

January 26, 2016 Fiscal Year 2016 Second Quarter Employee Recognition



# Stan Gant, Facilities Operations Fire Systems Employee of the Quarter



This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.



# Employee of the Quarter

The fire alarm group is a group that must work 24 hours a day, seven days a week responding to system failures on this campus. In this case, we had a situation where one of our complexes is fed by the city of Charlotte. The city recently shut the water off to our sprinkler system in Greek Village. Stan worked tirelessly to get the city to develop a solution to make sure our students would not be in danger if this were to occur again. With Stan's relentless pursuit of this issue, he was able to get the City of Charlotte to put a lock on the water line to make sure they can't shut water off again accidentally. I appreciate the tireless effort, concern for our dedication to the safety of our residents.

Nominated by: John Storch, Housing and Residence Life



## Team of the Quarter – Automotive

Sara Nester, Kathy Fisher, Landon Martin, Bobby Robinson, Bill Allerton, Chris Facente, and Vince McNeil Not pictured: Jerome Crawford and Jim Green



This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.



## Team of the Quarter

I would like to nominate the Automotive/Motor Fleet team (Bobby Robinson, Vince McNeil, Jerome Crawford, Landon Martin, Kathy Fisher, Sara Nester, Bill Allerton, and Jim Green) for their work to win three environmental awards for the University in one year.

The team achieved the NC Smart Fleet Award for 2015, the National Conference of State Fleet Administrators Environmental Award in October 2015 and was ranked 24th of the Best Green Fleets in North America for 2015. Approximately 86 state or university fleets applied for the National Conference of State Fleet Administrators Environmental Award. More than 1,000 fleets applied to be ranked by the 100 Best Fleets, and Auto Motor Fleet were ranked at Champion level (the highest level) by the NC Clean Energy Center, awarders of the NC Smart Fleet. The requirements for all awards included fleet synopsis, fuel used, average miles per gallon, and number of vehicles. The NC Smart fleet also had to include long term goals and a smart fleet plan. The Best Green Fleets award had to include a recycling plan, disposal processes, displacement of petroleum products, and electricity used. To place in these awards is a total team effort. It's not just about submitting raw numbers. Compliance with recycling efforts and buy in from the technicians is just as important.

Bobby and Vince stay on task by providing accurate diagnoses and timely repair of the electric vehicles, Jerome maintains the appearance of the fleet and Landon keeps up with the preventive maintenance on the vehicles, along with all technicians providing roadside service. Bill and Jim maintain Grounds with the same efficiency, making our shop one of the best in the nation. Kathy and Sara compiled and provided the data needed for the awards. In addition Kathy and Sara helped write segments of the awards.

The whole team went above and beyond the call of duty. Everyone pitched in. The techs helped develop better processes for recycling and work flow, the admins had to tediously work in fuel master to get the fuel used and calculate displaced petroleum.

Nominated by: Chris Facente, Facilities Operations Automotive Supervisor



# Safe Teams of the Year Teams with NO accidents in 2015

First & Second Shift – Facilities Operations and Building Environmental Services



**Pictured above standing left to right are:** Franjo Pauler (Woodward), Rich Jedynak (Grigg), Robert Herrington (Lock Shop), Stan Gant (Fire Systems), Derrick Massey (Zone 5), Robert Bonds (Recycling), and Shari Thompson (CHHS)

Pictured above seated left to right are: Carl LaChance (Zone 1), Chris Desmet (High Voltage), Michael Crawford (Zone 3), Lee Beard (accepting for Controls), Josh Hyatt (Zone 7), Patrick Foley (Zone 4), Landon Martin (Automotive), and Judy Davie (EPIC)

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## Safe Teams of the Year Teams with NO accidents in 2015

Third Shift – Building Environmental Services & Facilities Operations



Pictured above left to right are: Mario Moore (BES North Area Floor Crew), Billy Poston (Steam Plant), and James Brown (BES South Area Floor Crew)

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First and Second Shifts – Building Environmental Services and Recycling



**Pictured above left to right standing are:** Carl Sampson (EPIC), Aretha Jeter (Kennedy), Allen Gayden (McEniry) and Lee Arnold (Recycling)

**Pictured above left to right seated are**: Annie Joyner (Woodward), Marijan Pavlovic (Colvard), Juprell Young (CHHS), and Richard Jedynak (Grigg)



Building Environmental Services North Area Floor Crew





Building Environmental Services South Area Floor Crew

















Complete List

### **Building Environmental Services & Recycling**

College of Health and Human Services

Colvard

**EPIC** 

Grigg

Kennedy

McEniry

North Floor Crew

Recycling

South Floor Crew

Woodward

## **Facilities Operations**

**Automotive** 

Controls

**Fire Systems** 

High Voltage

**Lock Shop** 

Renovations

Steam Plant

Zone 1

Zone 2

Zone 3

Zone 4

Zone 5

Zone 7



# Individual and Team Awards for Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

#### **Customer Service**

Staff member provided customers with service or assistance <u>far beyond</u> what is normally expected or required of the job. (Details of the event should be listed)

#### Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

#### **Innovation**

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.

## Individual Award for Excellence Pamela Duff, Facilities Information Systems



I cannot tell you how many times I have contacted Pam Duff regarding key questions and space questions. She is ALWAYS and I mean ALWAYS goes above and beyond. She is pleasant, considerate, and she moves quickly. She does not procrastinate. I could nominate Pam for this recognition at least once a month, because of her excellent customer service skills.

Nominated by: Cheryl Ring, College of Computing and Informatics



## Team Award for Excellence

Michael Watt, Jim Krupa, Pete Crainshaw, Kirk Kirstein, John Beno, Chris Shores, Nick Gray and Tim Smith Facilities Operations

I wanted to take a moment to say thank you to this crew for a great collaborative team effort that resulted in excellent customer service and a job very well done. This team, led by Mike Watt, was charged with pressure washing, patching, and painting the stucco of the entire North Building of Cone Center. This team managed to pressure wash, patch crumbling blocks of stucco, trim trees, and paint all three levels of the patched stucco area of the building all within just a couple of weeks and before cold weather set-in. This was accomplished without anyone (students!) falling down stairs, getting wet, covered in paint, or having stucco fall on them! That is a major achievement for this very busy building and surrounding affected areas. And by the way, the building looks great!

I would like to give a special thanks to Mike Watt for his detailed workmanship, expertise, and excellent communication along the way. I especially appreciated his suggestions of additional projects (e.g. pressure washing the Southside Monumental steps) to include in this job to take the project to the next level. His follow up efforts are also to be commended. I am not sure exactly how many shops were involved in this project, but I hope that you will pass along our appreciation to all supervisors of this crew for a job well done on this long overdue major upgrade project to Cone Center.



Nominated by: Donna Merck, Associate Director Cone University Center



## Individual Award for Excellence Terrell Morris and Neal Eudy Facilities Management – Zone 2

For their great assistance with the pump and motor rebuilding project for Zone 5. They not only assisted us with their knowledge and use of tools, but also for teaching us the proper methods for aligning the pumps and motors. Any time we asked them for help they never failed to make themselves available to assist us. We would have had a very hard time taking on this project without their help.

Nominated by: James Harris, Zone 5



## Special Recognition Twenty Year Club

Facilities Management staff who have worked 20 consecutive years within the department receive a plaque for their dedicated service.

This year's recipients are:

Mr. Elzy Neely, Building Environmental Services, pictured left below Mr. Robert Whisnant, Facilities Operations, pictured right below

### **Serving Facilities Management 1995 - 2015**





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