



*All Employees Meetings  
January 15 & 22, 2015  
Fiscal Year 2015 Second Quarter Employee Recognition*





# Tony Williams, Facilities Operations Zone 6 Employee of the Quarter



*This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.*



UNC CHARLOTTE

# Employee of the Quarter

“Tony Williams has been taking care of us with several departmental upgrades. Recently, we requested the hallways to be painted. Once we saw the color we realized we made a mistake. He contacted the painter to see if the paint we had could be remixed to what we chose the second time. The vendor said it would be close but not a perfect match.

Tony made the extra trip to the paint store just to have one can remixed so we could see the altered color on the wall to help us decide if we wanted to have the other seven cans remixed. That helped us immensely and he will now have the other cans remixed – requiring Tony to make another trip. Tony took our indecision and dealt with this situation with the same smile and helpful attitude he has toward everything. He is a gem and a pleasure to work with.”

Nominated by: Debbie Rose, Budget Services Office Manager, University Career Center



# Team of the Quarter - *Lock Shop*

Tim McHam, Ronnie Bell, Andy Lavoie, Steve Conder, Rob Herrington,  
Jacob Atkinson, and John Heck



*This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.*

# Team of the Quarter

Gail has had many occasions to work closely with Rob Herrington, Lock Shop and Access Control Supervisor, and his team. This past fall, Gail was out of the office unexpectedly for approximately two weeks. During this absence, PORTAL building opened with over 25 tenants causing a great need for customer service management of keys and card access, which is often and ever-changing.

Not only did Rob and his team work closely with Gail and her team on all routine and non-routine needs during the several months following PORTAL's opening, but during Gail's absence, they assisted with daily customer service needs as well. Gail stated, "This assistance was clearly above their regular duties."

Gail and her team expressed appreciation of the partnership received during this time to help maintain the all-important customer service to PORTAL tenants.

Nominated by:

Gail Keene, Financial and Administrative Operations Manager for Research and Economic Development





# Safe Teams of the Year

## Teams with NO accidents in 2014

First Shift – Facilities Operations and Building Environmental Services



**Pictured above left to right are:** Lee Baker (Zone 2), Eddie Seegars (Zone 5), Jeff Bridges (Fire Alarms), Michael Crawford (Zone 3), Mike Harris (Center City), Walter Alexander (North), Sammy Moore (Zone 4), Sherby Price (South), Josh Hyatt (Zone 7), Julius Brice (EPIC 1st), Robert Cooke (Recycling), Chris Facente (Automotive), Lee Beard (for Steam Plant), and Bob Fitzgerald (Zone 6)



# Safe Teams of the Year

## Teams with NO accidents in 2014

Second and Third Shifts – Building Environmental Services



**Pictured above left to right are:** Franjo Pauler (Library), Wilfride Joline (Woodward), Marta Luna (West), Raymond Duckett (CRI), Judy Davie (EPIC 2nd), Lasharn Lowry (Kennedy), and Catherine Harris (Friday)





# Safe Teams of the Quarter

First Shift – Facilities Operations, Building Environmental Services, and Recycling



**Pictured above left to right are:** Joe Clay (Zone 1), Michael Crawford (Zone 3), Lee Baker (Zone 2), James Williams (Renovations), Mike Harris (Center City), Chris Facente (Automotive), Eddie Seegars (Zone 5), Willie Clark (Fire Alarms), Lee Beard (for Steam Plant), Walter Alexander (North), Robert Cooke (Recycling), Barry Kirkman (High Voltage), Sherby Price (South), Rob Herrington (Lock Shop), Julius Brice (EPIC 1st), Josh Hyatt (Zone 7), Sammy Moore (Zone 4), and Bob Fitzgerald (Zone 6)





# Safe Teams of the Quarter

Second and Third Shifts – Building Environmental Services



**Pictured above left to right are:** Ronald Kelly (Colvard), Wilfride Joline (Woodward), Francine Dadio (East), Marta Luna (West), Connie Rogers (EPIC 2nd), Franjo Pauler (Library), Lila Bonilla (CRI), Lasharn Lowry (Kennedy), and Marijan Pavlovic (Friday)



# Perfect Attendance

Recognizing employees who used no sick leave during calendar year 2014

Althea Cook  
Bart Davis  
Bernetta Lee  
Billy Poston  
Bonnie Peoples  
Brantley Barclay  
Brent Offenberger  
Brien Clapton  
Cannise Evans  
Carlota Mieles  
David E. Smith  
Dennis Lubert  
Don Teate  
Dot Munson  
Dwight Nealey  
Franjo Pauler  
Gary Edwards  
George David Smith  
Gloria Escobar  
James Brown  
Joey Cochran  
John Neilson

Jonathan Bell  
Katherine Humphries  
Kathy Fisher  
Kelly Freshcorn  
Lacy Brumley  
Lee Allsbrook  
Lee Arnold  
Lee Beard  
Mac Fake\*  
Marijan Pavlovic  
Matthew Smith  
Mike Harris  
Noella Paquette  
Paula Lail  
Randy Hudson  
Rob Kennedy  
Sherby Price  
Stan Gant  
Steve Plott  
Steve Tillman  
Tony Menton  
Virgie Fewell



**\*Denotes 5 consecutive years**



# Excellent Attendance

Recognizing employees who used no sick leave during calendar year 2014

Amanda Caudle

Beverly Imes

Beverly Starcher

Brian Kugler

Bryan Burris

Catherine Harris

Cheryl Lansford

Jonathan Coty

Kristie Ross

Latoia Young

Pamela Duff

Paul Taylor

Subhash Pandya

Virgil Torrence



**EXCELLENT  
ATTENDANCE**



# Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

## Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

## Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

## Innovation

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.





# *Team Award for Excellence*

## **HVAC Training Matrix**

**(Pictured below left to right)**

Mark Neel (Zone 1), Joe Loder (Zone 6), Steve Tillman (Zone 2), G. David Smith (Zone 2),  
Ed Diaz (Zone 2), Barclay Brantley (Zone 5), and Steve Singer (Zone 6)

For the FM "TEAM - Award of Excellence" I would like to nominate the F/O HVAC Matrix team of G. David Smith, Mark Neel, Steve Tillman, Steve Singer, Barclay Brantley, Joe Loder and Ed Diaz for their dedication and support in the development of the new HVAC Developmental Matrix. (The function of the matrix is to provide structured guidelines by which an employee may improve their Skills & Knowledge in this ever growing field.) The team was selected for their experience in the field of HVAC (Heating, Ventilating and Air Conditioning) and participation on the team was totally outside their normal job duties, however they willingly gave of their time and expertise for the project. The team's innovative and collaborative aptitude definitely contributed to a smooth overall process and successful completion of the matrix. *Nominated by: Clyde Derberry, Facilities Business Office*



UNC CHARLOTTE

# *Special Recognition Twenty Year Club*



Facilities Management staff who have working 20 consecutive years within the department receive a plaque.

This year's recipients are:

- Mario Moore, BES, pictured left with Phil Jones
- Chris McKinney, Facilities Operations, pictured left below
- Rob Herrington, Facilities Operations, pictured right below





# Individuals Who Received Applause Cards

- Mike Harris, BES Center City Building
- Andy Lavoie, Lock Shop
- Bobby Robinson, Automotive



# RANDOM PHOTOS

