

# *Facilities Management*

*...Creating a Campus of Distinction*



First Shift



Second and Third Shifts

*All Employees Awards Presented  
October 15 & 23, 2013  
Fiscal Year 2014 First Quarter Recognition*

# Eric Walcott, Facilities Operations – Zone 5 Employee of the Quarter



*This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.*





# Employee of the Quarter

Eric Walcott came up with an innovative idea to pipe out a clean out that is located on the outside of Colvard South so that if the line got clogged water would run out of the pipe onto the ground where it would be visible to people passing by. He came up with this idea after the line had clogged a couple of years ago that the water backed up in the building causing water damage.

On July 2, we received an email from a staff member on campus that water was running across the ground and was that normal. When Eric arrived on site he knew what the problem was, He made the repairs and best of all no water backed up inside the building causing any damage.

Nominated by: David E. Smith, Zone 5 Supervisor

# Team of the Quarter

***Congratulations*** to: Lacy Brumley, Ed Diaz, and Nick Grey in Zone 2  
who were honored with the Associate Vice Chancellor's  
Team of the Quarter Award for July - September 2013



*This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.*



# Team of the Quarter

## UNC Charlotte Solar House Decathlon Project - Student Training Volunteers/Electrical

Ed Diaz, Lacy Brumley, and Nick Grey volunteered their time and expertise to administer the electrical training session required for the eleven students participating in the construction of the solar decathlon house. This training came on short notice due to the original trainer from the Safety Department leaving the University for other opportunities.

These men met with the students to discuss the scope of the training and were active members in the two hour training session that took place. These Zone 2 employees went above and beyond the normal daily activities to perform this exceptional work, and coordination to accomplish the training. Elizabeth Frere the Project Manager stated that it was a pleasure to work with individuals who were dedicated and showed up with enthusiastic attitudes.

Lacy, an electrician in Zone 2, with the coordination of his supervisor, Ed, has been involved in Solar Decathlon project currently being constructed in the EPIC yard. The solar decathlon project started with a schematic design completed by students. Designers were then hired to create construction documents, and the construction is being completed by students and contractors. Lacy volunteered his time and electrical expertise to help students complete a training program that qualifies them to install electrical components in the solar decathlon house. Lacy met with students to discuss the scope of the training and reviewed the presentation provided by the National Renewable Energy Laboratory. He was an active member in the two hour training session that included eleven undergraduate students, two temporary employees, and two faculty mentors. Lacy's efforts went above and beyond his day-to-day responsibilities and showed an excellent commitment to customer service and collaboration.

Submitted by: Elizabeth Frere, Design Services, and Bob Smith, Facilities Operations Area A Manager



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# UNC Charlotte Solar House Decathlon Project



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# Safe Teams of the Quarter

First Shift – Facilities Operations , Building Environmental Services & Recycling



**FIRST SHIFT - Pictured above left to right are:**

Wes Wright (Steam Plant), Tom Guenther (Zone 1), Jeff Efird (Renovations), Lacy Brumley (Zone 2), Andy Lavoie (Lock Shop), Stan Gant (High Voltage/Fire Alarms), Josh Hyatt (Zone 7), Steve McMiller (South), John Renwick (Zone 4), Virgie Fewell (North), Latoia Young (CCB), Bob Fitzgerald (Zone 5), and Patrick Foley (Zone 6)



# Safe Teams of the Quarter

Second and Third Shift – Building Environmental Services



**SECOND and THIRD SHIFT - Pictured above left to right are:**

Debra Mayfield (West), Franjo Pauler (Library), Althea Cook (EPIC), Catherine Harris (Friday), Uma Pandya (Woodward) Diana Parks (Colvard), Tomasa Bonilla (Charlotte Research Institute), and Melvin Mayfield (East).



# Individual and Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

## Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

## Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

## Innovation

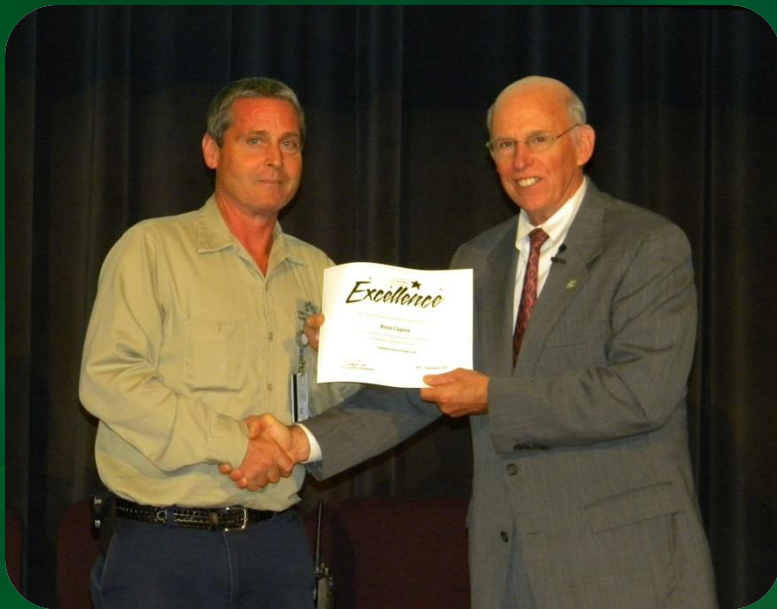
Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.



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# Brien Clapton, Zone 2 Award for Excellence



Brien came to Kannapolis for two days to help get some much needed painting done and went above and beyond my/our expectations. Well, believe it or not, Brien is finished painting and he went above and beyond getting everything done. He even came in at 3:00 a.m. this morning to do the metabolic kitchen hallway so he did not disturb people coming and going to the cafeteria! He is very talented with his painting. He even touched up areas that were not on the list and was very professional! He even did some trim touch up in our entry that was not listed but needed some attention as well as extra areas in the NC State building.

I told him to take the rest of the day off, but he just left to head back to campus if they need him for anything...what a great guy! Brien was so professional, so likable, and so eager to get this job done for us. He did not have to come in early, but wanted to so he was not in anyone's way. WOW is all I can say!!!! Thank you Brien for a job well done! You have a great work ethic and attitude!.

**Nominated by: Karen Westphal, Facilities Operations Zone 7**



# David Daignault, Design Services Award for Excellence



David recently took over a project, Bioinformatics Phase II 129 Server Room which had been through a long series of problems and delays.

From the moment that he started work, it was clear that the project would quickly get back on track. David's work has been exemplary at every stage. He took the time to work with us to understand our needs and uncover the problems in the existing work, then he developed a plan to correct the problems, implement improvements, and prepare for a potential future expansion. He was responsive to our questions and kept us informed about the progress, and he actively managed the activities and schedules of the contractors. I was particularly impressed by his level of professionalism, the ease with which he established a positive working relationship with us, and his desire to identify the best solutions. David is a genuine asset to the university.

**Nominated by: Charles Price, ITS**

# Randy Hudson, Steam Plant Award for Excellence



Randy has been instrumental in helping locate utilities at the Phase 12 Construction Site. The as-builts provided by the original Martin Village and Smurf Village designers were less than accurate and there were times when the underground utilities were nowhere close to what was shown on the as-builts. He has been ready to help almost immediately when a call was placed to him, whether it was to try to find a water line or a hidden valve or shutting off a found valve...his quick response has helped keep work moving when they could have easily come to a standstill. He has also come in on the weekend to help with valve repairs. He exemplifies what customer service is all about.

**Nominated by: Jennifer Evans, Capital Projects**



## Randy Baucom, Josh Hyatt, Bruce Kerschner, Charles Kraus, Brent Offenberger, Zone 7 Award for Excellence



Bruce Kerschner and Josh Hyatt

The Zone 7 maintenance team, stationed at the research campus in Kannapolis NC recently saved NC State over \$10,000 in crane rentals when they removed a 150 HP motor from the roof top air handler of their research building. On Saturday, July 27, 2013, Johnson Controls called our Zone Supervisor, Charlie Kraus, at approximately 6:00 a.m. because our main air handler unit was in alarm. Mr. Kraus called the on call mechanic, Josh Hyatt, and he responded and proceeded to the PHHI building to investigate why the air handler was not running. Josh reported back the VFD (variable frequency drive) was not operational, and Mr. Kraus called in Randy Baucom to help Josh. They called Applied Drives to come and service the VFD. Randy and Josh were able to start part of the AHU1 this provided cooling and dehumidification to the building.

The air handler can provide adequate air conditioning running in this state. It is not supplying the exact temperature or humidity as normal nor is running as efficiently. The VFD was rebuilt and tested by Applied Drives. At this time they attempted to start the 150HP motor for the supply air blower. The motor would not start and it was determined that the motor had also failed. UNC Charlotte called Pursers Motor Rewinding to check price and availability of a replacement motor or rewinding the current motor. Nikki Purser and one of technicians stopped by Saturday afternoon to assess the motor and our options for removing it from the air handler and then getting it off of the roof and loaded onto a truck.

Randy Baucom, Josh Hyatt, Bruce Kerschner, Charles Kraus, Brent Offenberger, Zone 7

## Award for Excellence (Continued)



Bruce Kerschner and Josh Hyatt

Mr. Kraus advised NC State of the situation as it was Saturday about 5 p.m. Mr. Kraus, with NCSU's approval, decided to have the maintenance team remove the motor Monday morning. Pursers supplied two techs in case they ran into an issue or circumstance that dictated disassembly of the motor in the air handler. The 150 HP motor weighs over 1500 pounds. On July 29, 2013, NCSU management team decided to have the motor rebuilt due to the price of replacing it with a new one. Rather than rent a crane at an approximate cost of \$7,000 to lift the motor off of the roof the UNC Charlotte maintenance team removed the motor from the air handler and lowered it through a roof hatch to the fourth floor where they could access the freight elevator. This work was accomplished with a portable gantry crane recently purchased by another building on site. By August 5, 2013, the rebuilt motor was delivered to NCSU PHHI Building in Kannapolis by Pursers Rewinding. The maintenance team unloaded the rebuilt motor, moved it onto the roof then into the air handler. The motor was re-installed and was ready for start up before lunch. The roof has no elevator access and all the work was accomplished with hand tools, a portable gantry crane, a chain fall and a pallet jack.

I sincerely appreciate the time, effort, dedication, and overtime that the team contributed to make sure our faculty, staff, and scientific integrity in the building was able to be monitored and repaired in a timely, efficient, and professional manner. Thank you Zone 7 for your thoroughness and dedication to serving our building with such a high level of quality and willingness, even when it means giving up your Saturday to do to so.

**Nominated by: Tara Vogelien, Director for Business & Research Admin NC State University**



# Calvin Buchanan and Arnold Vanhoy, Zone 6 Award for Excellence

I would like to recognize Calvin Buchanan again for going above and beyond and really being a part of the team of teams. He has been out of Zone 5 for a few weeks now and has still been answering many calls that come in to Zone 5 (HVAC Issues). While David was in an Electrical Seminar out of town, Calvin Buchanan and Arnold Vanhoy stepped in and handled problems that Zone 5 contractors (that have been working in the Barnard building) ran into. Calvin Buchanan and Arnold Vanhoy have also been taking an inspector around to all of Zone 5 buildings without being asked to do so (which shows great customer service). Calvin Buchanan always comes to the rescue without even being called on, he cares more about the buildings at UNC Charlotte than any other person I have ever worked with here at UNC Charlotte and it shows in his willingness to help out in other zones.

Arnold Vanhoy has been working with Calvin Buchanan and is also very helpful; he has helped me out before in plumbing situations and was always so willing to do so and is now helping out with HVAC situations in Zone 5.

These two guys together really helped Zone 5 out this week and other times in the past. When they were not even asked to do so, they just jump in with both feet and great attitudes. I am very grateful for Zone 6 and especially grateful for Calvin Buchanan and Arnold Vanhoy.

**Nominated by: Kim Sowa, Zone 5**



# Individuals

## Who Received Applause Cards

- Jonathan Bell, BES – Kennedy
- Julius Brice, BES – EPIC
- Nelly Lezama, BES - Kennedy
- Bobby Robinson, Automotive





# Teams

## Who Received Applause Cards



### Automotive:

Krista Chambers and Vince McNeil

### BES:

James Brown, Colvard

Elzy Neeley, Colvard

Robert Bonds, Library

Laymiya Whittenburg, Library

### BES:

Robert Ervin and Melvin Mayfield, East

### BES:

Julius Brice & Bill Cavelli, EPIC

### Renovations:

Robert Braun, Mike Camp, Jeff Efird, Robert Gray, James Krupa, Kenny Leazer, Steve Reis, Michael Rogers, Tim Smith, Mark Waters, Robert Whisnant, and James Williams

### Renovations:

Jeff Efird, Kenny Leazer, Steve Reis, Mark Waters, and James Williams,

### Renovations:

Jeff Efird, Michael Rogers, and Mark Waters

### Renovations and Zone 5:

Jeff Efird, Michael Rogers, and Mark Waters (Renovations)

Armando Vazquez-Montalvo (Zone 5)



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# Random Photos





# Random Photos

