How satisfied were you with the time it takes for Fac Ops staff to respond to you issue?
- Very Satisfied: 30.77%
- Satisfied: 69.23%
- Dissatisfied: 0.00%
- Very Dissatisfied: 0.00%
- Yes: 0
- No: 0

How satisfied were you with the resolution of your issue or concern?
- Very Satisfied: 30.77%
- Satisfied: 69.23%
- Dissatisfied: 0.00%
- Very Dissatisfied: 0.00%
- Yes: 0
- No: 0

Was there follow-up? Yes/No
- Yes: 69.23%
- No: 30.77%

How satisfied were you with our staff’s courteousness and professionalism?
- Very Satisfied: 61.54%
- Satisfied: 38.46%
- Dissatisfied: 0.00%
- Very Dissatisfied: 0.00%

How satisfied were you with your overall experience?
- Very Satisfied: 30.77%
- Satisfied: 69.23%
- Dissatisfied: 0.00%
- Very Dissatisfied: 0.00%