



# Barclay Brantley, Facilities Operations Zone 5 Employee of the Quarter



This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.



## Employee of the Quarter

I have the opportunity to see many wonderful staff members who go beyond the call of duty to serve the UNC Charlotte community. It is with great pleasure that I nominate Barclay Brantley, Lead HVAC Technician Zone 5, for the Excellence Award. Our A/C unit has undergone a complete overhaul this week. With temperatures consistently close to one hundred degrees, the Cato third floor has been without functioning A/C most of the week until around 11 am today, Friday, June 19, 2015. Barclay Brantley played a key role in the success of installing two compressors and bringing the roof top unit back online. Barclay's supervisor, David Smith, stated that Barclay worked alongside Carolina Air Solutions for the past two nights—working well into the morning and finishing today around 1:30 am. Upon discovering the unit had failed, after working all night, Barclay stepped up to replace blown fuses and three control transformers that were damaged last evening from moisture as the team worked feverishly between thunderstorms. Each time that I saw Barclay this morning, he had a smile on his face. I commend him for a job well done! Thank you, Barclay Brantley, for your outstanding commitment to servicing UNC Charlotte. You ROCK!

Nominated by: Brenda G. Shue, Chancellor's Office



## Team of the Quarter RUP 1 Emergency Generator Replacement



Joseph Johnson (Zone 1), Gregory Barnes (Zone 1), Tom MacNab (High Voltage), Lance Anderson (Zone 1), Raymond Butler (High Voltage), Terry McCormick (High Voltage), and Barry Kirkman (High Voltage)

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.

### Team of the Quarter

Tying in the new generator to the RUP 1 for the RUP 1 Emergency Generator Project turned into a much larger monster than we had previously imagined. The portion of this work that most impacted the campus community was the physical shutting down of the RUP 1, which greatly reduced chilled water capacity to the College of Education, College of Health and Human Services, SAC, and Woodward Hall.

This shutdown was originally scheduled to occur over a 2 day period. However, without this dedicated team of personnel, this process would not have happened as smoothly as it did and was accomplished in an 8 hour window in the middle of the night.

Some of the activities these gentlemen were involved in were:

- A) Attended regular coordination meetings and gave input to the best practices to shutting down the RUP.
- B) Notifying the building occupants of the impacts of the shutdown, including the date and time.
- C) Working overnight with the contractor to make sure all systems were in place before the shutdown began and then made sure all the systems were working correctly when the RUP 1 was turned back on.

On paper, these words to do not seem to do this team justice for the service they provided me and the project and their help and expertise was invaluable. There is not enough time to detail out everything they did, but without their assistance, we may still be tying in the generator into the RUP 1.

Nominated by: Jennifer Price, Facilities Management Capital Projects



## Safe Teams of the Quarter

First Shift –Building Environmental Services & Recycling and Facilities Operations



FIRST SHIFT - Pictured above left to right are:

**Pictured above standing left to right are:** Josh Hyatt (Zone 7). Tom Guenther (Zone 1), Lacy Brumley (Zone 2), Paul Taylor (accepting for Zone 3), John Renwick (Zone 4), Derrick Massey (Zone 5), Landon Martin (Automotive), Lee Beard (accepting for Central Operations - Controls), Raymond Butler (High Voltage), and Tim McHam (Lock Shop)

**Pictured above seated left to right are:** Gloria Escobar (Library), Lisa Miller (Center City), Lila Bonilla (Grigg), Theodora McMillian (EPIC), Susan Clapton-Meyer (Colvard), Virgie Fewell (College of Health and Human Services), Ron Kelly (Woodward), Luis Rumirez (Recycling), and Stan Gant (Fire Alarms)

## Safe Teams of the Quarter

Third Shift – Building Environmental Services and Facilities Operations



**THIRD SHIFT - Pictured above left to right are:** James Brown (South Area), Melvin Mayfield (North Area), and Reid Castor (Steam Plant)



### 2015 Idea of the Year

Rob Herrington – Facilities Operations



This award is presented to an individual or group of individuals who reflects thinking "out of the box."

The idea should be <u>reasonable</u> and provide FM <u>cost-savings</u> and/or <u>improve overall FM productivity</u>;
in support with FM's strategic management goals and the University's mission.

### **2015 Directors Coin Recipients**



#### Associate Vice Chancellor's Office

Beverly Imes Richard LaLiberte'

## Building Environmental Services and Recycling

Solomon Franklin

#### **Facilities Business Office**

Jennah Bennet
Beth Brown
Monique Davis
Clyde Derberry
Noella Paquette
Sonia Perez
Melanie Witherspoon

This special recognition coin is presented by the Associate Vice Chancellor or a Facilities Management Director to Facilities Management employees exhibiting actions that embrace our S.H.A.R.E. values. This coin may also be given to external service providers, sponsors, supporters, etc. that exemplify our values.

#### **Facilities Information Systems**

Fred Brillante Elias Mahfoud Michael Peddycord

#### **Facilities Operations**

Barclay Brantley
Christy Case
Jim Johnson
Joe Loder
Mark Neel
Steve Singer
G. David Smith
Steve Tillman

#### **Facilities Planning**

Mike Lizotte Laurie Manderino Nick Patel

# Individual Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

#### **Customer Service**

Staff member provided customers with service or assistance <u>far beyond</u> what is normally expected or required of the job. (Details of the event should be listed)

#### Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

#### **Innovation**

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.

## Solomon T. Franklin, Building Environmental Services Award for Excellence



For outstanding contribution to numerous campus, community, and national public service projects and organizations. Through all of his service activities, Solomon promotes Facilities Management and UNC Charlotte in the best possible light, emphasizing the University as an important contributor to the Charlotte region and across the nation. Solomon's commitment to Facilities Management, UNC Charlotte and excellence in all endeavors is nothing short of amazing.

Solomon employs a style of leadership in his job and community service that brings out the best in other people, helping them reach their full potential. Solomon is always willing to help in any circumstance and leads others to do great things for their work and civic communities while seeking no personal credit for himself. He exemplifies how much can be accomplished when no one cares who gets credit for the accomplishments achieved. Solomon is an extraordinary individual who cares deeply about making the right things happen for the good of his employer, community, and, in fact, all people. He constantly speaks well of those around him; creating an atmosphere of inclusion and energy among others. His positive can-do attitude is very contagious. Solomon is successful because of the positive influence he has on those around him. This is due to his daily commitments to give selflessly of his guidance and exceptional leadership, which, in turn, supports UNC Charlotte and other worthy organizations.

Solomon constantly stays late and comes in early, making himself available to help students, staff, and members of community organizations so they can maximize their positive impact in community service. Because of the aforementioned personal and professional attributes, Solomon was named UNC Charlotte's Employee of the Year in the Community Service category for 2014-2015. These same attributes make him an ideal candidate for an FM award for excellence..

Nominated by: Brian Guns, Building Environmental Services



## Brian Guns, Building Environmental Services Award for Excellence



It is with great pleasure that I nominate Brian Guns for the Excellence Award. I placed a work request to repair the surface of base molding and furniture that had been deeply marred by the edges of cleaning equipment. Several attempts had failed to remove the markings.

Brian Guns came over to inspect the damage. Even though our entire floor was without air conditioning, in 90-plusdegree heat, Brian worked on his knees with a Q-tip to meticulously remove each mark. Brian completed the tedious work himself rather than to ask someone else to do the work. Brian finished the work; his shirt was soaked; he worked in 90-plus-degree heat to ensure prompt completion of the job.

When he finished, he smiled and said to contact him anytime. Thank you, Brian Guns, for your outstanding commitment to servicing UNC Charlotte. You ROCK!

Nominated by: Brenda G. Shue, Chancellor's Office



## David E. Smith, Facilities Operations Zone 5 Award for Excellence



It is with great pleasure that I nominate David E. Smith, Zone 5 Supervisor, for the Excellence Award. I notified David on Tuesday morning that our A/C unit was not working. David promptly had his team check out the system. After several failed attempts to repair the unit, two compressors failed completely, leaving the third floor in Cato without A/C. David was able to locate two compressors in Tennessee that he had sent overnight to arrive on campus mid-day on Thursday. David coordinated the installation of the compressors while keeping his supervisors informed as well as our office. David kept us well informed and up-to-date on each stage of the work. With outside temperatures close to 100 degrees, we were able to relocate one department to another building while another department worked from home. Two of us weathered the 90-plus-degree heat in the office by using fans, staying hydrated, and turning off unnecessary lights. Because David promptly kept us up-to-date, our three departments were able to continue our work. The A/C is expected to be fully operational this evening. Thank you, David Smith for your outstanding commitment to servicing our departments. You ROCK!

Nominated by: Brenda G. Shue, Chancellor's Office







## We Applaud You Individual

Barclay Brantley, Zone 5

Brian Guns, Building Environmental Services

David Smith, Zone 5

Patrick Foley, Zone 5

Solomon Franklin, Building Environmental Services



## We Applaud You Team

You Deserve A Round of Applause

Great Job! Braver Way to Go!

- Lee Arnold, Robert Bonds, and Robert Cooke (Recycling)
- Candis Robinson, John Calvani, Gloria Escobar, Luz Gomez, Bernetta Lee, and Cojack Nsimba (BES-Library); Walter Alexander (BES-Colvard); William Hester (BES Kennedy)
- Randy Huffman (Central Operations); Timothy Smith, Michael Rogers, and James Williams (Renovations)
- Lance Anderson, Joey Johnson, and Greg Barnes (Zone 1); Tom MacNab, Raymond Butler, Barry Kirkman, and Terry McCormick (High Voltage)

These teams received applause cards within the past quarter from nomination submissions from University and Facilities Management customers.

