

Facilities Management

...Creating a Campus of Distinction



*All Employees Awards Presented January 28, 2010
Second & Third Shifts
Fiscal Year 2010 Second Quarter Recognition*

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All Employees Awards Presented January 29, 2010

First Shift

Fiscal Year 2010 Second Quarter Recognition

Chris McKinney, Maintenance & Operations - Zone 6 Employee of the Quarter



This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.

Employee of the Quarter

- For several years we have lost the controls portion of the main boiler feed water operation due to migration of moisture thru the conduits connecting the controls to the control panel. This has resulted in the boiler shutting down which affects steam operations sometimes campus wide including dining services. Chris solved this problem by eliminating the hollow conduits and wiring and substituting solid S. O. cord to connect the controls and control panel. This eliminated the path of moisture and will eliminate the moisture shorting out the controls panel in the future. Chris took this problem and made it an Opportunity for Improvement. Thanks Chris.
- Nominated by: Mike Burriello, Central Operations Manager

SPECIAL AWARDS SEGMENT

TWENTY YEAR CLUB
UNSUNG HERO
PERFECT ATTENDANCE

These annual awards are given at the end of the calendar year.

Twenty Year Club

Sylvester Steele, Housekeeping (retired November 2009)
1989-2009



- This award is given to each employee who has served in **Facilities Management** for 20 consecutive years.
- The state of North Carolina and the University of North Carolina at Charlotte recognize employees for every five years of service; however, we have employees who have made a long-term commitment within Facilities Management.

Unsung Hero

- This **peer award** is presented to non-managerial and non-supervisory employees who, throughout the year, have been someone who could **truly be depended upon** in every aspect of the job, but may not have done anything out of the ordinary boundaries of the job. The employees listed below are seen by their peers as persons with the reputation of being at work everyday (excluding vacation), who do not use excessive sick leave, always perform his or her duties exceptionally well, and are **trusted team players**.
- Our unsung heroes were recognized at the All Employees meetings. This honor will be noted by their supervisors in their next annual performance review. Each persons received the new Facilities Management coffee mug.
- Automotive - Kathy Fisher
- Capital - Joyce Clay
- Facilities Planning - Richard LaLiberte'
- High Voltage/Fire Alarms - Lewis Jackson
- Housekeeping - Charlotte Research Institute - Sara Brooks
- Housekeeping - Colvard - Diana Parks
- Housekeeping - East - Sam Coleman
- Housekeeping - Friday - Catherine Harris
- Housekeeping - Library - Hamp Brown
- Housekeeping - North - Lillie McDuffie
- Housekeeping - South - Steve McMiller
- Housekeeping - West - Paul Dilgard
- Housekeeping - Woodward - Macien Jean-Gilles
- Housekeeping - Woodward - George Nuno
- Key Shop - Andy Lavoie
- Recycling - Kelly Freshcorn
- Steam Plant - Ken Starcher
- Zone 2 - Joe Gibbs
- Zone 4 - Rebecca Hefti
- Zone 5 - Samuel Moore
- Zone 6 - Jimmy Keller

*****Disclaimer: Any shops or areas not listed means no votes were received from that area or votes were turned in after the deadline.***

Unsung Hero First Shift Recipients



Pictured left to right top row: Joyce Clay, Richard LaLiberte', Kelly Freshcorn, Kathy Fisher, and Andy Lavoie

Pictured left to right second row: Lewis Jackson, Joe Gibbs, Rebecca Hefti, and Jimmy Keller

Pictured left: Lillie McDuffie

Unsung Hero Second and Third Shift Recipients



Pictured left to right top row: Ken Starcher, Sam Coleman, Paul Dilgard, and Catherine Harris

Pictured left to right second row: Jorge Nuno, Hamp Brown, Diana Parks, and Sara Brooks

Pictured left: Macien Jean-Gilles

Perfect Attendance for 2009

Capital Projects

Al McCool
John Neilson

Design Services

John Boal
Steve Burt
Mac Fake
Cheryl Lansford

Facilities Business Office

Noella Paquette

Facilities Planning

Richard LaLiberte'

Grounds

Joey Cochran
Gary Edwards

High Voltage

Lewis Jackson

Housekeeping

James Brown
Yves Byron
Sam Coleman
Subhash Pandya
Sherby Price*
Essie Spears
Ollabell Stafford

Recycling

Lee Arnold
Kelly Freshcorn
Dot Munson

Steam Plant

James Mechum
Billy Roy Poston
Ted Tucker

Zone 1

Charles Schindler

Zone 2

Bob Smith

Zone 4

Steve Reis

Zone 6

Jimmy Keller

Zone 7

John Garst

Employees with perfect and excellent attendance received a certificate and were invited to attend a buffet breakfast on February 10. Beth Hardin, Business Affairs Vice Chancellor is the special guest.

*5 consecutive years



Phil Jones presents Sherby Price with her certificate

Perfect Attendance for 2009 First Shift



Pictured left to right front row: Sherby Price, Jimmy Keller, Charles Schindler, James Mechum, Kelly Freshcorn, Richard LaLiberte, Cheryl Lansford, Noella Paquette, Dot Munson, and Lewis Jackson

Picture left to right back row: Steve Reis, John Garst, Bob Smith, Lee Arnold, Gary Edwards, Mac Fake, Steve Burt, John Boal, John Neilson, Al McCool, and Joey Cochran

Perfect Attendance for 2009 Second and Third Shifts



Pictured left to right top row: Sam Coleman, Yves Byron, Ollabell Stafford, Essie Spears, James Brown
Pictured left to right bottom row: Subhash Pandya, Arnold Tucker, Ken Starcher, Billy Roy Poston, and Marijian Pavlovic

Safe Teams of the Year

Maintenance & Operations, Housekeeping & Recycling

THE FOLLOWING TEAMS HAD NO ACCIDENTS JANUARY - DECEMBER 2009

Maintenance & Operations: Steam Plant, Zone 2, and Zone 7

Housekeeping & Recycling: Housekeeping - Colvard, Charlotte Research Institute, West, and Woodard; Recycling



FIRST SHIFT: Pictured left to right:
Wes Wright (Steam Plant), Dot
Munson (Recycling), Leon Baker
(Zone 2), and Doug Murdock (Zone 7)

SECOND AND THIRD SHIFT: Pictured
left to right:
Subhash Pandya (Housekeeping-
Colvard), Tomasa Bonilla
(Housekeeping-Charlotte Research
Institute Area), Debra Mayfield
(Housekeeping-West), Clara Crawford
(Housekeeping-Woodward Area)

Safe Teams of the Quarter

Maintenance & Operations, Housekeeping & Recycling

THE FOLLOWING TEAMS HAD NO ACCIDENTS

OCTOBER – DECEMBER 2009

THE FOLLOWING TEAMS HAD NO ACCIDENTS OCTOBER-DECEMBER 2009

Maintenance & Operations

High Voltage/Fire Alarms, Key Shop, Steam Plant, Zones 1, 2, 4, 5, 6, and 7

Housekeeping & Recycling

Housekeeping – Colvard, Charlotte Research Institute, Friday, Kennedy, Library, North, South, West, Woodward, and Recycling

Congratulations to the entire Housekeeping Section with no accidents in any area this quarter!

Safe Teams of the Quarter First Shift



Pictured above left to right are: Brent Offenberger, Zone 7; Bob Fitzgerald, Zone 6, John Morris, Zone 5, Joyce Parks, Housekeeping-South; Rocky Germani, Zone 1; Mike Harris, Housekeeping-North; Dot Munson, Recycling; Armando Vasquez-Montalvo, Zone 4; Wes Wright, Steam Plant; Danny Dang, High Voltage/Fire Alarms; John Heck, Key Shop; and Anthony Cresenzi, Zone 2.

Safe Teams of the Quarter Second and Third Shifts



Pictured above left to right are: Hamp Brown, Library; Debra Mayfield, West; Tomasa Bonilla, Charlotte Research Institute; Katherine Humphries, Friday; Billy Roy Poston, Steam Plant; Clara Crawford, Woodward; Subhash Pandya, Colvard; and Essie Spears representing Kennedy.

Individual Awards of Excellence

The submissions must meet at least one of the following criteria to be eligible for the employee of the quarter award.

Customer Service

Staff member provided customers with service or assistance far beyond what is normally expected or required of the job. (Details of the event should be listed)

Collaboration

Individual or team exhibited outstanding performance effort, initiative, or creativity that involved reaching across unit or department lines to fellow FM team members or other UNC Charlotte staff to produce positive change. (Details of the event should be listed)

Innovation

Event or activity generated a novel, creative or valuable idea used to develop new or improved processes, methods, systems, products, or services that improved or made FM or UNC Charlotte a better place to work. (Details of the event should be listed)

If the nomination does not meet any of these criteria, the nominee receives an applause card signed by Phil Jones acknowledging recognition of doing their job well. Employee will receive the card prior to the All Employees Meeting. All who receive applause cards for the quarter will be noted on a slide during the All Employees Meeting.

Rob Herrington, Key Shop

Award of Excellence



- I just wanted to take a moment to let you know how professional, informative, and helpful Robert Herrington was today. He stopped by our office to see if we were in any need of locksmith services and we were! We have a filing cabinet where recently the lock came out of. Mr. Herrington was kind enough to fix it on the spot. I also had some questions about having a lock changed on one of our doors. He was very helpful. Not only that, but he took the time to share with me some of the other services facilities management is now offering. Thanks for such great service with great attitude!

- Nominated by: Lee Ann Parker, College of Engineering

Beverly Imes, Associate Vice Chancellor's Office

Award of Excellence



- On September 2, I inquired of Beverly "Do you know whom is responsible for hanging the flag everyday? Our Flag is missing today." She informed me Police and Public Safety is responsible for raising the flags and she contacted them for me. Within two days our flag was up. On September 16, I contacted her regarding getting tables and chairs for the Fall Festival and asked about the fee. She let me know who to contact and instructed me on the process to get what we needed. She then contacted the Grounds supervisor and two days later followed up with me.
- I am thankful we have an employee like Beverly Imes at UNC Charlotte. Beverly Imes is a hard worker with a great positive attitude and responds promptly. She exemplifies exceptional customer service. She is always willing to do whatever is needed to make sure that the faculty and staff's needs are being met. Her dedication is outwardly visible at all times. She has been a tremendous help to the Financial Aid Office for a number of years.
- Nominated by: Lora Bassett, Financial Aid

James Mechum, Steam Plant

Award of Excellence



- James Mechum approached me and stated that the temperatures were going to be in the 40's for the next few days (Oct 14th thru the 21st) and the Greenhouse personnel expressed concerns for their plants which may not survive the low temperatures without heat. This was at least a week prior to normal steam operations being turned on for the season. James came up with a method of back-feeding steam from the McEniry boiler to the Greenhouse. I said that was a great idea, and would save us from starting up the main boilers just for this one building. I applaud James' proactive and innovative solution to this problem.
- Nominated by: Mike Burriello, Central Operations Manager

Individual Who Received Applause Cards

Individuals:

- *Linda Wiley– Housekeeping*

You Deserve A
Round of Applause



**Congratulations
Everyone!**