

Facilities Management

...Creating a Campus of Distinction



First Shift



Second and Third Shifts

*All Employees Awards Presented
October 18, 2012
Fiscal Year 2013 First Quarter Recognition*

Team of the Quarter

Brien Clapton and Bob Smith

Facilities Operations Zone 2



This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.

Team of the Quarter

Brien Clapton and Bob Smith, Zone 2

Grigg Hall has several areas for entry and there are two balconies that have had weeds and grass growing in them which makes for very bad appearance to guests. We had special guests arriving at 10:00 am one particular morning and, frankly, we had received a request from Chancellor Dubois asking that these areas get attention and cleaned. We contacted Grounds, Building Environmental Services, and Zone 2 to get help.

Bob Smith immediately sent **Brien Clapton** down to get the balconies cleaned and power washed and all completed before the special guests arrived in Grigg Hall.

This is not the first time that Bob Smith has gone above and beyond to help us in time of great need. We can always depend on Bob and his staff in a time of need. They consistently go above and beyond for excellent work and partnership to help UNC Charlotte be the best possible - even when it might not technically be their responsibility. They work with us to meet the need if they can help. **Zone 2** is an outstanding staff.

Nominated by: Gail Keene, Research & Economic Development

Safe Teams of the Quarter

First Shift – Facilities Operations, Building Environmental Services & Recycling



FIRST SHIFT - Pictured above left to right are:

Paula Lail (Zone 2), Bob Fitzgerald (Zone 6), Jack Hartsell (Zone 4), Jim Campbell (High Voltage/Fire Alarms), Jim Harris (Zone 5), Josh Hyatt (Zone 7), James Mechum (Steam Plant), Andy Lavoie (Lock Shop), Leon Baker (Zone 3), Beverly Starcher (North), Latoia Young (Center City Building), Joyce Parks (South), and Darrell Steele (EPIC).

Safe Teams of the Quarter

Second and Third Shift – Facilities Operations & Building Environmental Services



SECOND and THIRD SHIFT - Pictured above left to right are:

James Brown (Colvard), Franjo Pauler (Library), Crystal Mason (CRI), Fresnel Nkosi (West), Subhash Pandya (Friday), Bonnie Peoples (East), and Marcus Brown (Kennedy)

Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

Innovation

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.



UNC CHARLOTTE

Three Men and a Truck

Clayton Cragan, Chip Lawrence, and Frank Milone (Grounds)

Awards of Excellence



- Frank and Chip have been helping me for years with a box moving/shredding project that the Controller's Office has to do around July/August of each year. This entails moving 200-300 boxes from campus to our storage facility in Harrisburg. They move boxes from a small storage room, load them onto their truck, drive to Harrisburg, unload the boxes, and place them on the shelves for me. The guys are always very accurate and consistent and do their best to make sure things are completed orderly and efficiently. Clayton Cragan joined the team and jumped right in following instructions provided to him by me and Chip. He always has a positive attitude, ready and willing to help with whatever I need. I totally trust these guys with our confidential files. I know they will take good care of the files and get them safely to our storage unit. Again, this is a tedious, heavy labor job. I cannot stress enough how much I enjoy working with this Grounds team and how much I trust them and know that I can depend on their hard work!

- Nominated by: Shannon Homesley, Controllers Office

“PBS Washington Week Broadcast”

Grounds, Zone 5, and Building Environmental Services

Awards of Excellence

Exceptional service prior to and during the national PBS "Washington Week" broadcast at Robinson Hall (August 29-31). Third shift crew & supervisor Terrell Patton for the extensive and outstanding job of preparing Robinson for this event. First and second shift crew for the exceptional customer service during the three-day event. Excellent communication and attention to detail by every member of the Robinson crew. Exceptional service prior to and during the national PBS "Washington Week" broadcast at Robinson Hall (August 29-31).

Supervisor David Smith and the Zone 5 staff for the extensive and outstanding job of preparing Robinson for this event as well as the remarkable and immediate service on the day of the event. The entire crew did an excellent, above and beyond job of managing every maintenance need. Exceptional service prior to and during the national PBS "Washington Week" broadcast at Robinson Hall (August 29-31). Want to highlight the entire crew and supervisor Mike Klemmer for the beautiful and artistic landscaping at the front entrance of Robinson for this event. Also want to acknowledge their herculean efforts to pick up and deliver furniture as requested by the show's director. She was shocked and amazed at how quickly her requests were met and the show producers were extremely impressed with the service and professional attitude.

- Nominated by: Beverly Lueke, College of Arts & Architecture

(Photo and names listed on next page)

“PBS Washington Week Broadcast” Grounds, Zone 5, and Building Environmental Services Awards of Excellence



Second and Third Shift pictured left

First Shift pictured right



Facilities Operations recipients: (names not listed in order as pictured)

Herminio Chirino, Charlie Austin, Clayton Cragan, Frank Milone, Michael Klemmer, Nick Fulton, Chip Lawrence, Jacob Taylor, Renatto Cevallos, James Gentle, Bart Davis, Armando Vazquez-Montalvo, Mike Jones, Chris Shores, Dan O'Donnell, Eric Walcott, Kirk Kirstein, Marvin Mackey, William Buchanan, Doug Murdock, Quentin Pickett, and James Harris

Building Environmental Services recipients:

Arzella McCain, Beverly Hancock, Joyce Parks, Lee Anne Tisdale, Steve McMiller, Bonnie Peoples, Sam Coleman, Jonathan Bell, Virgie Fewell, Catherine Armstrong, Marcus Brown, Christina Lennon, and Terrell Patton

Random Photos



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Open Forum – Questions & Answers

