

THE UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE

# FACILITIES MANAGEMENT AWARDS



**Facilities Management Staff Photo July 21, 2004**

## EMPLOYEE OF THE QUARTER – John Carpino

### Award for Excellence

**Nominated by: John Barden, Automotive Shop  
and John Conn, Preventive Maintenance**

I believe that John is long overdue and has been overlooked over and over again. John Carpino has demonstrated what a supervisor of excellence should be. How? First of all, John is a leader. He has leadership skills that are respected by his co-workers. Secondly, he is a man of good character. This seems to be rare at this day and time. Third, he has taken on duties above his own. A good example is when he puts on presentations for Charles Puckett when he is on vacation. Fourth, John is honest with his employees. As a worker, that can speak for itself. Fifth, he took a broken shop and gave it new hope and encouragement. The morale is at an all-time low, but John has been a real leader who is helping us make it. Sixth, John has his workers' respect. I know of no other supervisor or manager who has earned the respect of his co-workers here at Facilities Management to the degree that John Carpino has achieved. Just how many supervisors have been nominated by their co-workers?

At this time I would like to nominate John Carpino for the following reasons: I have been John's processing assistant for almost one year, and during that time John has always been a friend as well as a supervisor. At the beginning as processing clerk, there were a lot of things to learn and at the same time be organized as well as efficient. John was always there to instruct and to guide me on the best ways to accomplish these tasks. John's expertise and computer knowledge enable us to do a great job. John places high levels of accomplishment on himself always striving to do a great job and manages to the best of his abilities. It has truly been a pleasure to work with John as an assistant and as a friend.



## TEAM OF THE QUARTER – 2004 Staff Picnic Committee

### Award for Excellence – Team

**Nominated by: Facilities Managers and Supervisors**

The people listed below are nominated for a Team of Excellence Award for their efforts in planning and organizing the FM 2004 picnic. These committee members used their unique ideas and talents to make the picnic a success. Some of these persons were on the committee last year and brought their expertise and same work ethic from that event over into this one. The picnic is a complex event to plan, set up and cleanup. There were many who assisted through volunteering or through work requests, but without the help from the core group, namely the committee members it certainly would not have gone so smoothly. So thank you all very much for all you did!

**Lora Aricco   Gwen Sasser   Joyce Clay  
Mike Cao   Marisa Elston   TL Smith  
Beverly Imes (Chair)   Ed Seamon (Cook)  
Tracy Bevins   Margaret Sawyer   Henry Bennett  
Beulah Shankle   Sylvester Steele   Steve Conder  
Gary Wirkus   Keith Lewis   Reggie Cunningham**



## AWARDS FOR EXCELLENCE AND CUSTOMER SERVICE AWARDS – Individual

### Bob Fitzgerald, General Services

#### Award for Excellence

**Nominated by: Teri Weaver, Administration**

I am nominating Bob for all his extra efforts in driving FM staff/guests around campus and to thank him for going above and beyond his job description to assist his fellow employees with transportation needs. Bob is always eager to utilize his van certification to transport FM staff/guests wherever they need to go, on and off campus. On April 27, Bob was quick to respond to our FM need to replace me as a driver to the Get Motivated Seminar. Bob graciously agreed to drive our staff to the seminar at 4:00pm the day before the seminar and he had to be at FM at 6:30am the next morning. Bob provided our staff a safe journey to and from the seminar. I really appreciate all his willingness to help us out. Bob, is a great team player. Thank you, Bob!



#### Customer Service

**Nominated by: Darius Griffin, Safety**

As an asset to the University Safety Program, Bob tirelessly inspects each of the 1,100 portable fire extinguishers monthly. It's a tedious and time consuming task but must be accomplished to assure that every fire extinguisher operates when needed to fight a fire.

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**Beverly Imes, Associate Vice Chancellor's Office**  
**Award for Excellence**

**Nominated by: Jim Barrier, HVAC**

Beverly always has a positive attitude and is proud to work at UNCC. Although she has a busy schedule, she will find time to assist me locating information in the files buried in many layers of documents. She has an exceptional memory for e-mails sent and the patience to instruct others in computer operations. Beverly is unselfish with her knowledge and understanding of the UNCC operation and procedures. She is highly liked by all campus personnel.



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**James Manley, Electrical**  
**Customer Service Awards (2 awards)**

**Nominated by: John Storch, Housing & Residence Life**  
**and Ann Kluttz, Art Department**

James Manley worked as an interim supervisor in the electrical shop for an extended period of time. He did an outstanding job not letting this department (Housing) get lost in the University priority system. He kept me informed on numerous issues while in that role. He was available for me on several situations that occurred after hours and in some cases personally responded or initiated a contractor response to handle the problem. His dedication to his department and willingness to assist others should be commended. I am grateful for the assistance he provided this department and me while in that role. He did a great job.

With the recent and dedicated service of Albert Reynolds to the Department of Art--Photography, and my nomination of Albert to receive an award of commendation I cannot omit the managerial support of James Manley. Without James' approval Albert would not have been allowed to support our program during this very problematic period.



**John Morris, Preventive Maintenance  
Award for Excellence**

**Nominated by: John Conn, Preventive Maintenance**

I would like to nominate John Morris because of his great work ethic and his ability to get the job done. In the past year I have worked with John he has been complimented on several occasions for a job well done, and his friendly and courteous manner always makes John a great person to deal with. He truly stands for being Mr. Customer Service.



**Joann Pearson, Housekeeping  
Customer Service Award**

**Nominated by: Doreen King  
Counseling, Special Education, and Child Development**

On May 20, 2004 I arrived in Fretwell 121 about 8:30am. I had reserved this room back in February for 50 people in the North Carolina Rated License Assessment Project and representatives from the State Office of Division of Child Development, who were to arrive at 9:00 that morning for 2 days of conference. The tables were very dirty in this lecture room, and we were scheduled for meals and snacks to be served in this room for the 2 days. I found Joann Pearson in the upstairs lobby and asked her about cleaning the tables. She reported that it was the night shift duty, but she agreed to the task and together we cleaned all the tables in this large lecture room before the conference attendees arrived at 9:00 a.m. for breakfast. Part of our jobs as Child Care Assessors across North Carolina is to see that the teachers sanitized the tables sufficiently prior to the children's meals. The conference attendees would have been shocked to think they had to eat on the dirty tables. Joann Pearson helped provide perfect timing and a cleaner environment for our state conference. She went out of her way and performed a task that was someone else's responsibility. She was also very friendly with a cheerful attitude. Thank you Joann!!



**Chuck Pike, Engineering Services**  
**Customer Service Award**  
**Nominated by: Larry Mellichamp,**  
**UNCC Botanical Gardens**

Chuck worked with me as project director for 3 years on renovations project for the McMillan Greenhouse. For sheer perseverance and not-giving-up amidst all the questions, changes, uncertainties, disappointments and successes. Thanks, Chuck.



**Albert Reynolds, Electrical**  
**Customer Service Awards (4 awards)**  
**Frances Hawthorne, Emmie Tuller (Student), Ann Kluttz**  
**and Jeff Murphy, Art Department**

I have worked with Albert on a variety of problems that have arisen within the Art Department's Visual Resources Center, for which I am responsible, and in other areas of the Art department. At all times he has been highly professional and has continually demonstrated high level of skill. Albert is also an innovative problem solver-- an attribute highly valued in by this department-- particularly for emergency situations in which equipment has malfunctioned during times of crucial need. In this respect Albert has often gone beyond what would be considered standard response and offered follow up help and/or extra time in which to thoroughly correct a problem or implement new equipment. In addition to demonstrated technical skills and ability to respond do a variety of emergency situations, Albert is unfailingly considerate of all with whom he works. His ability to work well with a variety of personalities combined with his high level of skills makes Albert an important part of the UNC Charlotte community. His continuous contributions to campus life make him an excellent recipient for the Customer Service Award. It is important that his contributions be appropriately recognized. Please feel free to contact me if you need further information.



Albert helped with the color processor in the photography lab during the spring on into the summer semester. Because of his continuing efforts and dedication to his job, we as students were able to further our educational experience. For that I thank him very much. He was ALWAYS on top of things with a full brain of knowledge. I truly don't know how I would have learned color printing without a hands on experience. He brought this to me and all the rest of the photo department. For this I thank him with a nomination and hope others will recognize and appreciate this man's work. Thanks Albert!

The Color Photography Curriculum in Rowe Arts would not have been able to function at all this past semester and this most recent pre-session of summer school without the professional, persistent, and knowledgeable performance of Albert Reynolds. The only color processor that services the entire photography discipline was practically defunct until Albert generously and skillfully came to our aide. He is not only a fine human being, but a dedicated and efficient electrician. During this time Albert endured relentless physical pain from a pervious injury, but again, his dedication to the task at hand and the needs of our students overshadowed his own personal dilemma. A strong work ethic, ability to problem-solve, and a remarkable personality distinguishes Albert from the average employee. He is an asset to this university. Thank you Albert Reynolds!!!

Always responsive to our needs in the Art Department.  
Does an excellent job.

## AWARDS FOR EXCELLENCE AND CUSTOMER SERVICE AWARDS – Team

**Lora Aricco, John Barden, John Carpino, Motor Fleet & Automotive**  
**Customer Service Award - Team**  
**Nominated by: Debbie Wilson**  
**International Programs**

Thank you for taking such good care of our office van on Friday, June 4<sup>th</sup>. It was a little hectic with our German visitors and their schedule where we needed to use our van so I appreciate everyone's efforts in getting the tires replaced and doing the maintenance so quickly and getting back to us on time so we didn't have to use a Motor Fleet vehicle.



**John Conn, John Barden and John Carpino  
(Automotive)**

**Customer Service Award – Team**

**Nominated by: Wade Bruton  
Publications and Printing**

Thank you to John Barden, John Carpino, and John Conn for a fast repair job on D1 which is part of the Vending Department. I called mid afternoon one day and the next morning the flat tire was fixed. I would like to mention John Barden, John Conn and John Carpino for their excellent work they have done and also will do in the future. By fixing D1, I can continue doing my job as the photographer knowing D1 is ready to go whenever I need it for assignments. Thank you.



**Greg Barnes and Adam Thompson, General Services  
Award for Excellence – Team**

**Nominated by: Beverly Imes,  
Associate Vice Chancellor's Office**

Greg and Adam prepared the pie toss stand for the 2004 picnic. The stand was of excellence craftsmanship which is common for Greg and Adam. The key is, they used materials on hand and prepared it in a way that it could be cut and re-used again without losing money for the shop or department. Great job!



**Mike Barnes and John Neilson, Capital  
Award for Excellence – Team**

**Nominated by: Charles Rust, Capital**

This is a nomination for the Team of the Quarter, Award for Excellence in recognition of the outstanding accomplishments by Mike Barnes and John Neilson on three capital projects.

The first major accomplishment was the completion of the first phase of the Academic Wing on June 24, 2004, which enabled all the faculty of Music and Dance & Theater Departments to move into the building for use this Fall Semester. Mike and John partnered the plan which enabled the contractors to complete the work in the accepted area and encouraged the designers to work extra hours to inspect the work. They also persuaded the State Construction Office and Department of Insurance to inspect the project within a very tight timeframe. Additionally, the new furniture was selected and delivered on time as the



result of very tight coordination. The Move-in was well coordinated and numerous complements were given by the occupying faculty. The whole process was very stressful and the contractors were not always cooperative with each other, but "in the end" it has been a successful occupancy thanks to Mike and John's extra efforts.

Another major accomplishment is the recent progress on the College of Education project. As a result of partnering with the designers and contractor, lost time has been recovered on the project. There have been several challenges such as the rainy weather during the first year of construction and the addition of the tunnel to connect with the College of Nursing Building. Mike and John were able to keep a balanced participation by the contractor and designers which have supported the recovery of most of the lost time.

Additionally, the Science and Technology Building which is adjacent to the College of Education Building has presented major challenges. The close proximity of the two projects has necessitated the cooperation of two major contractors, which Mike and John have encouraged. In addition to the wet weather in the beginning, there were mold problems in the walls and roof; Mike and John had to enforce its removal. There has also been the challenge of the outfitting of the Vivarium which will be moved from the McEniry Building which has necessitated many meetings with faculty and designers. With these problems, the project was delayed, however through teamwork, much of the time has been recovered.

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**Lee Arnold, Kelly Freshcorn, Bridget Herring, Dot Munson and Gail Thomas, Recycling**

**Customer Service Award**

**Nominated by: Regina C. Guyer, Civil Engineering**

I and the students in Environmental Engineering Laboratory (CEGR 3155) would like to nominate Gail Thomas and the members of her staff for the Customer Service Award. Their excellent cooperation and initiative in combining efforts with the students to coordinate solid waste audits of the Smith Building, student flyers and faculty letters for the Smith Building to make changes in recycling awareness, touring of the Waste Reduction and Recycling Department, sharing data and CEGR 3155 Earth Day Booth exhibit was instrumental. This teamwork gave the students an appreciation and understanding with "Hands On and Field Study" opportunities in recycling and solid waste. This team went above and beyond with their efforts, and a Customer Service Award has truly been earned. I appreciate the opportunity to work with Gail Thomas and her team. I hope to continue in Spring 2005 when the class will be taught again.

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**Lee Arnold, Kelly Freshcorn, Bridget Herring, Dot Munson and Gail Thomas, Recycling**

**Customer Service Award (10 awards)**

**Nominated by: Jeremy Spielman  
3<sup>rd</sup> Grade Teacher and Naturalist**

**Irwin Elementary School  
Charlotte, NC**

I just want to thank you again for allowing us this wonderful experience! We truly enjoyed the opportunity to learn and witness what a wonderful atmosphere your campus has. It is so nice to know that you can make accommodations for all ages to learn and celebrate the wonderful Earth Day. We are Irwin Elementary are working very hard to make Earth Day a school wide event and an every day tool for learning. The information the students were able to take home with them really inspired a lot of questions and interest. We hope there will be other opportunities for us to interact or partner with the University.

***The entries below are from 3<sup>rd</sup> grade students who wrote letters (and provided art work) to the Recycling Office to thank them for their help during Earth Day.***

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Thank you for letting the third grade spend Earth Day with your school. I hope you can do it next year with fourth grade. So thank you very much.

Thank you for teaching us about nature and animals, giving us stuff and letting us keep it. I hope I will go there one day.

Thank you for bringing Smoky the bear and letting us hug you and others. When we left we went to the Robin Nature Center. We ate and then we went walking.

Thank you for letting us go to UNCC OWR & R. I like when the man was showing us the snake and the other woman who showed us the king snake. I like the picture of the panther. Plus I like the school bus! I also like the car. It was gray and he that was telling us about the car. When you stop the car goes off and when you push the gas you go and that the car had electricity. We even got to look inside it to and I had a lot of fun.

I also like the nature walk and we learned things. I like the animals and the humane society. I also like the big lake and I liked the black cherry tree on the nature walk. I saw some oak trees all different kinds of them. It felt good to be there.

I really liked the dinosaurs. I like the road runners with tongues sticking out of their mouths. The dinosaurs had some car parts on them and some screws and bolts. Some of the dinosaurs head looked like a car.

Thank you so much for giving us a chance to spend Earth Day with you. I really loved it.

When I first looked at the outside of the bus, I thought the bus was from kindergarten. But I realized the man on the poster wearing a "propane" shirt. Then I knew what the bus was. It was a propane school bus. A man who was sitting on the steps on the bus reading a book told us we can come inside the propane school bus. When we sat down on the seat, it felt very hard, but comfortable.

We saw a woman standing next to a garbage can filled with bags of Styrofoam. We had a chance to shoot the bags of Styrofoam into the garbage can. When I shot one, I scored because I had good aiming and won four trophies in basketball.

When we were walking to our next stop, we saw a mascot. But it wasn't just any mascot. It was Smokey the Bear. He was #1 favorite mascot in the world. Just then, a girl was picking at Smokey's breathing spot. Then Mr. Spielman had to put her next to him.

Thank you so much for giving us a chance to come to Earth Day and see all the things that you had. I had a good time at the State Owned Car.

I liked seeing all the booths, the animals, the food and the quizzes on the color paper. And we got to touch rocks and seeds and pine cones and coconuts. And we got to hug Smokey. And I liked the man with the snake and fox.

We saw a lot of dinosaurs and college people. Three girls asked me and Dave could they be in our class. We said yes. Then they said, they're so cute. We seen a road runner, a triceratops and a dinosaur with 76 tail bones and 68 neck bones.

Then we ate at the park. When everybody got finish eating you could either play a game with Ms. Holmes or go on a nature walk with Mr. Spielman. I went on a nature walk.

Thank you so much for giving us a chance to spend Earth Day with you. I really loved it. And thank you for letting us look at all of the stuff to look at. And thank you for giving us snacks.

Thank you for letting us see the big bear and we went on the nature walk. And thank you for letting us see all of the dinosaurs. And thank you for letting us get some stuff.

Thank you for let us going on the bus. Let us see all of the cool school. And thank you for having Earth Day. Thank you so much.

Thank you for inviting us to Earth Day. It was very fun. I loved it so much. I want to go there on my next field trip.

I loved the nature hike. I loved it because a lot of good stuff there. I found a pine cone and we saw lakes and river on our picnic.

I really like the animals the best one I like is the ostrich. I like those because they run fast, run faster than me only if we had a race.

Thank you so much for inviting us to your Earth Day. It was very fun. I really liked the dinosaur statues. They were all colored differently and made of scrap metal. I liked how they were made. They made me feel very curious.

I also really liked the animals. The snakes, a lizard, a scorpion, and a fish. My favorite animal was the snake. He was really cool. I also liked how the lizard was really fast and changed colors.

The propane school bus was cool too. It had seat belts and lighting up emergency exits. The lights were orange, my favorite color. The propane school bus was painted with children in the windows. They looked good.

We also went on a nature trail. It was very interesting. I learned a lot about trees. There were some pretty purple flowers on the trail. They had lots of green leaves all around them. There were three lakes and a small creek. My favorite part of the nature trail was the bridge across the creek.

Thank you for letting us go to your school and spend the day there. I learned a lot of things there. I also think I might go to UNCC when I get older.

One of my favorite things I learned was that people was starting to blow up mountains. Just to get coal and that it is polluting the air because coal is a very dirty source of electricity.

I also learned that an average shower is eight minutes and uses 40 to 80 gallons of water. I thought that was very interesting. Also that propane is a type of energy source that can power school buses.

I had so much fun at UNCC and want to go again. I learned a lot also and will go home with so much knowledge to tell my dad and for him to know. I think that Earth Day is the best holiday ever.

Thank you for inviting us to Earth Day. It was a lot of fun. The booths that you set up there were nice because you could get to touch things. Thanks for giving out free things on the booths. I really like them. It was fun to spend Earth Day with UNCC.

My favorite booth that you put up was the propane school bus. That was my favorite booth because I learned that propane gas doesn't give as much pollution to the world as regular gas. And because we got to go in the bus and saw what the bus looked like and what the seat feel like.

Another booth that I really enjoyed was the nature booth. I liked that booth because I got to see some of the nature plants and animals. After we came from UNCC we went to the Ribbon walk nature center and ate lunch. Then we went on a trail in the woods. It felt good to be in the woods because it was really shady and cool!

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### **Facilities Management Home Page**

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