Facilities Management

...Creating a Campus of Distinction

First Shift

Second and Third Shifts

All Employees Awards Presented
January 22 & 23, 2014
Fiscal Year 2014 Second Quarter Recognition
Benny Reese, Facilities Information Systems
Employee of the Quarter

This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor’s Award for Excellence Program.
Employee of the Quarter

Benny started work in February 2013. When he first started, he went from knowing almost nothing about Archibus to becoming so skilled that the vendor calls to ask him questions. His hard work, technical skill, and motivation make him a great asset to the university. I would like to nominate Benny for his extensive work in integrating SDI Punch-in system with Archibus. Benny’s work and initiative enabled him to finish the project, ultimately saving the university almost $20,000. This funding was available to be allocated to the much needed capital projects enhancements. Prior to his work, users were going into Archibus on a daily basis to fix parts errors. Because of his holistic approach to development, he took the initiative to rewrite much of the antiquated module used to transfer data between Archibus and SDI. He even put in monitoring to notify FIS if there is a failure. The result has been an improved and faster system with fewer errors.

Nominated by: Fred Brillante, Director of Facilities Information Systems
Team of the Quarter
Candis Robinson, Mario Moore, Sintanis Joline
Building Environmental Services

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.
Team of the Quarter
Moore Residence Hall Flood

Campus Police Dispatch called Candis for help at 1:20 a.m. Residence Life (Moore Hall) needed someone to wet vac for a big, big water flood problem on the 9th floor. She responded to Dispatch this was not Facilities Management’s area of responsibility and knew nothing about the Residence Halls. Dispatch called back and said, the Resident Assistant needed some help badly until they could get in touch with their emergency contact. I sent Joline to drive the truck. Willard (retired) and Mario took the Library's two wet vacuums over there. It took them one hour and thirty minutes to get up the water in the main areas near steps, elevators, bathrooms and students’ rooms.

Everything went great. The guys were wet but they did a great job as FM BEST II's (Building Environmental Services Technician II). I told my guys we are here to provide a safe and healthy campus. I let them go because Campus Police needed to get the water up because students were walking in it and sleeping all around it.

Candis and her BEST II's provided great customer service in assisting Residence Life and protecting our students. I'm nominating Candis and her BEST II's for an Award of Excellence for her TEAM.

Submitted by: Greg Kish, Building Environmental Services Field Coordinator
Safe Teams of the Year
Teams with NO accidents in 2013
First Shift – Facilities Operations and Building Environmental Services

FIRST SHIFT - Pictured above left to right are:
Steve McMiller (South), Mike Harris (CCB), Randy Hudson (Steam Plant), Jessica Deal (Fire Alarms/High Voltage), Jeff Efird (Renovations), Katherine Humphries-Jenkins (North), Andy Lavoie (Lock Shop), Steve Tallent (Zone 3), Sammy Moore (Zone 4), Jim Harris (Zone 5), Brien Clapton (Zone 2), and Bob Fitzgerald (Zone 6)
Safe Teams of the Year
Teams with NO accidents in 2013
Second and Third Shifts – Building Environmental Services

FIRST SHIFT - Pictured above left to right are:
James Brown (Colvard), Wilfride Joline (Woodward), Tomasa Bonilla (CRI), Franjo Pauler (Library), Debra Mayfield (West), Reginald Dempsey (EPIC 2), and Johnnie Doyle (East)
Safe Teams of the Quarter
First Shift – Facilities Operations and Building Environmental Services

FIRST SHIFT - Pictured above left to right are:
Brien Clapton (Zone 2), Randy Hudson (Steam Plant), Bob Fitzgerald (Zone 6), Jeff Efird (Renovations), Courtney Sherman-Coke (Automotive), Danny Dang (Fire Alarms/High Voltage), Steve Tallent (Zone 3), Jim Harris (Zone 5), Sammy Moore (Zone 4), Steve McMiller (South), Katherine Humphries-Jenkins (North), Dan Mullins (Zone 1), Mike Harris (CCB), Andy Lavoie (Lock Shop), and Allen Gayden (EPIC 1)
Safe Teams of the Quarter
Second and Third Shift – Building Environmental Services

SECOND and THIRD SHIFT - Pictured above left to right are:
Reginald Dempsey (EPIC 2), Radmila Pavlovic (CRI), Diana Parks (Colvard), Johnnie Doyle (East), Franjo Pauler (Library), Shari Thompson (West), and Wilfride Joline (Woodward)
Perfect Attendance
Recognizing employees who used no sick leave during calendar year 2013

Automotive
Kathy Fisher

Building Environmental Services
Jonathan Bell
James Brown
Sam Coleman*
Althea Cook
Cannise Evans
Virgie Fewell
Mike Harris
Katherine Humphries-Jenkins
Bernetta Lee
Christinia Lennon
Tony Menton
Aaron Moore
Franjo Pauler
Marijan Pavlovic
Sherby Price
Ollabell Stafford
Beverly Starcher
Lamiya Whittenberg

Capital Projects
John Neilson
Doug Walters

Design Services
Steve Burt
Mac Fake

Facilities Business Office
Noella Paquette

Grounds
Mark Blackwelder
Jon Canapino
Joey Cochran
Bart Davis
Gary Edwards
James Gentle
Jon Hadden
Rob Kennedy
Mike Klemmer
Dennis Lubert
Steve Plott
Virgil Torrence

Recycling
Lee Arnold
Kelly Freshcorn
Dot Munson*

Renovations
Michael Rogers

Steam Plant
Randy Hudson
James Mechum
Billy Poston

Zone 2
Lacy Brumley
Brien Clapton

Zone 5
Nicholas Gray
David Smith

*Denotes 5 consecutive years
Excellent Attendance
Recognizing employees who used 16 hours or less of sick leave during calendar year 2013

Design Services
Amanda Caudle

Building Environmental Services
Walter Alexander
Brian Guns
Catherine Harris
Bonnie Peoples

Facilities Information Systems
Pamela Duff

Grounds
John Butcher

Recycling
Shannon Caveny-Cox

Steam Plant
John Reid Castor
Wes Wright
Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

**Customer Service**
Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

**Collaboration**
Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

**Innovation**
Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.
During the course of a conversation with James and Don, it was evident they had recognized a serious safety issue regarding the new boiler installation and took action to minimize risk. The employees recognized that two gas pressure regulators and one vent solenoid valve were not vented properly to the outside of the building. It was reported that if the diphram ruptured on one of these fixtures, natural gas could have been released into the building and potentially resulted in an explosion or fire. The equipment had been operated with this condition during testing. It was reported that Don took action to prevent further operation of the equipment in a potentially unsafe condition.

It is this kind of proactive safety attitude that we should encourage and reward. It is my understanding that the condition was brought to the attention of the project manager and corrective actions are being taken to correct the problem.

Nominated by: Bruce Crowell, Environmental Health and Safety Office
John Renwick, Zone 4; Eric Walcott, Patrick Foley, Barclay Brantley, Nicholas Gray, Zone 5; Arnold Vanhoy, Zone 6; and Nelly Lezama, BES Award for Excellence

Replaced all the hina and flush valves in restrooms on all four floors of the Fretwell building. By changing out the fixtures, we were able to accomplish two goals.

First, we were able to reduce the water consumption from 3.5 gallons on each toilet to 1.28 gallons and from 1.5 gallons on each urinal to only a pint. This not only saves on water costs each month, but also increases our water volume to the third and fourth floors allowing them to operate more consistently. The restrooms on the third and fourth floors were almost inoperable because we could not maintain enough water.

Secondly, we were able to do the work in-house, which saved us the money to pay a contractor. This could not have been accomplished without the willingness of members of several zones and a member of BES to come together as a "Teams of Teams" to get the work done.

Nominated by: David E. Smith, Facilities Operations
This team assisted the electrical contractor working on the elevator modernization at Rowe Building by pulling wire into the panel and hooking up to the breaker by suiting up in Fire Retardant clothing to work in a live panel instead of shutting down the entire building, which would have caused a major problem because of falling during exam week.

Nominated by: David E. Smith, Facilities Operations
Individuals and Teams
Who Received Applause Cards

- Individual
  - Jim Harris, Zone 5

- Teams
  - Michael Rogers, Tim Smith, James Williams – Renovations
  - David Elledge, Zone 2, and Marvin Mackey, Zone 5