



*All Employees Staff Recognition
Presented on October 14 and 21, 2015
Fiscal Year 2016 First Quarter Recognition*



G. David Smith, Facilities Operations Zone 2 Employee of the Year



This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.



UNC CHARLOTTE

Facilities Management's Employee of the Year

This is a new recognition.

Those eligible were the last four Facilities Management Employees of the Quarter

- Elias Mahfoud, Facilities Information Systems (October 2014)
- David Tony Williams, Facilities Operations – Zone 6 (January 2015)
- G. David Smith, Facilities Operations – Zone 2 (April 2015)
- Barclay Brantley, Facilities Operations – Zone 5 (July 2015)

Their previous nominations are on the following pages.

The Staff Recognition Committee voted among these four candidates based on previous submissions and selected G. David Smith.



Elias Mahfoud

Employee of the Quarter

(July – September 2014)



Congratulations to Elias Mahfoud for being awarded “Employee of the Quarter” at the Facilities Management 1st quarterly meeting of the 2015 fiscal year. Mahfoud became a member of the Facilities Information Systems (FIS) team in July of 2013. His first assignment was a space management project. While working on space approvals, he realized that the lack of a unified approval system made implementing new approval processes difficult and hard to troubleshoot. Subsequently, he came up with the idea of designing a process management system within ARCHIBUS to streamline processes and approvals. In February of 2014, he started working on the new process management system as part of the key management project. This new system made one of his colleague’s projects easier to finalize.

Because of Mahfoud’s innovative thinking, approval processes can be implemented in half a day rather than the 3 days it was taking before. This frees up Facilities Information Systems for doing more projects and therefore is a significant cost saving for the university. Additionally, the new process management system allows Facilities Management to build approvals and workflows in a structured way using self-documenting code. This will make it easier to detect errors and restructure processes in the future, and it improves efficiency.

Fred Brillante, Director of FIS, pronounced, “Elias has done an excellent job pioneering a new process management system. He consistently goes above and beyond to ensure that Facilities Information Systems produces the highest quality product with great efficiency. Many times, users ask for something incredible and voilà it is completed. Customers have come to rely on Elias due of his phenomenal solutions.”

Nominated by: Fred Brillante, Director, Facilities Information Systems



David Tony Williams

Employee of the Quarter

(October – December 2014)

“Tony Williams has been taking care of us with several departmental upgrades. Recently, we requested the hallways to be painted. Once we saw the color we realized we made a mistake. He contacted the painter to see if the paint we had could be remixed to what we chose the second time. The vendor said it would be close but not a perfect match.

Tony made the extra trip to the paint store just to have one can remixed so we could see the altered color on the wall to help us decide if we wanted to have the other seven cans remixed. That helped us immensely and he will now have the other cans remixed – requiring Tony to make another trip. Tony took our indecision and dealt with this situation with the same smile and helpful attitude he has toward everything. He is a gem and a pleasure to work with.”

Nominated by: Debbie Rose, Budget Services Office Manager,
University Career Center



G. David Smith

Employee of the Quarter

(January – March 2015)



On December 23, we experienced a catastrophic failure of the supplemental user air compressor at Duke Centennial Hall. David enlisted the assistance of all trades in an attempt to restore the system. Unfortunately, there was nothing that could be done to bring the compressors back on-line. We attempted to mitigate the impact on users by installing small point of use compressors at the most critical locations as indicated by users.

Air Components and Systems (AC&S), our vendor for these compressors, was contacted and scheduled to come on-site to access our situation. David suggested renting a large unit during the interim and all agreed. David offered to come in during the holiday period to meet with Trey of AC&S for evaluation and install of temporary air compressor.

Trey contacted me for a meeting on December 29 on-site. I contacted David on December 28 and he agreed to attend the meeting. The rental unit arrived the morning of December 29 and was installed by AC&S technicians under our supervision. I was still ill; therefore, I asked David to handle the meeting when Trey arrived. It was determined that the compressors were in need of major overhaul with replacement a possible cost effective alternative.

I, again, was unable to report for work on January 5. David was, again, asked to fill in. I returned to work on January 12 and worked half days the entire week. I relapsed and was out the entire week of January 19 through January 23. David filled in admirably as he has on many occasions. Each occasion has seen him gain in confidence and ability. He will make an excellent supervisor when the opportunity presents itself. I consider myself truly lucky to have such an individual as a direct report. I know when I am not available to perform my job responsibilities, I have an outstanding replacement to step in and take control.

Nominated by: Ed Diaz, Zone 2 Supervisor



Barclay Brantley

Employee of the Quarter

(April - June 2015)

I have the opportunity to see many wonderful staff members who go beyond the call of duty to serve the UNC Charlotte community. It is with great pleasure that I nominate Barclay Brantley, Lead HVAC Technician Zone 5, for the Excellence Award.

Our A/C unit has undergone a complete overhaul this week. With temperatures consistently close to one hundred degrees, the Cato third floor has been without functioning A/C most of the week until around 11 am today, Friday, June 19, 2015. Barclay Brantley played a key role in the success of installing two compressors and bringing the roof top unit back online. Barclay's supervisor, David Smith, stated that Barclay worked alongside Carolina Air Solutions for the past two nights—working well into the morning and finishing today around 1:30 am. Upon discovering the unit had failed, after working all night, Barclay stepped up to replace blown fuses and three control transformers that were damaged last evening from moisture as the team worked feverishly between thunderstorms. Each time that I saw Barclay this morning, he had a smile on his face. I commend him for a job well done!

Thank you, Barclay Brantley, for your outstanding commitment to servicing UNC Charlotte. You ROCK!

Nominated by: Brenda G. Shue, Chancellor's Office



Team of the Quarter Oak Hall



Pictured left to right are: Steve Tillman (Zone 1), James Pickard (Zone 2), Jeremy Cunningham (Zone 2), Nick Gray (Zone 5), Carl Lachance (Zone 1), Dan Reichert (Zone 6), Dennis Herr (Zone 6), and David Elledge (Zone 2). Not pictured: Terry McCormick (High Voltage)

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.

Team of the Quarter

The project for Oak Hall took longer than expected as the contractor pushed for completion. Unfortunately the deadline was not met because the paint sub-contractor painted over the room outlets. During this time, the electrical sub-contractor was unavailable to replace these outlets. With the potential of a delayed completion date looming, it was determined that help was much needed. So a quick call was made to the “Team of Teams”, Facilities Operations!

This professional team and their electricians pulled together across multiple zones, went to work and within the timeframe of 72 hours, over 500 electrical outlets were changed out. Ultimately, the State Electrical Inspector was able to complete the necessary inspection and sign-off on the rooms and the project was complete.

The department of Housing and Residence Life was very appreciative of the response, effort, and level of professionalism shown by this team and staff, all of whom pulled together to make Oak Hall available for student move-in during the Fall of 2015.

Submitted by: John Storch, Housing and Residence Life



Safe Teams of the Quarter

First Shift –Building Environmental Services & Recycling and Facilities Operations



Pictured above standing left to right are: Jim Luchene (Fire Alarms), Lee Beard (accepting for Steam Plant and Renovations), Tom MacNab (High Voltage), Jacob Atkinson (Lock Shop), Bob Fitzgerald (Zone 6), Brien Clapton (Zone 2), Derrick Massey (Zone 5), Brian Perry (Zone 3), Tom Guenther (Zone 1), Sammy Moore (Zone 4), and Kristi Westphal (accepting for Zone 7)

Pictured above seated left to right are: Connie Rogers (EPIC), Mike Harris (CCB), Ronald Kelly (Woodward), Gloria Escobar (Library), Paul Dilgard (CHHS), Johnny Doyle (Grigg), Lee Arnold (Recycling), and Landon Martin (Automotive)



Safe Teams of the Quarter

Third Shift – Building Environmental Services



THIRD SHIFT - Pictured above left to right are: Randy Sidbeck (North Area), Philip Jones, Associate Vice Chancellor, and James Brown (South Area),

Team Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

Innovation

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.



Tom Sparks (Capital), John Garst, Mark Neel, Joe Coleman (Zone 1), Chris McKinney, Jack Hartsell, and Sammy Moore (Zone 4) Award for Excellence

Replacement of the roof top exhaust fan for CAB food operations hood #1:

Problem was not enough exhaust in kitchen hood as originally designed and new char-grille double the size was ordered to meet catering Campus demands. We approached Tom Sparks and Chris McKinney to see if this could be fixed with in-house resources. The group took the initiative, took ownership, with the assistance of some outside resources, and came up with a quick design. Facilities Operations headed up the replacement. Some original equipment was re-used which caused some headaches, but through persistence and good trouble shooting, we ended up with a performance on the new fan that exceeded the expected and original design. This shows excellent team efforts across different departments/shops within Facilities Management and a good working relationship with our department. It definitely was a money savings for designing and performing this work in-house!

Kudos to all who touched and had a hand in this endeavor. Keep up the good work!

Nominated by: T.L. Smith, Business Services



UNC CHARLOTTE



Tim Smith, Michael Rogers (Renovations), Dennis Kowalski, Gene Sneed (Zone 2),
Gary Edwards, Randy Walter, Sean Tracy and Robert Kennedy (Grounds)
Award for Excellence



I would like to nominate Tim Smith, Michael Rogers (Renovations), Dennis Kowalski, Gene Sneed (Zone 2), Gary Edwards, Randy Walter, Sean Tracy, Robert Kennedy (Grounds) for team acknowledgment.

The Facilities Operations building mechanical area/storm drain needed to be extended across the parking lot entry. I received a quote from an onsite contractor for the amount of \$8,300. The employees mentioned above worked together to accomplish the project for less than \$2,300.

I would like to say thanks for the dedication to see this project to completion.

Nominated by: Lee Beard, Facilities Operations



UNC CHARLOTTE



RANDOM
PHOTOS

