



*All Employees Meetings
April 8 & 15, 2015
Fiscal Year 2015 Third Quarter Employee Recognition*



G. David Smith, Facilities Operations Zone 2 Employee of the Quarter



This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.



UNC CHARLOTTE

Employee of the Quarter

On December 23, we experienced a catastrophic failure of the supplemental user air compressor at Duke Centennial Hall. David enlisted the assistance of all trades in an attempt to restore the system. Unfortunately, there was nothing that could be done to bring the compressors back on-line. We attempted to mitigate the impact on users by installing small point of use compressors at the most critical locations as indicated by users.

Air Components and Systems (AC&S), our vendor for these compressors, was contacted and scheduled to come on-site to access our situation. David suggested renting a large unit during the interim and all agreed. David offered to come in during the holiday period to meet with Trey of AC&S for evaluation and install of temporary air compressor. Trey contacted me for a meeting on December 29 on-site. I contacted David on December 28 and he agreed to attend the meeting. The rental unit arrived the morning of December 29 and was installed by AC&S technicians under our supervision. I was still ill; therefore, I asked David to handle the meeting when Trey arrived. It was determined that the compressors were in need of major overhaul with replacement a possible cost effective alternative.

I, again, was unable to report for work on January 5. David was, again, asked to fill in. I returned to work on January 12 and worked half days the entire week. I relapsed and was out the entire week of January 19 through January 23. David filled in admirably as he has on many occasions. Each occasion has seen him gain in confidence and ability. He will make an excellent supervisor when the opportunity presents itself. I consider myself truly lucky to have such an individual as a direct report. I know when I am not available to perform my job responsibilities, I have an outstanding replacement to step in and take control.

Nominated by: Ed Diaz, Zone 2 Supervisor



Team of the Quarter

The Center for STEM Education Conference Room Renovations Team



Pictured left to right: Lisa Lanier, Mac Fake, Tim Smith, and Mark Waters.
Not pictured: James and Jeff Efird

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.

Team of the Quarter

The collaborative efforts by the Design and Construction Team truly exhibits outstanding performance effort, initiative, and creativity. The Center for STEM Education recently renovated our conference room and immediately received great customer service with attention to details, listening to our request and trying to meet our needs, being courteous, and demonstrating great communication skills with our office and those on their team. We are extremely satisfied with the work and are grateful to have such a great team at the University. Thanks to Mac Fake, Lisa Lanier, James Williams, Mark Waters, Jeff Efird and Tim Smith.

Nominated by: Andrea Strong

Center for Science, Technology, Engineering, and Mathematics (STEM) Education



Safe Teams of the Quarter

Day Shifts – Facilities Operations, Building Environmental Services, and Recycling



Pictured above seated left to right are: Tom MacNab (High Voltage), Virgie Fewell (College of Health and Human Services Zone), Vince McNeill (Automotive), Rosalia Moron-Perez (Center City Zone), Willie Clark (Fire Controls), Agnes Douglas (Colvard Zone), Virgil Torrence (Grounds), Robin Thompson (Library Zone)

Pictured above standing left to right are: Derrick Massey (Zone 5), Brian Perry (Zone 3), Lila Bonilla (Grigg Zone), Bob Fitzgerald (Zone 6), Luis Ramirez (Recycling), Joe Coleman (Zone 1), Don Henry (Steam Plant) Jerome Howard (McEniry Zone), John Renwick (Zone 4), Tim Smith (Renovations), Andy Lavoie (Lock Shop), Reggie Dempsey (EPIC Zone), Franjo Pauler (Woodward Zone), and Josh Hyatt (Zone 7)



Safe Teams of the Quarter

Night Shift – Building Environmental Services



FIRST SHIFT - Pictured above left to right are:

James Brown (BES South Area Floor Crew) and Tammie Farr (BES North Area Floor Crew)



Individual Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

Innovation

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.



UNC CHARLOTTE

Walter Alexander, Building Environmental Services Award for Excellence



Philip Jones and Walter Alexander

Walter Alexander helps to keep Cameron Third Floor stocked, neat, and very clean. On Tuesday, February 3, we had a situation in our offices in Woodward Hall that needed immediate attention. The Vivarium offices had all furniture removed and sent to surplus but we forgot to place the work order to clean the floors.

Walter was taken away from his regular assignment for that day and assigned to clean the break room floor in the Vivarium. His hard work and great attitude showed up once again resulting in a perfectly clean floor ready to receive the new furniture scheduled to arrive the next day.

That is a secured area; therefore, that type of deep cleaning has to be done by work request. The staff were amazed to see how clean that floor was able to become.

Thank you so much, Walter, for the excellent customer service. Thank you

Nominated by:
Theresa C. Butler, Research and Economic Development



UNC CHARLOTTE

SPECIAL RECOGNITION

Phil Jones congratulates Solomon T. Franklin, Building Environmental Services, for winning the 2015 UNC Charlotte Employee of the Year Award



Brian Guns presents Phil Jones with the NCAPPA 2012 Host Award



Ronnie Bell, Lock Shop, presents Chris Hamm, Grounds, with the UNC Charlotte Staff Council Golden Nugget Award

