

Facilities Management

...Creating a Campus of Distinction



All Employees Awards Presented April 21, 2010

First Shift

Fiscal Year 2010 Third Quarter Recognition

Facilities Management

...Creating a Campus of Distinction



*All Employees Awards Presented April 22, 2010
Second & Third Shifts
Fiscal Year 2010 Third Quarter Recognition*

David Champion, Facilities Information Systems Employee of the Quarter



This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.

Employee of the Quarter

- During preparations for the Maximizing Excellence through Culture Communications II sessions with Ms. Juanita Coston we ran into problems trying to transfer video to CD. For various reasons, attempts to get help from our regular resource failed and we needed everything operational by the following day. I called the FIS section requesting help. David spent over two hours troubleshooting the issue and finding a workable solution for the equipment involved. His desire to help went above and beyond the norm and I feel deserves recognition.
- Nominated by: Clyde Derberry, Facilities Business Office

Team of the Quarter Fretwell Paint Team



Team members are: Kirk Kirsten, Eugene Gurganus, James Williams, John Morris, Chris Shores, Terry Eudy, David Williams, Erik Boice, David Weimer, Joe Nowinski, Decartus McFadden, Bob Fitzgerald, Bill Adams, Ron Hobson, Tom Guenther, Tim Smith, David Skor, Jack Hartsell, William Clark, Joe Coleman, Parasram Gobin, Armando Vazquez-Montalvo, Chip Lawrence, Bob Frias, Steve Terry, Cheryl Lansford, Lee Allsbrook, Ming Jin, Saida Hassan, Marijan Pavlovic, Allen Gayden, Dwayne Lester, Marcus Brown, Brenda Hamilton, Nelly Lezama, Lance Anderson, David Smith, and Stanley Trulove.

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.

Employee of the Quarter

- Before and after Winter break, the Fretwell Paint Team, comprised of individuals from Zones 1, 4, 5, 6, Design Services and Housekeeping took on the challenge of painting the first floor of Fretwell. This was truly a team effort with 37 people all contributing to the completed project. Due to unforeseen delays in the start of this project, instead of the three weeks the total project was original scheduled to take, this team accomplished the total paint job in seven days. The scope of this job involved painting almost all of the first floor of Fretwell including more than 40 doors with two coats of primer and paint including a number of accent walls. All of these employees are to be congratulated on the dedication and professionalism in completing this project. We also would like to acknowledge the assistance provided by the Zone Supervisors, Lance Anderson, David Smith, and Stanley Trulove. who were able to adjust
- Nominated by: Art Sutherland, Facilities Operations

Safe Teams of the Quarter

Maintenance & Operations, Housekeeping & Recycling

THE FOLLOWING TEAMS HAD NO ACCIDENTS

JANUARY – MARCH 2010

THE FOLLOWING TEAMS HAD NO ACCIDENTS OCTOBER-DECEMBER 2009

Maintenance & Operations

Automotive, High Voltage/Fire Alarms, Key Shop, Steam Plant, Zones 1, 2, 5, 6, and 7

Housekeeping & Recycling

Housekeeping – Charlotte Research Institute,
Library, East, North, South, West, and Woodward

(Statistical Information provided by UNC Charlotte Safety Office)

Safe Teams of the Quarter First Shift



Pictured above left to right are: Arzella McCain, Housekeeping - South; Frank Milone, Grounds; Rocky Germani, Zone 1; Wes Wright, Steam Plant; Andy Lavoie, Key Shop; Larry Lane, Automotive; Lewis Jackson, High Voltage/Fire Alarms; Bruce Kerschner, Zone 7; Bob Fitzgerald, Zone 6; John Morris, Zone 5; Edward Diaz, Zone 2; Mike Harris, Housekeeping - North.

Safe Teams of the Quarter Second and Third Shifts



Pictured above left to right are: Terrell Patton, Housekeeping - Library;
Danica Pauler, Housekeeping - Woodward; Ray Duckett, Housekeeping -
Charlotte Research Institute; Debra Mayfield, Housekeeping - West;
Bonnie Peoples, Housekeeping – East.

Individual and Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

Innovation

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.

Yves Byron, Housekeeping

Award of Excellence



- I would like to nominate Yves Bryon for the Employee of the Quarter award. He is always pleasant, speaks to everyone, is consistently positive and upbeat and I have never seen him bothered by anything. His positive attitude is infectious, many times raising my spirits when my day is not going well. Most importantly Yves has always ensured that those female employees who are working after dark in the FM Building (typically myself, Beverly Imes and Kathy Boutin-Pasterz) are watched to ensure we arrive safely to our vehicles. We don't ask him for this assistance, he just always offers. In fact, he will insist! Yves' willingness to take time out from his assigned duties to "look out" for a fellow employee is commendable, appreciated and deserving of recognition.
- Nominated by: Dorothy Vick, Capital Projects

Paul Taylor and Charles Schindler

Zone 1

Award of Excellence



- Paul and Charles helped us do lots of work in the new Student Union at a time when we were very busy taking care of our other customers. Without their help there was no way that this work could have got done. Thanks again for your willingness to help us out and your ability to get the job done.
- Nominated by: David Smith, Facilities Operations

Individual Who Received Applause Cards

- **Individuals:**
 - **Johnnie Doyle**, Housekeeping
 - **Tonya Day**, Recycling
- **Teams:**
 - Bob Frias, Phil Meacham, William Snyder, Joseph Nowinski, Don Pittman, John Renwick
 - James Williams, Tony Williams, Ron Hobson, Chris McKinney, Dan Reichert, Don Pittman
 - Tom Guenther, Tim Smith Paul Taylor, Charles Schindler



**Congratulations
Everyone!**



UNC CHARLOTTE