



*All Employees Meetings  
July 26, 2016  
Fiscal Year 2016 Fourth Quarter Employee Recognition*



# Gary Edwards, Facilities Operations - Grounds Employee of the Quarter



*This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.*



UNC CHARLOTTE



# Employee of the Quarter

We would like to nominate Gary Edwards for employee of the quarter/high achievement award for his contribution to the asphalt repair road project that was just completed.

Mr. Edwards was very instrumental from the very beginning in all aspects of the project. Once the project was green lighted he proceeded with determination to complete the job on time. First he assisted in setting the specifications for the bidding process where his insight proved to be crucial. Next, he took the lead on the evaluation of the sections of roads that needed to be repaired and prioritized in order of deteriorating conditions. He then took all the measurements and marked the sections for the bidding process. Once the project started he worked tirelessly with the contractor to insure that the project went smoothly. He began reviewing all traffic locations and kept impediments to a minimum as well as working to keep the contractor staying on schedule. Since time was of the essence Mr. Edwards worked up to and beyond expectations. He worked 10- to 14 hour days for four days straight with no complaints. He worked with the contractor to 10:00pm on the next to last day to ensure the project would be completed and billed within the year-end deadline.

Nominated by: Joey Cochran, Grounds Superintendent, and Dan Baughman, Grounds Perimeter Supervisor



# Team of the Quarter

## *Atkins Temperature Resolution*



*This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.*

# Team of the Quarter

**Joe Loder, Jason Brissenden and Dean (Jeffrey) Burris**  
**Facilities Operations**

The reason for nominating this team is because they had to think outside of the box to come up with a solution for temperatures not maintaining properly in the Atkins building.

Jason and Dean were sent to assess the situation and found that there were bouncing pressures due to air build up at the tank. Joe went over to see about the situation. Together they replaced the drain nipple on the tank that was leaking. After changing the nipple, they tried to adjust pressure but could never get it to change. Adding water to the system at the old tank seemed to only affect the tank and not the pressure on the system. At that point they pulled some of the pipe apart to see if a blockage could be located. They found the line totally blocked, pressurized the line from the chiller room to see if blockage could be cleared, which it could not be. At that point they started to price out replacing miles of pipe. Joe did some research and came up with a plan to install a bladder expansion tank. The bladder expansion tank ended up being a lot cheaper than re-piping the system from the chiller room to the 11th floor. They installed the new tank and that eliminated the pressure issues. Temperatures in the building were able to be maintained and the customers were very happy.

This type of thinking and hands-on action has saved the University thousands of dollars and many man hours.

Submitted by: Paul Taylor, Facilities Operations Zone Manager



# Associate Vice Chancellor's “*Idea of the Year*” Award

This award is presented to an individual or group of individuals who reflects thinking “out of the box.” The idea should be reasonable and provide FM cost-savings and/or improve overall FM productivity; in support with FM’s strategic management goals and the University’s mission.

## **Amenities**

Supervisor notation in annual performance review;  
Recognition during FM Quarterly All Employees Meeting;  
Notation in *Facilities Focus*;  
“Thinking Out the Box” award.

## **Eligibility Criteria**

This award is open to all Facilities Management employees





Submitted by:	Idea - Suggestion
<b>Charles Kraus, Zone 7</b>	<p><b>Facilities Management institute a 5 year safety award for zones/shops who go 5 consecutive years with no accidents.</b></p> <p>The culture of working safe and looking out for our fellow employees is a core value we all share. Working 5 years without an accident is a huge accomplishment and should be acknowledged. There are probably several groups that have hit or passed this milestone and should be acknowledged. Zone 7 has passed the 5 year mark of no accidents and is at year 6.</p>
<b>Kathy Fisher, Motor Fleet</b>	<p>It might be beneficial to <b>have a link to ARCHIBUS on the "My UNC Charlotte" page.</b> This would give people across campus ready access to report problems or request Motor Fleet vehicles.</p>
<b>Steve Terry, Design Services</b>	<p><b>Install inexpensive Amber LED lighting on Mules and FM service vehicles to provide better visual impact to other drivers. For the Mules; install small strips of reflective tape</b> so that in early morning travel, the sides are visible to other drivers. Includes red/white tape on rear of vehicles for high visibility both day and night. Do a test pilot program with 10 vehicles that are on the road the most, and field review visibility enhancement success. Warning Lights -</p> <p><a href="http://www.northerntool.com/shop/tools/product_200617837_200617837">http://www.northerntool.com/shop/tools/product_200617837_200617837</a> - \$300 per unit. Tape. <a href="http://www.northerntool.com/shop/tools/product_349936_349936">http://www.northerntool.com/shop/tools/product_349936_349936</a> - \$150 for 50 yards..</p>



# 2016 Idea of the Year

Steve Terry – Design Services



This award is presented to an individual or group of individuals who reflects thinking “out of the box.”  
The idea should be reasonable and provide FM cost-savings and/or improve overall FM productivity;  
in support with FM’s strategic management goals and the University’s mission.





# Directors' Coin Recipients Fiscal Year 2016



## Capital Projects

- Rick Ellis

## Building Environmental Services & Recycling

- Lila Bonila
- Vanessa Dodd
- Marcos Torres
- Steve McMiller
- Yan Yim
- Katherine Humphries
- Ronda Latham

## Facilities Business Office

- Jennah Bennett
- Sonia Perez
- Sherry Ceallaigh
- Noella Paquette
- Monique Davis

## Facilities Information Systems

- Ashish Panday

## Facilities Planning

- Bonne' Czochara
- Chris Gilbert
- Laurie Manderino

## External to Facilities Management

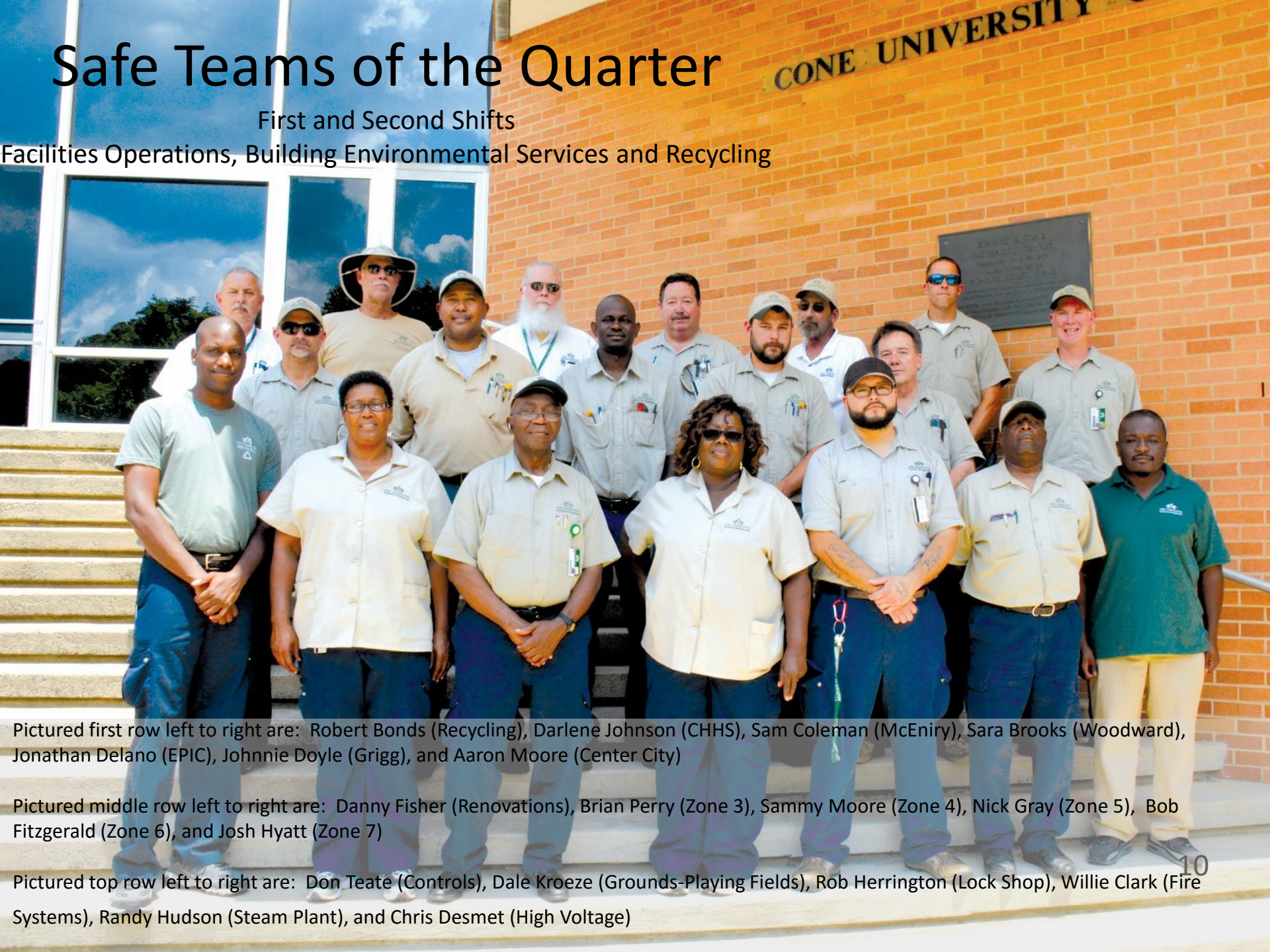
- Claire Apaliski
- Betty Doster
- Dr. Eric Delmelle
- Thomas Rogers

*This special recognition coin is presented by the Associate Vice Chancellor or a Facilities Management Director to Facilities Management employees exhibiting actions that embrace our S.H.A.R.E. values. This coin may also be given to external service providers, sponsors, supporters, etc. that exemplify our values.*

# Safe Teams of the Quarter

First and Second Shifts

Facilities Operations, Building Environmental Services and Recycling



Pictured first row left to right are: Robert Bonds (Recycling), Darlene Johnson (CHHS), Sam Coleman (McEnery), Sara Brooks (Woodward), Jonathan Delano (EPIC), Johnnie Doyle (Grigg), and Aaron Moore (Center City)

Pictured middle row left to right are: Danny Fisher (Renovations), Brian Perry (Zone 3), Sammy Moore (Zone 4), Nick Gray (Zone 5), Bob Fitzgerald (Zone 6), and Josh Hyatt (Zone 7)

Pictured top row left to right are: Don Teate (Controls), Dale Kroeze (Grounds-Playing Fields), Rob Herrington (Lock Shop), Willie Clark (Fire Systems), Randy Hudson (Steam Plant), and Chris Desmet (High Voltage)



# Safe Teams of the Quarter

Building Environmental Services Night Floor Crews and Facilities Operations Steam Plant

Pictured left to right are Mario Moore (BES North Floor Crew) Closel Macena (BES South Floor Crew), and Randy Hudson (Steam Plant)



# Safe Teams of the Quarter

Complete List

## **Building Environmental Services & Recycling**

Center City  
College of Health and Human Services  
Colvard  
EPIC  
Grigg  
Library  
McEniry  
North Floor Crew  
Recycling  
South Floor Crew  
Woodward

## **Facilities Operations**

Central Operations (Controls)  
Fire Systems  
Grounds - Central  
Grounds - Playing Fields  
High Voltage  
Lock Shop  
Renovations  
Steam Plant  
Zone 1  
Zone 2  
Zone 3  
Zone 4  
Zone 5  
Zone 6  
Zone 7



Beverly Starcher  
Building Environmental Services  
2016 Safety Slogan Contest Winner



2016-2017

# SAFETY IS **OUR** NORM

# Facilities Operations Zone 7 Earns 5-Year Safety Award



*Phil Jones presents the 5-Year Safety Plaque to Joshua Hyatt and Bruce Kerschner, Facilities Operations Zone 7*



# We Applaud You!

## Individual

- Johnnie Doyle, Building Environmental Services - Grigg
- Gary Edwards, Facilities Operations – Grounds

## Teams

### Atkins Library Temperature Resolution

Jason Brissenden, Dean Burris, and Joe Loder

### BES EPIC Team

Althea Cook, Susan Clapton, Judy Davie, Jonathan Delano, Reginald Dempsey, Carl Sampson, Cierra Stover, Maria Velasco and Patricia White

### BES Duke Centennial Hall Team

Johnnie Doyle, Mary Smith, Chantel Kiyedi and Tiwana Faison

### BES McEniry OS1 Boot Camp Certification

Jessica Vera, Regina Goodridge, Carlota Mieleles, Iris Davis and Hnin Phyu

### CHHS Hillside / Star Quad Waterfall Feature

Bart Davis, Gary Edwards, Randy Walter, Mark Blackwelder, Steve Plott, Sean Tracy, Charlie Austin, Cameron Gentle, Julio Brandon, Herminio Chirino and Dave Rogers

### Facilities Business Office

Sonia Perez, Monique Davis and Jennah Bennett

### Niner House Renovation Clean Up

Sherby Price, Walter Alexander, Marijan Pavlovic and Elizabeth Sims



*These individuals and teams received applause cards within the past quarter as a result of submissions from University and Facilities Management customers.*



# Team Awards for Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

## Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

## Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

## Innovation

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.



# Team Award for Excellence

**Bart Davis, Gary Edwards, Randy Walter, Mark Blackwelder, Steve Plott, Sean Tracy, Charlie Austin, Cameron Gentle, Julio Brandon, Herm Chirino and Dave Rogers – Facilities Operations**

We would like to recommend this team for an award for a project that was completed above expectations. This team is responsible for improving the overall aesthetics, infrastructure (drainage, storm drainage, grading, irrigation, significant soil amendments, etc.), new plantings, customer enhancement and the waterfall feature at College of Health and Human Services (CHHS) Hillside / Star Quad area. After the concept was agreed on (process started roughly 18 months ago) this team took the initiative to formulate a plan and implement it - in a true team fashion. When the project was started the area mostly was an unused natural area that was overgrown with weeds, and undesirable plant material. The developed portion connected to the Library / Star Quad area was in a state of needing significant repair/ refurbishing. The Construction Crew had to install a drainage system to prevent excess water from entering CHHS and eroding the surrounding area. They installed large drainage basins & piping and also added large sidewalk panel drains. Retaining walls had to be installed to prevent erosion on the Southwest side. The Construction Crew also had to bring in the soil, rocks and all the mulch. The Construction Crew had a huge impact on prepping the hill for the waterfall and placement of the rocks. The Central Campus Crew, were a major player as they had installed the mulch, sod and placement of the waterfall rocks. Our landscape specialist (Bart Davis) was the key person, instrumental in his dedication & leadership in making sure that the project was completed to everyone's satisfaction. He coordinated all of the waterfall efforts & design. Bart has been recognized with a Director's Coin for his efforts.

Nominated by: Joey Cochran, Grounds Superintendent, Dan Baughman, Grounds Perimeter Supervisor, Shawn Kelly, Grounds Central Campus

...recognized with a Director's Coin for his efforts.  
y: Joey Cochran, Grounds Superintendent, Dan Baughman, Grounds Perimeter Supervisor,  
Grounds Central Campus



CHHS Hillside Water Feature Team



# Team Award for Excellence

**Regina Goodridge, Jessica Vera Iris Davis, Carlota Miele and Hnin Phyu  
Building Environmental Services**

Applause to the McEniry Zone for their success in completing the OS1 boot camp certification process. This nomination however is for the following employees that have gone above and beyond during the OS1 process, Regina Goodridge, Jessica Vera, Iris Davis, Carlota Miele and Hnin Phyu. During the busy academic semester this group has brought their duties to a halt to participate and share their knowledge of the OS1 process with other BES employees. These employees have volunteered several times to help assist in the OS1 trainings. I want to nominate this group for their participation in helping assist in the OS1 pilot trainings, such as the ProTeam back pack. Each of them showed dedication and went above and beyond the call of duty by helping assist in the trainings and by promoting the OS1 Pilot Program. Jessica, Regina, Carlota, Iris, and Sue still had to return to their normal duties after helping assist with the trainings. I received only gratitude and a positive response from each employee. This group has participated to a high degree that is above the call of duty. I want to thank each of them for going above and beyond.

Nominated by: Katherine Humphries, BES Supervisor



## BES McEniry Zone - OS1 Boot Camp Certification Completion



# Team Award for Excellence

## **Johnnie Doyle, Mary Smith, Chantel Kiyedi, Tiwana Faison** **Building Environmental Services**

I would like to nominate my team in Duke for an Excellence Team Award. The team in Duke received an outstanding recommendation for their efforts towards customer service from one of the Graduate students in Duke Centennial Hall. See attached email from student I am copying what the student actually sent in the e-mail so that you may know that this is not just their jobs. Here is the complete e-mail from the student.

*On May 12, 2016 at 2:20 PM, Edwards, Jada wrote: My name is Jada Edwards and I am a senior at UNCC graduating with a degree in Mechanical Engineering. In the four years I've spent here most people would say that my family, teachers, and advisers made the most impact on me. However, it is the people that get overlooked, the custodial staff. I remember the first lab that I took in Duke and I left my keys in the lab. I didn't realize until it was 9:00 pm. I called the custodian on duty Mr. Johnny and he came to open the door for me. He also encouraged me that it happens to everybody and that I just need to slow down. Ever since then when I leave the building at night he joking asks if I have my keys and how my day was. He gave me the opportunity to vent a little and showed me that he truly care. I also remember those late nights when I was studying and I considered quitting but, Ms. Tiwana reminded me that God had a purpose for me and to keep fighting. I remember those early days when I was going to class I was sleep deprived and barely functioning but seeing Ms. Mary and Ms. Chantel reminded me that in those few hours I might have slept they were preparing for me to come. They were preparing the classrooms I sat in, they were cleaning the labs I studied in, and they were preparing the building to be spotless so that I could be successful. I want you to know that these people might get overlooked but I look up to them and hold a great respect for them. They work every day going above and beyond for their jobs. They never once had to help me or even ask for acknowledgement but I wanted to take the time let you know the custodial staff at Duke Centennial Hall made my years at UNCC better. I truly appreciate them.*

Nominated by: Virgie Fewel, BES Supervisor – Grigg Zone



## BES Duke Centennial Hall Team



# Team Award for Excellence

**Sherby Price, Walter Alexander, Marijan Pavlovic and Elizabeth Sims  
Building Environmental Services**

On 4-20-2016 I received a request to have The Niner house cleaned and the new restroom floors waxed. Upon inspecting the building I found that the hardwood floors had been sanded without a vacuum pick up bag on the machine. The entire house was covered in thick dust from the sanding that had happened the day before. The above mentioned techs went in with their dust mask on and handled the situation without one complaint.

The next morning I went to inspect the area where the F.O. tech was staining the floor. He was really amazed at the condition of the house and said " I never thought you guys would have the place this clean and ready for me this morning, Thank You."

I believe these employees went above and beyond the call of their normal job duties and deserve some acknowledgment.

Nominated by: James Revis, BES Supervisor



## Niner House Renovation Clean Up

DAVITTE







# Random Photos

