Facilities Management

...Creating a Campus of Distinction

All Employees Awards Presented
April 17 & 24, 2014
Fiscal Year 2014 Third Quarter Recognition
Team of the Quarter
PORTAL Building Dedication
Julius Brice, Gloria Suarez-Chalco, Althea Cook, Allen Gayden, Fatou Mboyo, Rosalia Moron-Perez, Connie Rogers, Melvin Mayfield, Maria Velasco, Reginald Dempsey, Hashime Wright, Radmila Pavlovic, Cojack Nsimba, and Robin Thompson (Building Environmental Services), Brien Clapton and Jarrett Eudy (Zone 2)

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.
Team of the Quarter
PORTAL Building Dedication

This team is comprised of staff from two units and multiple shifts who worked diligently outside of their normal scope of work to provide much needed assistance in the preparation for the Governor’s Roundtable Luncheon hosted within PORTAL, the Chancellor’s Grand Opening and Building Dedication of PORTAL, and the Board of Trustees Meeting hosted within Bioinformatics. All of these events were held on Friday, February 28, 2014.

Events conducted in PORTAL create a marketing opportunity for the facility, focusing on prospective business partners and tenants. The previously mentioned events created the opportunity to focus on marketing energy objectives and overall interest in the facility. However, with that focus came the challenge of preparation in a very short period of time.

We are especially appreciative of the support, assistance, and extra effort given by Althea Cook, the BES EPIC Supervisor, and her team. Their focus was to make themselves readily available to us during these events. As a result, the buildings looked great, many compliments were given, and by all accounts, the entire day was successful. We again give KUDOS and much appreciation.

Also, we would like to acknowledge Brien Clapton and Neal Eudy in Zone 2 for being instrumental in responding to each and every request, from hanging banners with an aerial lift to moving furniture. During the events, which the NC Governor Pat McCrory attended, Brien and Neal constantly monitored Building Automated Systems to ensure pleasant levels of comfort throughout the events. Little things like this tend to go unnoticed.

Nominated by: Chip Yensan, Charlotte Research Institute and Ed Diaz, Facilities Operations Zone 2
Safe Teams of the Quarter
First Shift – Facilities Operations, Building Environmental Services, and Recycling

FIRST SHIFT - Pictured above left to right are:
Bill Cavelli (EPIC 1), Bob Fitzgerald (Zone 6), Rosalia Perez (South), Bobby Robinson (Automotive), Aaron Moore (Center City Building), Robert Bonds (Recycling), Sherby Price (North), Randy Hudson (Steam Plant), Brian Perry (Zone 3), Jeremy Cunningham (Zone 2), Kenyel Spaulding (Zone 4), Jim Harris (Zone 5), Tom Guenther (Zone 1), and Sammy Moore (Zone 4)
Safe Teams of the Quarter
Second and Third Shift – Building Environmental Services

SECOND and THIRD SHIFT - Pictured above left to right are:
Marta Luna (West), Mario Moore (Library), James Brown (Colvard), Radmila Pavlovic (Charlotte Research Institute), Melvin Mayfield (East), Reginald Dempsey (EPIC 2), Marijan Pavlovic (Friday), Jonathan Bell (Kennedy), and Tammie Farr (Woodward)
Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

Customer Service
Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

Collaboration
Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

Innovation
Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.
There was an idea to create a 'Memorial Bench' to commemorate a long time College of Business employee named Jon Finn who recently passed away. Many people within Facilities Management were contacted to help with this:

Peter Franz found a usable bench and James Williams started the project. James with his team (Tim Smith and Mike Rogers) sanded the bench and inserted the plaque. All of the gentlemen mentioned did this work from the goodness of their hearts, including a little of their lunch or break time. The majority of these men knew and worked with Jon and me and were pleased to be part of this very special Memorial Bench Project. Their hard work is very much appreciated and will not be forgotten. A big "thank you" to each in bringing this project to fruition. Their knowledge, skill and ability shines through for anyone who sees the bench, or will use the bench, as we all reflect on its reason - Jon Finn. Work was completed early in the week March 17 - 21, 2014.

Nominated by:
Deon G. Ritchie, Belk College of Business
Around 11:30am on Wednesday January 8, 2014, the fire alarm system activated in Robinson Hall. The theater lobby flooded shortly afterward due to a broken sprinkler line related to the extremely cold temperatures the night before. Facilities Operations responded first and quickly called in extra help from Building Environmental Services due to the large amount of water still pumping into the Robinson lobby from the broken sprinkler line. Team members from Facilities Operations and Building Environmental Services worked quickly and in coordination with each other to shut off the water to the broken line and remove hundreds if not thousands of gallons of water from the carpet, tile, and handicap elevator almost as quickly as the sprinkler system could pump it out. By 3:00pm, water had been removed from all flooded areas and 5 large air movers were running to dry the carpet. Repairs to the line were completed by 4:30pm, and by 6:30am the next morning, the carpet was completely dry and we were able to proceed to use our theater for the performances that we had scheduled Thursday night.

Nominated by:
Beverly Lueke, College of Arts and Architecture
Team
Who Received Applause Cards

Gary Edwards, Grounds
Randy Walter, Grounds
Phil Leonard, Grounds
Mark Blackwelder, Grounds
Frank Milone, Grounds
Chip Lawrence, Grounds