

# *Facilities Management*

*...Creating a Campus of Distinction*



First Shift



Second and Third Shifts

*All Employees Awards Presented  
January 24, 2012 (Second & Third Shifts)  
January 27, 2012 (First Shift)  
Fiscal Year 2012 Second Quarter Recognition*



## Random Photos – January 24





Random Photos – January 24





Kevin Hart, Urban Institute, presents the  
Employee Satisfaction Results

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# Random Photos – January 27



UNC CHARLOTTE



# Perfect Attendance Awards

Calendar Year 2011



## **Automotive**

- Kathy Fisher

## **Capital Projects**

- John Neilson\*

## **Design Services**

- Drew Averitt
- John Boal
- Steve Burt
- Mac Fake
- Cheryl Lansford

## **Facilities Business Office**

- Noella Paquette\*

## **Grounds**

- Joey Cochran
- Gary Edwards\*
- Rob Kennedy
- Steve Plott
- Virgil Torrence

## **High Voltage/Fire Alarm**

- Lewis Jackson\*

## **Housekeeping**

- Jonathan Bell
- James Brown
- Sam Coleman
- Brian Guns
- Christina Lennon
- Tony Menton
- Franjo Pauler
- Bonnie Peoples



## **Recycling**

- Lee Arnold
- Kelly Freshcorn
- Dot Munson

## **Steam Plant**

- Billy Poston

## **Zone 2**

- Bob Smith

\* Denotes 5 consecutive years



# Safe Teams of the Year

First Shift—Facilities Operations, Housekeeping & Recycling



**FIRST SHIFT** - Pictured above left to right are: Roger Alston (Steam Plant), Katherine Humphries (North), Larry Lane (Automotive), Jim Campbell (High Voltage/Fire Alarms), Rocky Germani (Zone 1), Dennis Herr (Zone 2), and Richard Carpenter (Zone 4\*).

**\*Note** - Zone 4 is the staff within that zone prior to the reorganization in October 2011.



# Safe Teams of the Year

Second and Third Shift – Housekeeping



**SECOND and THIRD SHIFT - Pictured above left to right are: Top Row** Hamp Brown (Library), Marcus Brown (Kennedy), and Uma Pandya (Woodward) **Bottom Row** Subhash Pandya (Colvard), Robert Cary (Charlotte Research Institute), and Debra Mayfield (West).



# Safe Teams of the Quarter

First Shift—Facilities Operations, Housekeeping & Recycling



**FIRST SHIFT - Pictured above left to right are:** Quentin Pickett (Zone 5), Richard Carpenter (Zone 4), Josh Hyatt (Zone 7), Matt Smith (Zone 3), Steve Reis (Renovations), Dennis Herr (Zone 2), Larry Lane (Automotive), Katherine Humphries (North), Mike Harris (Center City Building), Rocky Germani (Zone 1), Jim Campbell (High Voltage/Fire Alarms), Andy Lavoie (Lock Shop)



# Safe Teams of the Quarter

Second and Third Shift – Facilities Operations & Housekeeping



**SECOND and THIRD SHIFT** - Pictured above left to right are: Billy Poston (Steam Plant), Subhash Pandya (Colvard), Bonnie Peoples (East), Robert Cary (Charlotte Research Institute), Jennifer Winder (Kennedy), Allen Gayden (Friday), Hamp Brown (Library), Uma Pandya (Woodward), and Debra Mayfield (West).



# Individual & Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

## **Customer Service**

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

## **Collaboration**

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

## **Innovation**

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.



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# Donald Henry, Steam Plant

## Awards of Excellence



- On the afternoon of October 27, 2011, Donald Henry, the first shift Boiler Operator, was on his way home for his scheduled two day break. On his way out of the Central Operations parking lot to go home he witnessed a contractor hit one of the Steam Plants GEM Carts. Donald immediately called the Steam Plant from his cell phone and reported that the individual was leaving the scene. Willie Clark called Campus Police. Donald confronted the contractor and kept him on site until Campus Police arrived 30 minutes later. I feel Donald Henry who did this on his own time needs to be recognized by his superiors for going above and beyond his duties.
- Nominated by: Roger Alston, Steam Plant Supervisor



# Award for Excellence - Team



*Mario Moore, Franjo Pauler, Terrell Patton, Hamp Brown, and Willard Brown (Housekeeping)*

I want to express my gratitude for the exceptional job that your housekeeping floor crew did in Atkins G44. We were under a deadline to move staff into this area by Friday, October 28, 2011. We realized on Wednesday that the floor was desperately in need of stripping and waxing. It looked like that might not do much good given how badly the tile had been stained and worn. Much to my surprise and delight, I arrived on Friday morning to find the floor looking almost like new. I very much appreciate the extra mile that the staff went to and such short notice. Thanks!

Nominated by: Mark Reynolds, Atkins Library Facilities Manager

# Individuals & Teams

## Who Received Applause Cards

- **Individual**
  - **Leona Baker-Davis** (Housekeeping)
- **Teams**
  - **William Hester, Johnnie Doyle, James Crump, and Sam Coleman** (Housekeeping)
  - **Elizabeth Browne, Lee Alsbrook, Regina Goodridge, Tony Menton, Catherine Harris, Allen Gayden, Isaac Barchue, Trokon Taybior, Walter Alexander, and Marijan Pavlovic** (Housekeeping)

**You Deserve A  
Round of Applause**

