



*All Employees Meetings  
October 25 & 27, 2016  
Fiscal Year 2017 First Quarter Employee Recognition*



# Gary Edwards, Facilities Operations - Grounds Employee of the Year



*This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.*



UNC CHARLOTTE



# Facilities Management's Employee of the Year

This is the second year of this recognition

Those eligible were the last three Facilities Management Employees of the Quarter

- Stanley Gant, Facilities Operations, Fire Alarm Systems (January 2016)
- Robert J. “Bobby” Robinson, Facilities Operations, Automotive Tech (April 2016)
- Gary Edwards, Facilities Operations, Grounds Construction (July 2016)

Their previous nominations are on the following pages.

The Staff Recognition Committee voted among these three candidates based on previous submissions and selected Gary Edwards.

## **Eligibility Criteria:**

- The winner consistently maintains a high level of work, exhibits outstanding customer service and/or demonstrates creativity, safety, and noteworthy behavior.
- Must be in good standing in accordance with FM Policy Statement #9 - Performance Dependability.
- Employees who received the Employee of the Quarter award during the past four quarters (July – June) are eligible.

## **Eligibility Process:**

- Nominations are voted on by the Recognition Program Committee and approved by the Associate Vice Chancellor of Facilities Management.
- Recognition for fiscal year “Employee of the Year” is announced in the October All Employees Meeting.

## **Amenities:**

- Eight (8) hours of comp time
- Plaque
- Letter of commendation from the Associate Vice Chancellor of Facilities Management
- Facilities Focus newsletter notation.

# Stanley Gant

## Employee of the Quarter

(October – December 2015)

The fire alarm group is a group that must work 24 hours a day, seven days a week responding to system failures on this campus. In this case, we had a situation where one of our complexes is fed by the city of Charlotte. The city recently shut the water off to our sprinkler system in Greek Village. Stan worked tirelessly to get the city to develop a solution to make sure our students would not be in danger if this were to occur again. With Stan's relentless pursuit of this issue, he was able to get the City of Charlotte to put a lock on the water line to make sure they can't shut water off again accidentally. I appreciate the tireless effort, concern for our dedication to the safety of our residents.

Nominated by: John Storch, Housing and Residence Life



# Robert J. “Bobby Robinson Employee of the Quarter

(January – March 2016)



Bobby is known to our campus customers for great customer service. Here is another example. This is to thank Bobby for his prompt and timely service on January 26 in getting FM1 back in service in less than an hour of reporting it was not working. Even though, it is his job to service and repair vehicles, this took place after normal business hours (after 5:15 p.m.) while he was already staying late to work on other automotive priorities including working on a safety issue with a Motor Fleet caravan that was reserved to go out the next day.

He stopped what he was doing to tow FM1 from the Student Union back to the Automotive Shop. He could have let FM1 sit overnight (I thought it would be okay to leave it there until morning) and continue his work, but he did not want to risk it being left there. When he return to the shop, he could have continued his work. However, he made time to diagnose the problem, change out the switch and delivered two new keys that evening. This is going above and beyond customer service.

Nominated by: Philip Jones, Associate Vice Chancellor for Facilities



# Gary Edwards

## Employee of the Quarter

(April - June 2016)

We would like to nominate Gary Edwards for employee of the quarter/high achievement award for his contribution to the asphalt repair road project that was just completed.

Mr. Edwards was very instrumental from the very beginning in all aspects of the project. Once the project was green lighted he proceeded with determination to complete the job on time. First he assisted in setting the specifications for the bidding process where his insight proved to be crucial. Next, he took the lead on the evaluation of the sections of roads that needed to be repaired and prioritized in order of deteriorating conditions. He then took all the measurements and marked the sections for the bidding process. Once the project started he worked tirelessly with the contractor to insure that the project went smoothly. He began reviewing all traffic locations and kept impediments to a minimum as well as working to keep the contractor staying on schedule. Since time was of the essence Mr. Edwards worked up to and beyond expectations. He worked 10- to 14 hour days for four days straight with no complaints. He worked with the contractor to 10:00pm on the next to last day to ensure the project would be completed and billed within the year-end deadline.



Nominated by: Joey Cochran, Grounds Superintendent, and Dan Baughman, Grounds Perimeter Supervisor



# Jon Coty, Facilities Information Systems Employee of the Quarter

July – September 2016



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# Employee of the Quarter

Congratulations to Jon Coty, systems analyst, who was named Employee of the Quarter for the first quarter in fiscal year 2017!

Fred Brillante, director of Facilities Information Systems (FIS), nominated Coty for his outstanding Innovation. Brillante explains how Coty saved the University thousands of dollars with his ingenious way to leverage available technical tools:

“Jon’s work on the ARCHIBUS Asbestos Module has been outstanding. The purpose of this project was to migrate from the old program to ARCHIBUS which can be accessed and updated by multiple users across campus.

He has worked with others in Facilities Operations and Safety to build a system that allows better access to asbestos information. During the process of building the module, Jon realized that we needed a better way to store all the past and future asbestos forms. Jon, on his own, came up with a way to integrate ARCHIBUS with Dropbox. Jon developed a link between ARCHIBUS and Dropbox using the Dropbox API (application programming interface).

Jon then collaborated with Benny (Reese) to build functionality to make Dropbox an integrated module in ARCHIBUS. Benny then worked to enhance the integration to make it re-usable for future modules in ARCHIBUS. This link allows users to add documents using ARCHIBUS but stores the documents in Dropbox. Users have the choice to search documents in ARCHIBUS or to log into Dropbox to view data.”

Brillante added, “Such creative ideas are a true asset to Facilities Management and I expect it to be extremely valuable in future projects.” Jon appreciates the acknowledgment and said: “It’s great to be recognized for the work you’ve done when otherwise most people wouldn’t know about it.”

Nominated by: Fred Brillante, Facilities Information Systems Director





# Team of the Quarter Waste Collection Station Team



Pictured left to right are Michael Rogers, James Williams, and Tim Smith.  
Not pictured: Kenny Leazer and Mark Waters

*This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes.*

# Team of the Quarter

**Michael Rogers, James Williams, Tim Smith, Kenny Leazer, and Mark Waters**  
**Facilities Operations - Renovations**

The Recycling group desired a waste collection station that was open and secure. A metal building would not suit the current recycling need. An electric vehicle (EV) charging station was considered and concluded that an open frame post and a beam design was best suited to meet the request.

Steve Terry, Design Services, reached out for JOC (job order contracting) and contractor pricing and the numbers came in more than \$80K. After discussion and guidance from Kenny Leazer, Renovations, he reviewed the framing and construction components and completed take-offs for materials. James Williams, Renovations supervisor, was then able to request and determine quotes.

As the project coordinator, Steve chose the “Under \$30K Project Management Tool.” This allowed him the opportunity to procure individual material suppliers, as well as a fencing contractor (specialty work), while leaving the building construction itself to the Renovations team assigned for the project.

Steve procured all materials, structural and mechanical hardware, secondary tools and part needs, and set deliveries. Kenny oversaw the project and led the team throughout the construction layout and fabrication process. When he was not present, Mark Waters and Michael Rogers expertly continued structural framing, truss installation, and metal roofing - making them key partners in the successful completion of the waste collection station structure.

This project was approved to construct late in the fiscal year of 2016 requiring efficient time management, ordering, and making logistics a high priority. Yet this crew continued on to completion. The finished product exceeded the work on the EV charging station building. Due to Kenny Leazer’s tireless efforts, he and his determined co-professionals saved the Recycling group approximately \$40K in costs for completion providing an excellent product. Hats off to them and a huge thank you for a job MORE than well done!

Submitted by: Steve Terry, Design Services



# Team Awards for Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

## Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

## Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

## Innovation

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.





# Team Award for Excellence

**Jerome Crawford, Chris Facente, Jim Green, Landon Martin, Sara Nester, and Bobby Robinson (Facilities Operations – Automotive)**

I wanted to send a huge thank you to Chris Facente and his staff for a job well done in assisting our department on the morning of 9/21/16. When I arrived to work just after 06:30 that morning, I noticed that tires on all four of our PaTS vehicles parked in Lot 16 had been vandalized. I called PPS to take a report and my Transportation Manager to assist with getting vehicle information and to contact Chris Facente for assistance.

Within minutes (faster than PPS!!), Chris and Bobby showed up and put a game plan together. About 15 minutes later, Chris had an army of employees in Lot 16 working on all (4) vehicles at the same time, getting tires off to take with them for replacement. Within a few hours, we had the majority of the vandalized vehicles back in operation which was hugely important due to such a busy day today with campus events.

I really appreciated the assistance and customer service in being so responsive. THANK YOU!!

Submitted by: Doug Lape, Parking and Transportation Services



# *“Safety is our Norm”*

2016-2017 Safety Slogan

## *Safe Teams of the Quarter*

### *Building Environmental Services, Facilities Operations, and Recycling*

Center City Building	Automotive	Zone 1
CHHS (College of Health Human Services)	Controls	Zone 2
Colvard	Fire Systems	Zone 3
EPIC (Energy Production & Infrastructure Center)	Ground - Central	Zone 5
Grigg	Grounds - Perimeter	Zone 6
Kennedy	Grounds – Playing Fields	Zone 7
Library	Lock Shop	
McEniry	Steam Plant	
North Area Floor Crew		
Recycling		
South Area Floor Crew		
Woodward		

# Safe Teams of the Quarter

Building Environmental Services Night Floor Crews

Pictured left to right are Tamara Rankin (BES North Floor Crew) Elzy Neely (BES South Floor Crew)





Beverly Starcher  
Building Environmental Services  
2016 Safety Slogan Contest Winner







2016-2017

**SAFETY IS *OUR* NORM**



BEVERLY STARCHER





# We Applaud You



## INDIVIDUALS:

Ronnie Bell – Facilities Operations – Lock Shop

Amanda Caudle – Design Services

Jon Coty - Facilities Information Systems

Kenny Leazer – Facilities Operations - Renovations

## TEAMS:

Automotive Team: Jerome Crawford, Chris Facente, Jim Green, Landon Martin, Sara Nester and Robert “Bobby” Robinson

Renovations Team: Kenny Leazer, Michael Rogers, Tim Smith, Mark Waters and James Williams



# Special Recognition

## APPA Leadership Academy Graduates

Lee Snodgrass

Fred Brillante

Paul Taylor

Brian Guns

Solomon Franklin

Vanessa Dodd

Joe Scollo

Ronda Latham



# New Hires

## July – September, 2016

### **Building Environmental Services**

Reginald Morrison, Building Environmental Services Technician, EPIC

Barbi Ortiz, Building Environmental Services Technician, Library

Andrew Golden, Building Environmental Services Tech, McEniry

Eric Fugate, Building Environmental Services Technician, BES South (Night Shift)

Tameria Rankin, Building Environmental Services Technician, North Zone (Night Shift)

# New Hires

## July – September, 2016

### **Design Services**

Ashley Sisco, Facility Planner

### **Facilities Operations**

Davis Armetta, Admin Support Specialist

### **Facilities Operations - Utilities Group**

Mike Herran, Utilities Manager

### **Facilities Operations - High Voltage**

Travis Frady, High Voltage Distribution Specialist

### **Facilities Operations - Center City**

Donna Sofsky, Admin Support Associate



# New Hires

## July – September, 2016

### **Facilities Operations- Lock Shop**

Leslie Aaron, Lock Smith

### **Facilities Operations- Zone 1**

Paul Bennett, FM Tech Building Trades

### **Facilities Operations-Grounds**

James Still, Grounds Services Technician, Central Campus

Nicholas Tedder, Grounds Services Technician, Playing Fields

### **Facilities Information Systems**

James Adams, Auto CAD Drafter

# Promotions

## July – September, 2016

### **Building Environmental Services**

Ronald Kelly, Admin Support Associate, BES Admin

Larry Blomberg, Building Environmental Manager, BES South

Tyressa Carlton, Building Environmental Tech, Epic

### **Facilities Operations**

Kenyel Spaulding, Facility Maintenance Supervisor, Center City

David Godfrey, Grounds Service Technician, Central Campus,

Samuel Moore, FMT Mechanical Trades, Zone 5

### **Capital Projects**

Lisa Lanier, Engineer

# You Deserve A Round of Applause

Great Job! Bravo! Way to Go!





# We Applaud You

## INDIVIDUALS:

Ronnie Bell – Facilities Operations – Lock Shop

Amanda Caudle – Design Services

Jon Coty - Facilities Information Systems

Kenny Leazer – Facilities Operations - Renovations

## TEAMS:

Automotive Team: Jerome Crawford, Chris Facente, Jim Green, Landon Martin, Sara Nester and Robert “Bobby” Robinson

Renovations Team: Kenny Leazer, Michael Rogers, Tim Smith, Mark Waters and James Williams



# Random Photos

