## Facilities Management

...Creating a Campus of Distinction





First Shift

Second and Third Shifts

All Employees Awards Presented January 22 & 23, 2014 Fiscal Year 2014 Second Quarter Recognition

# Benny Reese, Facilities Information Systems Employee of the Quarter



This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.

UNC CHARLOTTE

### Employee of the Quarter

Benny started work in February 2013. When he first started, he went from knowing almost nothing about Archibus to becoming so skilled that the vendor calls to ask him questions. His hard work, technical skill, and motivation make him a great asset to the university. I would like to nominate Benny for his extensive work in integrating SDI Punch-in system with Archibus. Benny's work and initiative enabled him to finish the project, ultimately saving the university almost \$20,000. This funding was available to be allocated to the much needed capital projects enhancements. Prior to his work, users were going into Archibus on a daily basis to fix parts errors. Because of his holistic approach to development, he took the initiative to rewrite much of the antiquated module used to transfer data between Archibus and SDI. He even put in monitoring to notify FIS if there is a failure. The result has been an improved and faster system with fewer errors.

Nominated by: Fred Brillante, Director of Facilities Information Systems



### Team of the Quarter

Candis Robinson, Mario Moore, Sintanis Joline
<a href="Building Environmental Services">Building Environmental Services</a>



This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.



### Team of the Quarter

#### Moore Residence Hall Flood

Campus Police Dispatch called Candis for help at 1:20 a.m. Residence Life (Moore Hall) needed someone to wet vac for a big, big water flood problem on the 9th floor. She responded to Dispatch this was not Facilities Management's area of responsibility and knew nothing about the Residence Halls. Dispatch called back and said, the Resident Assistant needed some help badly until they could get in touch with their emergency contact. I sent Joline to drive the truck. Willard (retired) and Mario took the Library's two wet vacuums over there. It took them one hour and thirty minutes to get up the water in the main areas near steps, elevators, bathrooms and students' rooms.

Everything went great. The guys were wet but they did a great job as FM BEST II's (Building Environmental Services Technician II). I told my guys we are here to provide a safe and healthy campus. I let them go because Campus Police needed to get the water up because students were walking in it and sleeping all around it.

Candis and her BEST II's provided great customer service in assisting Residence Life and protecting our students. I'm nominating Candis and her BEST II's for an Award of Excellence for her TEAM.

Submitted by: Greg Kish, Building Environmental Services Field Coordinator

## Safe Teams of the Year Teams with NO accidents in 2013

First Shift – Facilities Operations and Building Environmental Services



#### FIRST SHIFT - Pictured above left to right are:

Steve McMiller (South), Mike Harris (CCB), Randy Hudson (Steam Plant), Jessica Deal (Fire Alarms/High Voltage), Jeff Efird (Renovations), Katherine Humphries-Jenkins (North), Andy Lavoie (Lock Shop), Steve Tallent (Zone 3), Sammy Moore (Zone 4), Jim Harris (Zone 5), Brien Clapton (Zone 2), and Bob Fitzgerald (Zone 6)

# Safe Teams of the Year Teams with NO accidents in 2013

Second and Third Shifts – Building Environmental Services



FIRST SHIFT - Pictured above left to right are:

James Brown (Colvard), Wilfride Joline (Woodward), Tomasa Bonilla (CRI), Franjo Pauler (Library), Debra Mayfield (West), Reginald Dempsey (EPIC 2), and Johnnie Doyle (East)

### Safe Teams of the Quarter

First Shift – Facilities Operations and Building Environmental Services



#### FIRST SHIFT - Pictured above left to right are:

Brien Clapton (Zone 2), Randy Hudson (Steam Plant), Bob Fitzgerald (Zone 6), Jeff Efird (Renovations), Courtney Sherman-Coke (Automotive), Danny Dang (Fire Alarms/High Voltage), Steve Tallent (Zone 3), Jim Harris (Zone 5), Sammy Moore (Zone 4), Steve McMiller (South), Katherine Humphries-Jenkins (North), Dan Mullins (Zone 1), Mike Harris (CCB), Andy Lavoie (Lock Shop), and Allen Gayden (EPIC 1)



## Safe Teams of the Quarter

Second and Third Shift – Building Environmental Services



#### **SECOND** and THIRD SHIFT - Pictured above left to right are:

Reginald Dempsey (EPIC 2), Radmila Pavlovic (CRI), Diana Parks (Colvard), Johnnie Doyle (East), Franjo Pauler (Library), Shari Thompson (West), and Wilfride Joline (Woodward)



## Perfect Attendance

Recognizing employees who used no sick leave during calendar year 2013

**Automotive** 

Kathy Fisher

**Building Environmental Services** 

Jonathan Bell James Brown

Sam Coleman\*

Althea Cook

Cannise Evans

Virgie Fewell

Mike Harris

Katherine Humphries-Jenkins

Bernetta Lee

Christinia Lennon

**Tony Menton** 

**Aaron Moore** 

Franjo Pauler

Marijan Pavlovic

**Sherby Price** 

Ollabell Stafford

**Beverly Starcher** 

Lamiya Whittenberg

**Capital Projects** 

John Neilson

**Doug Walters** 

**Design Services** 

Steve Burt

Mac Fake

**Facilities Business Office** 

Noella Paquette

Grounds

Mark Blackwelder

Jon Canapino

Joey Cochran

**Bart Davis** 

**Gary Edwards** 

James Gentle

Jon Hadden

Rob Kennedy

Mike Klemmer

**Dennis Lubert** 

Steve Plott

Virgil Torrence

Recycling

Lee Arnold

Kelly Freshcorn

Dot Munson\*

Renovations

Michael Rogers

**Steam Plant** 

Randy Hudson

James Mechum

**Billy Poston** 

Zone 2

Lacy Brumley

**Brien Clapton** 

Zone 5

Nicholas Grav

David Smith

\*Denotes 5 consecutive years



### **Excellent Attendance**

Recognizing employees who used 16 hours or less of sick leave during calendar year 2013

#### **Design Services**

Amanda Caudle

#### **Building Environmental Services**

Walter Alexander Brian Guns Catherine Harris Bonnie Peoples

#### **Facilities Information Systems**

Pamela Duff

#### Grounds

John Butcher

#### Recycling

Shannon Caveny-Cox

#### **Steam Plant**

John Reid Castor Wes Wright



# Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

#### **Customer Service**

Staff member provided customers with service or assistance <u>far beyond</u> what is normally expected or required of the job. (Details of the event should be listed)

#### Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

#### **Innovation**

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.

## Don Henry and James Mechum, Steam Plant Team Award for Excellence



Phil Jones presents award to James Mechum

During the course of a conversation with James and Don, it was evident they had recognized a serious safety issue regarding the new boiler installation and took action to minimize risk. The employees recognized that two gas pressure regulators and one vent solenoid valve were not vented properly to the outside of the building. It was reported that if the diphram ruptured on one of these fixtures, natural gas could have been released into the building and potentially resulted in an explosion or fire. The equipment had been operated with this condition during testing. It was reported that Don took action to prevent further operation of the equipment in a potentially unsafe condition.

It is this kind of proactive safety attitude that we should encourage and reward. It is my understanding that the condition was brought to the attention of the project manager and corrective actions are being taken to correct the problem.

Nominated by: Bruce Crowell, Environmental Health and Safety Office



# John Renwick, Zone 4; Eric Walcott, Patrick Foley, Barclay Brantley, Nicholas Gray, Zone 5; Arnold Vanhoy, Zone 6; and Nelly Lezama, BES **Award for Excellence**



Nicholas Gray, Patrick Foley, and Barclay Brantley

Replaced all the hina and flush valves in restrooms on all four floors of the Fretwell building. By changing out the fixtures, we were able to accomplish two goals.

First, we were able to reduce the water consumption from 3.5 gallons on each toilet to 1.28 gallons and from 1.5 gallons on each urinal to only a pint. This not only saves on water costs each month, but also increases our water volume to the third and fourth floors allowing them to operate more consistently. The restrooms on the third and fourth floors were almost inoperable because we could not maintain enough water.

Secondly, we were able to do the work in-house, which saved us the money to pay a contractor. This could not have be accomplished without the willingness of members of several zones and a member of BES to come together as a "Teams of Teams" to get the work done..

Nominated by: David E. Smith, Facilities Operations



## John Beno, Nicholas Gray, and Marvin Mackey Team Award for Excellence



Marvin Mackey, Nicholas Gray, and John Beno

This team assisted the electrical contractor working on the elevator modernization at Rowe Building by pulling wire into the panel and hooking up to the breaker by suiting up in Fire Retardant clothing to work in a live panel instead of shutting down the entire building, which would have caused a major problem because of falling during exam week.

Nominated by: David E. Smith, Facilities Operations



## Individuals and Teams Who Received Applause Cards



#### Individual

Jim Harris, Zone 5

#### Teams

- Michael Rogers, Tim Smith, James Williams Renovations
- David Elledge, Zone 2, and Marvin Mackey, Zone 5





## RANDOM PHOTOS

