

# *Facilities Management*

*...Creating a Campus of Distinction*



*All Employees Awards Presented April 26 & 27, 2007*

*Fiscal Year 2007 Third Quarter Recognition*

# John Lattin

## Employee of the Quarter



This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor's Award for Excellence Program.

## Employee of the Quarter

- I would like to take this opportunity to recognize John Lattin for excellent workmanship. Recently John performed a renovation job in Woodward Hall room 464B. Due to his creativity, dedication, and utilizing surplus materials at RUP1, he was able to install the design and finish the project under estimated cost by 69%. As stated by the Customer "The quality of workmanship is greater than I ever expected". John is to be commended for a job well done.

Nominated by: Art Sutherland, Zone 1 Supervisor

# Circulation Pump Repair Team Team of the Quarter



**Matt Herring, David Roman, Jessica Deal, Phil Jones, and Margaret Sawyer.**  
**Not pictured: Marisa Elston, Sam Hanna, and Mark Neel**

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter.



## Team of the Quarter

As of this morning, we have hot water and a new circulation pump installed to the water heater—just in time for Main Street opening. This is due to the efforts of quite a few people and this email is to acknowledge these cooperative efforts. Upon our arrival back this week, we discovered that we did not have hot water. Shortly after I called in the work order to Jessica Deal and spoke with Dave Roman of Shop 12. Matt Herring came by to let me know the circulation pump to the new water heater needed replacement. Matt realized that since the water heater was new, it may be under warranty so he did not want to void the warranty or over charge us if we could get a replacement. In my opinion, Matt's forethought and communication shows not only great initiative, but also great customer service.

To verify the warranty information, I called Marisa Elston in Engineering Services to determine who could help me with this since the original project manager, Chuck Pike, was no longer here. As usual, Ms. Elston was both knowledgeable and helpful. Within minutes, she researched, pulled the project file and advised me that she would take it Sam Hanna to review and to contact him. I explained to Sam the urgency in getting this resolved quickly (Food Service was opening in 2 days). Sam was also very responsive and by the next morning, Sam not only informed me that the pump was not under warranty, but also supplied me with replacement cost info, vendor information and all of the relevant information I needed to order a new replacement pump. The vendor needed some equipment measurements, so he and Matt came by to take care of this as well. Together, we determined that it would be best for me to order the pump directly, rather than Shop 12, to insure promptness. Matt and Sam provided all of the technical information I needed to place the order.

Margaret Sawyer and Mark Neel were also instrumental to this successful project. Margaret is my go-to person for Shop 12 when everyone is out of the office for meetings or on job-sites. She is always helpful in putting me in touch with the right people at the right time. In this case it was Mark. He was very helpful in coordinating all of the different stages—including offering to have someone from their shop to pick up the new pump in Pineville. The installation of the new pump began yesterday and thanks to Matt Herring's initiative to volunteer to come early today (5 a.m.), we had hot water and a new pump installed by 8 a.m.—just in time for the food service operation. I understand that Larry Howell also became involved by approving the early morning arrival for Matt—thanks! This successful conclusion was only possible due to the communication, coordination and customer service efforts of all of the persons listed here, as well as supervisors and other behind the scenes people. Please express my appreciation to the whole department for the quality service—once again. Thanks!

**Nominated by: Donna Merck, Bonnie E. Cone University Center**

# Safe Teams of the Quarter



Phil Jones presents to Tim Overcash, HVAC



Phil Jones presents to David Hillard, General Services



Phil Jones presents to Larry Lane, Preventive Maintenance



Phil Jones presents to Art Sutherland, Zone 1



Phil Jones presents to Scott Miller, Zone 2

# Safe Teams of the Quarter Housekeeping



**Phil Jones presents to Confort Wilson Al-Arashun, Housekeeping - North Team**

# Safe Teams of the Quarter Housekeeping



- Pictured above: East Area (Bonnie Peoples' Team), West Area (Robert Seedoff's Team), Colvard Area (Subhash Pandya's Team), and CRI Area (Crystal Mason's Team)



# Safe Teams of the Quarter Housekeeping



- Pictured above: Friday Area (Shem Logan's Team), Kennedy Area (Johnnie Doyle's Team), Library Area (Candis Clemons' Team), and Woodward Team (Clara Crawford's Team)

**Individual  
Award of Excellence and Customer  
Service Awards**

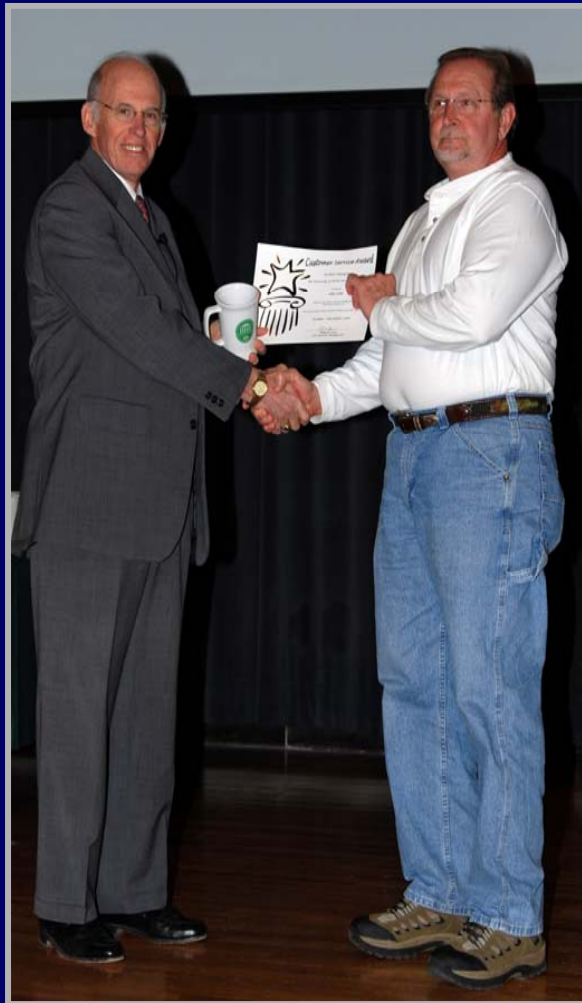
# Yves Byron, Housekeeping Award for Excellence



- Mr. Yves is an employee everyone would want on their team. Anything you ask him to do inside and outside his job description he is always willing to help. He even encourages me as a supervisor, when there are days when things sometime are just not going good, Mr. Yves appreciates you, and he also does good work.

**Nominated by: Bonnie Peoples,  
Housekeeping Supervisor**

# John Conn, Preventive Maintenance Award for Excellence



- John Conn has been attentive to the oil recycling at the shops, working with David Jones to set up regular quarterly collections and helpful getting us information on the GEMS for our various educational events on campus.

**Nominated by: Kathy Boutin-Pasterz,  
Recycling Coordinator**



# Ruth Ann Cook, Housekeeping Customer Service Award (Six entries)



- Ruth Ann has been diligent with her duties as housekeeper of the King Building. Restroom supplies are always stocked and the restrooms are clean. Ruth Ann always exhibits a ready smile and a happy attitude. She seems to genuinely enjoys her job and her cordial greetings when passing in the hall brightens my day.

**Nominated by: Joy Finney, Benefits**

- Ruth is a fantastic representative of the UNC Charlotte community. She goes out of her way to hear about how all of us are doing in the Dean of Students office. Further, she does an exceptional job of making our department look presentable to students, parents, and campus constituents. she is a joy to work with here.

**Nominated by: Lucy LePeau, Dean of Students office**

## Ruth Ann Cook, Housekeeping Customer Service Award (Six entries)

- I have only been at UNCC for a short period of time but it is as if I have known Ruth for years. Ruth always has a smile on her face and she takes the time to chat with others as she passes through our office. Ruth seems to really enjoy her job and being around other people. It has been a pleasure & joy to get to know Ruth.

**Nominated by: Todd Delp, Dean of Students office**

- Ruth Ann is such a pleasure. She's friendly and always has a smile on her face & a kind word to say. She does an excellent job with her duties in the King Building. Glad she's ours!

**Nominated by: Sherry Bruce, Religious Affairs**

- Ruth Ann has always done a very good job of keeping my office clean and neat. She is always friendly and happy when ever you see her.

**Nominated by: Reginald Hunter, Business Affairs**

- Ruth takes such good care of the King Building. She's amazing! She always has a smile. Her cleaning skills are immaculate.

**Nominated by: Carolyn Thigpen, Student Success & Retention**

# Paul Dilgard, Housekeeping Customer Service Award (Three entries)



- Paul has always done a great job with a great attitude. He consistently performs above and beyond the call of duty.  
**Nominated by: Rob Herrington, Key Shop**
- Paul goes above and beyond his normal scope of work. Always has a great attitude toward everything. He is like clockwork on a daily basis.  
**Nominated by: James Williams, General Services**
- Paul does an excellent job cleaning and caring for the shops that we work out of in the old FM Building. His quiet and friendly personality accompanied with his positive attitude, help to make it a good environment to work in.  
**Nominated by: Ken Starcher, HVAC; Steve Reis, Electrical; and Marvin Mackey, Electrical.**

# Savararia Harrison, Housekeeping Customer Service Award (Three entries)



- I am a new employee in the Bioinformatics department setting up some new labs in Cameron. In the process of trying to set my lab up and go through renovations there have been a small number of employees who have outshined their counterparts and vastly exceeded their job requirements. Savararia has been one of these. From the first day I met her, she has gone out of her way to help me with any need I have. She first did a spectacular job cleaning my temporary office, including putting up paper towels to soak up water from a water leak. Then next she helped me get the trashcans and cleaning supplies I needed for my new office and she even helped me clean it so that it looked pristine. Most of all though, she has been willing to clean up the messes left behind by other Facilities people as they have done work in our lab. This is not her job and should have been done by the people who caused the messes, but she has been gracious and obliging to help keep our workspace safe and clean. I think Savararia deserves recognition for her exemplary attitude and desire to help others even when it goes beyond the bounds of her job description.

**Nominated by: Joshua Newton, Bioinformatics**



# Savararia Harrison, Housekeeping Customer Service Award (Three entries)

- Ms. Savararia Harrison is responsible for general housekeeping in the building where my office is located - CARC. She consistently does an excellent job with a pleasant personality. Ms. Harrison is the type of individual who goes beyond the call of duty, and represents the university very well. On the basis of her work ethic and performance, I strongly recommend her for a Customer Service Award.

**Nominated by: Dr. John L. Daniels, P. E. ,Civil Engineering**

- I would like Ms. Harrison to receive an award for the excellent customer service we receive in the office of Research & Federal Relations in the Cameron Building. She continues to go the extra mile to make sure that we are pleased with the service she provides. She cares about her work and is willing to special needs of her customers here. She is dependable and takes pride in the work she does for us. She has a great attitude and is very professional when dealing with the staff here. She is quite and courteous and a very likable person. we are very pleased with the services she provides. With all that said, I recommend that she be recognized in some special way.

**Nominated by: Theresa Butler (Research & Federal Relations)**

## Melanie Hill, Business Office Award for Excellence



- Melanie suggested that the FBO begin scanning invoices which could then be forwarded to Accounts Payable for payment via email. This would result in decreased invoice processing time, less paperwork and more efficient record-keeping. A scanner was purchased and Melanie's idea was implemented with A/P. This method has been so successful that the FBO is expanding its document imaging process to include scanning purchase orders for receiving purposes in lieu of using the blue PO copies. Melanie is to be commended for her creativity!

**Nominated by: Melanie Witherspoon,  
Director of Facilities Business Office**

# Larry Lane, Automotive & Preventive Maintenance Award for Excellence



- Larry Lane has been very helpful in assisting the recycling department with various repairs on vehicles and dealing with the paperwork and estimates for our accident claim. The motor fleet has been short staffed since John Carpino left and Larry has taken on many additional responsibilities

**Nominated by: Kathy Boutin-Pasterz,  
Recycling Coordinator**

# Chris Martin, Grounds Award for Excellence



- Chris has a wonderful attitude about any type of work given to him. He always likes to keep busy, often making suggestions of things that need to be taken care of that he has seen. Chris is very dependable person, who can always be counted on to do the job and do it right. He recently took it upon himself to clean up our old tractor shed which still had quite a bit of equipment and trash. He did an excellent job as always with minimal assistance. He then took it upon himself to reorganize our new tool shed to make room for the equipment that he had brought over. It is a pleasure to have a self motivated person on my crew. I wish everyone had the attitude and desire to work as he does.

**Nominated by: Frank Milone, Grounds**



# Chris McKinney, Electrical Award for Excellence



- Chris has taken the responsibility of setting up the Preventative Maintenance work schedule in Archibus. This is no easy task and he has done it well. He has put forth great effort to get all the information entered correctly and make sure that everything that needs to be put on the schedule is done. I appreciate his dedication to this task as well as to the Electric Shop in all that he does.

**Nominated by: David Smith,  
Electrical Supervisor**

# Mario Moore, Housekeeping Award for Excellence



- This employee has performed over and above what is expected of him during several special events in the Robinson Building. He has received many compliments from Beverly Lukie on a job well done. I feel that he deserves an award of excellence.

**Nominated by: Subhash Pandya,  
Housekeeping Supervisor**

# Uma Pandya, Housekeeping Customer Service Award



- I am constantly amazed with Uma's kindness, diligence, and exceptional customer service. My entire crew in classroom support looks forward to seeing her every afternoon. Several of our workers have commented that Uma works hard and is a joy to be around. With more employees like Uma the university will continue to get better.  
**Nominated by: Steve Clark, Academic Services**
- Great attitude, work ethic, and very easy to get along with. She is a joy to work around (Kennedy Building).  
**Nominated by: Shawn Boehke, Contractor**

# Joann Pearson, Housekeeping Customer Service Award



- Jo Ann works diligently for this department every day of the week. We can count on her to keep our work environment clean and orderly. She has also gone out of her way to handle little emergencies that arise from time to time tirelessly. We would be lost without her. She is a true team player!

**Nominated by: Charlene  
Sheets, Math Department**



## Bobby Robinson, Automotive Customer Service & Award for Excellence (Two entries)



- He has always been willing to help me when needed, but last week he was able to salvage a part to keep my vehicle running instead of having to leave it out of service for a while.

**Nominated by: Chris Lester, Parking Services**

- Mr. Robinson researched and found a vendor to repair the safety problems associated with the seats in our Ford Ranger pick-up trucks. This saved the university over \$3,000 and corrected the safety problem.

**Nominated by: Larry Lane, Interim Supervisor Automotive/Preventive Maintenance**

# Velton Singletary, Housekeeping Award for Excellence



- Velton is a very hard worker. He takes care of all floors, carpet, bathroom scrubbing, shampooing, along with cleaning Facility Management trailer, Grounds Shop, Receiving & Storrs. He takes care of emergency calls when a flood in a building occurs. He has McEniry Building, Kennedy, new Facility Management, King, Physical Plant, Career Counseling, CARC carpet, Cato Hall, and Auxiliary. He does a good job.

**Nominated by: Bonnie Peoples,  
Housekeeping Supervisor**

# **William “Carolina” Snyder, Electrical Award for Excellence**

- Since moving over to the maintenance side of the Electric Shop Carolina has been a great help in taking caring of all type of maintenance issues that come up. He has been good in helping us get all information needed when having to specialty items ordered.

**Nominated by: David Smith,  
Electrical Supervisor**

# Darrell Steele, Housekeeping Award for Excellence



- Darrell's dedication to this team and HHS is an outstanding show of hard work and excellence. 1. Team work 2. Willing to help wherever needed #. Floor Care of a very high quality 4. Outstanding customer service as a supervisor could ask for.

**Nominated by: Robert Seedoff,  
Housekeeping Supervisor**

# Linda Wiley, Housekeeping Customer Service Award (27 entries)



- 1) Linda is very friendly. On task and always lends a hand. She is a pleasant end to a long day at the office.  
**Nominated by: Joe Madera (Student - School of Counseling)**
- 2) It is a pleasure to nominate Linda Wiley for the Facilities Management Customer Service Award. Linda has proven her dedication to UNC Charlotte by helping to keep Cato Hall a building that we can all be proud. Cato Hall is a busy building with faculty and staff as well a continuing students coming throughout the day. It is also the very first building that prospective students and parents see when coming on our campus. It is essential that our building always looks clean and in condition. Linda strives to see that our building shining and manages to do this with a smile on her face and kind word for everyone see meets. We are so fortunate to have Linda as our Housekeeper and a pleasure to have her as a UNC Charlotte family member.  
**Nominated by: Carolyn Brieger (Enrollment Management)**
- 3) Linda is a wonderful hard working employee with a wonderful disposition. She takes wonderfully good care of us here I Undergraduate Admissions.  
**Nominated by: Melissa Furr (Admissions)**



# Linda Wiley, Housekeeping Customer Service Award (27 entries)

Nancy Allman (Admissions)	4)	Linda wants to be sure that her buildings are in great shape for the following day workers. She is very helpful & very friendly. Linda always has a smile on her face.
Sue Pressley (Admissions)	5)	She is a good worker, very friendly and a very likeable worker.
Veletta Southerland (Admissions)	6)	Ms Linda is a very hard worker who never complains and always has a smile on her face.
Debbie Kennedy (Admissions)	7)	I have never seen her without a warm smile and friendly attitude. In CATO Hall she is a household name. Everyone enjoys talking to her.
Ann Russell (Admissions)	8)	Linda is such a hard worker. She has a great disposition and is always friendly and willing to help, whatever the task may be. She is a wonderful representative of your Housekeeping staff and UNCC is luck to have her.

# Linda Wiley, Housekeeping Customer Service Award (27 entries)

Ashley Wilson (Admissions)	9) Ms. Linda always has a warm smile and a positive attitude. She remembers everyone's name and always makes me laugh.
Setlla Butterbaugh (Admissions)	10) It is always a pleasure to see Linda. She is a bright spot on campus. She does an excellent job and takes pride in her work.
Judy Wolfe (Admissions)	11) Linda is a dedicated hard working person who genuinely cares about doing a good job. She is pleasant, courteous and in obtrusive as she goes about her work. She is an asset to her department and the university and deserving of special recognition.
Susan Stirewalt (Development)	12) Linda not only keeps this building sparkling clean, she thoroughly enjoys her work and you can tell it by her constant positive attitude along with her eagerness to please. She goes beyond the call of duty to service any extra needs we have develop.
Bobby Prince (Development)	13) Always pleasant & willing to help with things outside the scope of her normal responsibilities. She has been known to leave notes on our coffee maker, letting us know it has been left on overnight, a definite fire hazard. This prompted us to purchase a coffee maker with a automatic shut-off.

# Linda Wiley, Housekeeping Customer Service Award (27 entries)

Gayle Sims (Development)	14) Linda is always friendly and is always helpful by answering questions. As a new employee, I've found Linda to be very helpful.
Miles Sorenson (Development)	15) Linda consistently does a great job of maintaining the appearance of our suite of offices. She is unfailingly cheerful, friendly and helpful.
Peggy Foyster (Development)	16) Linda is extremely customer service oriented. She takes pride in her building (CATO Hall) and it shows! Our offices always look great!
Denise Hunter (Development)	17) Linda always gives at least 150 % in her quest to provide excellent customer service. Linda is not only friendly and a hard worker, she goes out of her way to say hello, keep offices and common areas sparkling and takes wonderful care of each client, whom she knows by first name.
Kathy Grout (Development)	18) Linda consistently performs duties above and beyond the required tasks. She always has a smile on her face. And is pleasant and willing to do whatever is asked. She is highly dependable and capable.
Stacie Young (Development)	19) Linda is great! She keeps our building clean and beautiful, while maintaining friendly personality. She is thoughtful and courteous. She brings happiness to the end of my day as she makes her rounds.

# Linda Wiley, Housekeeping Customer Service Award (27 entries)

Al Maisto (Honors College)	20) Linda does a wonderful job maintaining the cleanliness and appearance of our office space. Moreover, she does so with a smile and a wonderful attitude which is contagious.
Liz Hanie (Honors College)	21) Linda continues to provide top-notch service with a smile. She pays attention to detail and the restrooms are spotless. She always has a cheerful word and her sense of humor is always "on". It is a pleasure to have such a personable employee providing great service!!
Brian Sellers (Honors College)	22) Linda is a true joy to be around. She is always going out of her way to help. Everyday she comes to work with a smile on her face. Her bubbling personality always makes me feel better regardless of how I am feeling. She takes a genuine interest in everyone she works with.
James Thomas (Graduate School) (2 recommendations)	23) Linda always has a smile and brightens my day. Her work is fast and efficient. She does an excellent job. She is a credit to the university. (23b) Linda provides superior service and is always courteous and friendly. She always has a smile and she does her job quickly and efficiently.

# Linda Wiley, Housekeeping Customer Service Award (27 entries)

Faye Jacques (Graduate School)	24) Linda does an excellent job daily. She takes pride in her work and always has a positive attitude. On occasion when I ask her to do a specific task, she listens carefully and follows through on getting it done by the next day. We can depend on her. Linda is a joy to work with. We are privileged to have her in CATO Hall.
Alicia Watson (Graduate School)	25) I have known Linda for 2 ½ years. Linda is efficient and dependable. She keeps the Grad School spotless without any complaints. Linda is personable and easy going. She is a hard worker with a sparkling personality. I don't know anyone more deserving of the customer service award then Linda Wiley.
Connie Rothwell (Honors Program)	26) Always cheerful, always courteous, always helpful, very efficient, very sensitive to individuals needs.
Linda Lichthart (Graduate School)	27) Linda is a pleasure to work with. She always has a smile on her face and pleasant works for everyone. Linda does a wonderful job at the Grad School. She is efficient and thorough with her work.



# Pamela Williams, Electrical Award for Excellence



- Last year when our former Processing Assistant received a promotion to another section of the department, we were concerned about finding someone who would be able to follow her and give us the assistance we had. Pam has come in, learned our system, and been a great help. We appreciate her help and what she adds to our shop.

**Nominated by: David Smith,  
Electrical Supervisor**

# David Smith, Electrical Award for Excellence - Leadership



- The past year has been an extremely rough year on the electric shop . During it all David has exhibited great leadership in a time of trouble. He made numerous trips to the hospital to check on Ed Seamon and kept members of the shop updated on Ed's condition. The electric shop is one of the busiest shops and with the additional work load of the investigation and corrective actions that has been placed on both David and the shop, he has been able to keep things going. Change is a hard thing at times. With the implementation of both SDI and Archibus he has demonstrated patience with both the system and dealing with members of the shop having to learn a new way of doing business.

**Nominated by: Phil Meacham, Electrical Supervisor**

**Team  
Award of Excellence  
and  
Customer Service Awards**

# Bonnie Peoples' Team Housekeeping Award for Excellence



- Yves Byron, Velton Singletary, Uma Pandya, Savararia Harrison, Linda Wiley, Ruth Cook, Pauline Simuel, James Crump, Mae Harris, Mary Smith, and Paul Dilgard
- Second shift gets a lot of emergency calls during the course of the day. When asked to go do the extra jobs, second shift always comes through. Thank you second shift!
- Nominated by: Bonnie Peoples, Housekeeping Supervisor

# Mary Smith and Yves Byron Housekeeping Customer Service Award (Two entries)



- I would like to nominate Mary & Yves for their outstanding work at FM. Not only is everything clean & organized, but they go out of their way to give special attention.  
**Nominated by: Kathy Boutin-Pasterz, Recycling Coordinator**
- For excellent job of cleaning our offices in Design. With all of the stacks of papers from our many projects laying all around, Mary & Yves still manage to do a good job of cleaning.  
**Nominated by: David Love, Design Services**



# Alumni Center Move Customer Service Award



- Michael Brown, Julie Deese, Arzella McCain, Lillie McDuffie, Beverly Hancock, Steve McMiller, Lee Anne Tisdale, Bill Adams, Armando Vasquez, Jerry Brindle, Ron Hobson, Tim Smith, Robert Murry, Barry Anderson, Bobby Baker, Gary Edwards, John Morris, John Tarlton, Ken Cranford, Joyce Parks, and Bob Fitzgerald – Multiple shops

- I am making this nomination because these 20 employees from 4 different shops worked so well together it caused the Director of Summer Programs to write the following letter of commendations. **Ken Burrows wrote:** I want to thank you and your staff for the promptness and efficiency demonstrated in the recent move of the Office of Summer Programs from King to the former Alumni house. In the more than quarter century I have been at UNC Charlotte, I do not recall an operation so effectively carried out - and at this holiday time of year. The painters did their work promptly and transformed the place; the housekeepers cleaned up beautifully and restored the shine on the hardwood floors; the move itself was efficient and speedy; blinds went up almost without noticing. The entire move - with all that attendant work - from permission to go ahead just before Christmas break, to the day we began work in our new home (January 16) took about 15 1/2 business days - and we had a winter break and Martin Luther King Day in there. Please accept our thanks and convey our appreciation to those involved.

**Nominated by: Ken Burrows, Summer Programs**

# Johnnie Doyle, Barry Byron, Kathy Thomas, and Maurice Eustache - Housekeeping Customer Service Award



- Conducts wonderful work while practicing good work ethics and thorough detail for the job duties. Everyone always has a smile and doesn't hesitate to say hello. I recommend this award for the cleanliness and precision that the job duties are managed with. Wonderful service and great work environment.

**Nominated by: T. Ledford  
(Chemistry Student)**

# Bill Pastor and Dennis Campbell

## Zone 1

### Customer Service Award



- I need to bring to your attention the wonderful men & women from facilities who service the new HHS building. These people are truly LIFE SAVERS!!!

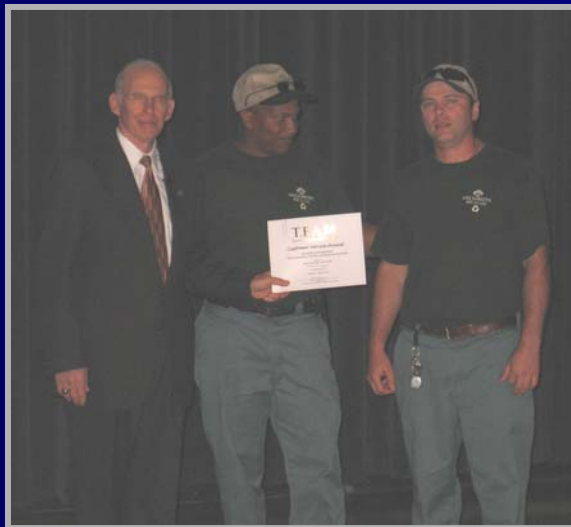
I accidentally dropped my keys (car, house, everything) over the toilet when it was flushing. I reached in and tried to grab the keys but the water was too fast and the keys were gone! I came back to my office and called Jessica Deal with an emergency. A minute later Carolyn who works with Art Sutherland was on the phone to me., reassuring me that they were sending the very best people available. I could hear Art in the background telling the two men he was sending over, about the situation. I thank God for Dennis Campbell and Bill Pastor. When they got here, Dennis went right to work taking the toilet off the wall, and there were my keys. You will never know the relief I felt. Both of these men were fantastic. I was told that earlier this week they had retrieved a razor phone from a toilet downstairs! These men deserve recognition and I nominate them for facilities employees of the month. They remained so calm, which helped me calm down as well. They were truly a blessing. They are the best!

**Nominated by: Anonymous**

# Henry Bennett and Bill Cavelli

## Recycling

### Customer Service Award



- Exemplary service exhibited by the gentlemen mentioned above. I have always found recycling services to be cordial, punctual, and thorough. I have always been able to count on their services

**Nominated by: P. L. Gaddy,  
COA**

**Candis Clemons, Crystal Mason, Clara Crawford, Subhash  
Pandya, Johnnie Doyle, and Shem Logan - Housekeeping  
Award for Excellence**



- These Supervisors have done a super job in handling all the special projects, and extra requests that was sent their way during the Holiday Season. Many times they have been short handed and they physically have gotten in their and made sure it happened. They have gone over and above what is expected of them. So it is with honor and great pride that I recommend them for this award.

**Nominated by: Essie Spears, Third  
Shift Housekeeping Manager**



# Robert Seedoff's Team

## Housekeeping

### Award for Excellence



- Lyvie Alvinzy, Emmanuel Byron, Cynthia Campbell, Yvonne Eustache, Roger Forney, Juan Rodriquez, Teresa Singleton, Gina Tellus, Shari Thomas, and Darrell Steele
- Team work of a high caliber
- Bringing Woodard, COE, & HHS to a high standard of cleanliness.
- Great customer service.
- A willingness to do what it takes to get the college clean.

**Nominated by: Robert Seedoff,  
Housekeeping Supervisor**

# Phil Leonard, Robert Murray, and Gary Edwards - Grounds Award for Excellence



- On 1/2/07, Phil Leonard, Robert Murry and Gary Edwards spent the first couple hours of their day fishing a Housekeeping E-Z Go, P-31 out of the Creek by Mary Alexander Road. As they were dropping the E-Z Go off at the Automotive shop, they overheard Phil Meacham ask me to clean up some trash on the outside of the HVAC shop that some animals had torn apart over the Christmas break. Without being asked to do so, they quickly got their shovels and threw the trash in the bucket of their backhoe and took it to the dumpster. Their actions made Housekeeping's job much easier and is a great example of how Facilities Management employees look out for one another regardless of whether they work in the same shop or not.

**Nominated by: Brian Guns, Director of Housekeeping and Recycling**

# Award for Excellence



- Lisa Blakeney, Nicole Breckenridge, Willard Brown, Agnes Douglas, Sintanis Joline, Closel Macena, Danica Pauler Franjo Pauler, and Radmila Pavlovic - Housekeeping
- I am recommending a team award for the Library Zone for there dedication and hard work during the week of finals. They work over and above what is expected of them with the Library not closing until 2:00 am. They had to team up and work hand & hand in order to get the job done.

**Nominated by: Candis Clemons,  
Housekeeping Supervisor**

# Award for Excellence



- Jim Kay, Tommy Pressley, Scott Miller, Steve Tillman, Charlie Kraus, Wade Ward, Joe Gibbs, and Bob Lewis – Zone 2 & Electrical Shop
- The team distinguished themselves by installing a complete hallway ceiling in the East Wing of Grigg. This consisted of 2300 Linear Feet of grid railing, 2000 pieces of ceiling tile, lowering of 9 smoke detectors, 24 sprinkler heads, 5 exit signs, and 5 air registers. This was accomplished in a short period of time, considering the fact that the edge pieces were 3 inches wide, and were cut with a router using a jig fixture, due to the type of drop down ceiling that was specified. This saved material and kept our customers cost down. The team is to be commended for a job well done.

**Nominated by: Bob Smith, Zone 2 Supervisor**

# Lewis Jackson, Mike Camp, Josh Hyatt, David Huntley, and Jason Shores – Electrical Award for Excellence



- Lewis Jackson along with help from the others in this group was responsible for taking down the old clocks across campus and putting up the new GPS clocks. By going to the new system the clocks on campus will have the correct time no matter where on campus you are because it is updated by a GPS satellite.

**Nominated by: David Smith,  
Electrical Supervisor**



# Kim Douagmavongsa and Terry Robinson Housekeeping Award for Excellence



- Kim and Terry were given short notice to do the carpet in the deans area of Duke Hall. Kim worked with spotting and brushing and Terry cleaned the carpet then worked endlessly to prepare the area for a big walk through. I am very proud of these employees who always go beyond their call to the job.

**Nominated by: Crystal Mason,  
Housekeeping Supervisor**

# Award for Excellence



- Raymond Duckett, Tomasa Bonilla, Kim Douagmavongsa, Gladys Baquero, Jenny Bangas, Terry Robinson, Gloria Chalco, and Robert Carey - Housekeeping
- My team was informed that an event was scheduled in Griggs's Hall for the following day. In my absences, the team pulled together to make sure everything was prepared to make the event a success. I am very proud to supervise and have such a great team of employees.

**Nominated by: Crystal Mason,  
Housekeeping Supervisor**

# Tim Overcash, Pete Crainshaw, Don Teate, and Pete Altman - HVAC Award for Excellence



- Tim Overcash and his crew expeditiously tackled the overheating issue at Atkins room L21 where we experienced overheating of a transformer. Tim developed and installed an additional register in the room providing cooler air that saved the 150KVA transformer. The cost to replace a new transformer would have been **\$12,000**. Moreover, Tim deserves to be recognized for loyalty and dedication to his profession.

**Nominated by: Essa Dossary,  
Design Services**

# Mario Moore, Jeffery Adams, James Brown, Jontavis Stacey, and Elzy Neely – Housekeeping Award for Excellence



- These employees have gone over and above what is expected of them during the completion of several special projects in the Robinson Building, Rowe Arts, Reese and COA. They have received many compliments from several customers. I feel that they deserve this award.

Nominated by: Subhash Pandya,  
Housekeeping Supervisor

*Congratulations Everyone!*