Facilities Management

...Creating a Campus of Distinction

All Employees Awards Presented January 31, 2008

Fiscal Year 2008 Second Quarter Recognition
This award is presented to an individual with exceptional performance above and beyond expected duties, exhibits outstanding customer service, and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter. Recipients for this award will be submitted for recognition under the Governor’s Award for Excellence Program.
Al McCool ensured the baseball grand opening came off without a hitch on October 19th. While the project was plagued with electrical issues, Al was always on-site or on-call for every eventuality, morning, noon or night. His dedication to making sure that this facility was ready to go gave us in the Athletic Department a sense of comfort - that we had a pair of eyes always watching over our wonderful new stadium. Without complaint to me, Al continually worked through issues on this project and made sure that the University and Athletic Department's best interests were being served at all times. I would like to see him receive the recognition he deserves for his vigilance on this project.

Nominated by: Darin Spease, Intercollegiate Athletics
Randy Walter, Chip Lawrence, Robert Murray, David Skor, John Renwick, John Heck, James Krupa, Gary Edwards, and Jerome Steele – not pictured (members of Grounds and General Services) were honored with the “Associate Vice Chancellor’s Team of the Quarter” award.

This award is presented to a team with exceptional performance above and beyond expected duties, exhibits outstanding customer service with fellow workers and the university staff and demonstrates creativity and initiative that results in outstanding measurable outcomes over the course of the quarter.
This team was nominated for an Award of Excellence by Lee Arnold, Recycling. Lee’s nomination stated, “Through mutual cooperation, General Services and Grounds combined their talents to disassemble, relocate, and reassemble six metal storage awnings. Three were for Recycling and three were for Grounds.

After several contractor quotes were taken to do this project, it was determined to be cost prohibitive. Joey Cochran calculated that his shop, Grounds, could do the work. Bob Frias in General Services - Renovations was brought into the project and the combined teams completed the project.

It is projected the actual man-hour cost for this project was $2,992. Facilities Management was reimbursed $3,000 by Classroom Support for the project. So in actuality Facilities Management made an extra $8.00 doing the work. If you project into the equation the lowest bid for the job, Facilities Management saved the University $4,208.”
Safe Teams of the Year

Pictured left to right: Joe Gibbs (Zone 2), Gaynell Williams (Housekeeping - North), John Garst (Zone 1), Robert Seedoff (Housekeeping - West), Crystal Mason (Housekeeping - CRI/Charlotte Research Institute), and Candis Clemons (Housekeeping - Library)

Teams with the best safety record for the calendar year 2007

The following teams had no accidents:
Housekeeping – CRI (Charlotte Research Institute), Library, North, and West;
Maintenance & Operations Zone 1 and Zone 2

(Statistical Information provided by UNC Charlotte Safety Office)
Safe Teams of the Quarter
Maintenance & Operations

John Garst accepts for Zone 1

Joe Gibbs accepts for Zone 2

Cristhian Gonzalez accepts for Grounds
Safe Teams of the Quarter
Maintenance & Operations

Jack Hartsell accepts for Electrical

Anthony Horn accepts for High Voltage

Tim Smith accepts for General Services

Larry Lane accepts for Automotive
Crystal Mason accepts for Charlotte Research Institute Area

Candis Clemons accepts for the Library Area

Gaynell Williams accepts for the North Area

Robert Seedoff accepts for West Area
Safe Teams of the Quarter
Housekeeping

Johnnie Doyle accepts for the Kennedy Area
Elzy Neely accepts for the Colvard Area
Arzella McCain accepts for the South Area
Clara Crawford accepts for the Woodward Area
SPECIAL AWARDS SEGMENT

20 YEAR CLUB
UNSUNG HERO
PERFECT ATTENDANCE

This is the second year for these annual awards.
Facilities Management’s Twenty Year Club

This award is given to each employee who has served in Facilities Management for 20 consecutive years. The state of North Carolina and the University of North Carolina at Charlotte recognize employees for every five years of service; however, we have employees who have made a long-term commitment within Facilities Management.

The employees who reached the 20-year marker by the end of 2007 are:

Jerry Brindle, General Services
Gary Edwards, Grounds
James Manley, High Voltage

Phil Jones is flanked by Gary Edwards (left) and James Manley (right) holding their 20-year Facilities Management plaques.
This peer award is presented to non-managerial and non-supervisory employees who, throughout the year, have been someone who could truly be depended upon in every aspect of the job, but may not have done anything out of the ordinary boundaries of the job. This employee will have the reputation of being at work everyday (excluding vacation), doesn’t use excessive sick leave, always perform his/her duties exceptionally well, and is a trusted team player.

**Amenities include:**
- Unsung Hero lapel pin
- Essential Piece Certificate
- Supervisor notation in annual performance review
First Shift: Pictured left to right are: Wade, Lee Anne, Adam, James, Tom, Gary, Jack, Bob, Jerome, and Walter. Second and Third shift photos unavailable.
Perfect Attendance 2007
First Shift
Perfect Attendance 2007
First Shift

- Business Office
  - Noella Paquette*

- Capital Projects
  - Al McCool
  - John Neilson*

- Design Services
  - Steve Burt*
  - Mac Fake*

- Heating/Vent/Air Conditioning/Steam
  - Pete Crainshaw
  - Jimmy Keller

- High Voltage
  - Lewis Jackson

- Housekeeping
  - Joyce Parks
  - Sherby Price

- Grounds
  - Joey Cochran*
  - Gary Edwards*
  - Bo Guion
  - Ralph Necaise
  - Isaac Nelson

- Motor Fleet/Automotive
  - Kathy Fisher

- Recycling
  - Dot Munson*

- Zone 1
  - Joe Clay

- Zone 2
  - Bob Smith

*Employees with five or more consecutive years of perfect attendance
Perfect Attendance 2007
Second and Third Shift

- Electrical
  - Steve Reis *
- HVAC
  - Billy Ray Poston
- Housekeeping
  - James Brown*
  - Catherine Harris
  - Sintanis Joline
  - Subhash Pandya
  - Marijan Pavlovc
  - Bonnie Peoples
  - Essie Spears*
  - Linda Wiley

*Employees with five or more consecutive years of perfect attendance
First Shift Individual Awards: Pictured left to right are John Renwick, General Services; Kao Vang, Design Services, Al McCool, Capital Projects, Jerome Crawford, Automotive; and Kathy Fisher, Motor Fleet/Automotive.
Lyvie Alvinzy, Housekeeping Award for Excellence

- During these times of working short hand Lyvie has done an outstanding job of cleaning at College of Education and Woodward Hall. It is awesome to see a team member step up and help out like this. Thanks for the team work.

- Nominated by: Robert Seedoff, Housekeeping Supervisor
Yves Byron, Housekeeping Customer Service Award

- Yves does an excellent job making sure the Facilities Management Building is up to Housekeeping standards. He is always pleasant, knows all the occupants by name, and greets them daily. He's a very hard worker and a pleasure to be around.

- Nominated by: John Neilson, Capital Projects
Thank you Ruth for stepping up to help in the new Brocker Health Center. Ruth was one of my first employees to work in the new Brocker Health Center and still maintained King Building. She did it with a smile. I know it was tiring but Ruth did an excellent job. Again thanks.

Nominated by: Bonnie Peoples, Housekeeping Supervisor
I would like to recommend Jerome Crawford for his consistent performance in the detailing service and the other services he provides for Motor Fleet and Automotive Shop. Jerome is very diligent in getting the vehicles in pristine condition before they leave from Facilities to their final destinations. He is always cheerful and very helpful not only to the staff but to the customers as well. Jerome does whatever it takes to keep the fleet running from inspections, to getting parts, to refilling vehicles. Jerome is always there to do his job very efficiently. It has been a pleasure working with Jerome and at this time, I am very glad that I can recommend him for this award.

Nominated by: John Conn, Preventive Maintenance & Automotive
Kathy Fisher, Motor Fleet/Automotive Customer Service Award

- Most of us have experienced times Motor Fleet vehicles are unavailable. Today (Oct 10) is one of those times. The Board of Trustees requested a tour on November 1 and no vans are available. However, I always ask Kathy to let me know if something becomes available and she does just that. Since my request yesterday afternoon, I received three phone calls letting me know she is checking to see if something may become available. Each call becoming closer to a resolution. Finally, a solution. A van coming in after hours on Oct 31 will be detailed and ready by 8:30 a.m. when it is needed. Of course this takes the collaborative efforts of Larry Lane and Jerome Crawford coming in early to make that happen, but this award is for Kathy's persistence in customer service and coming through once again when she could have just sent the denial and moved on to other work. Thanks Kathy!

- Nominated by: Beverly Imes, Associate Vice Chancellor’s Office – Facilities Management
Savararia Harrison, Housekeeping Award for Excellence

- Thank you Savararia for stepping up to help in the New Brocker Health Center. You did a great job with a smile even though it was tiring. Savararia also continued her job in Cameron Applied Research Center (CARC). Savararia was one of my first employees to work in the new Brocker Health Center.

- Nominated by: Bonnie Peoples, Housekeeping Supervisor
Marvin Mackey, Electrical Customer Service Award & Award for Excellence

(Customer Service)
- Second Shift Housekeeping would like to thank Marvin Mackey for being there for us when we call for a light out in restrooms and stairwells. He does this all in a timely manner and with a pleasant smile. He looks out for us at night when we are walking to another building to ensure our safety. Thanks Marvin.

(Award for Excellence)
- Marvin works the night shift, but if I need someone to work on Saturday or on a holiday I can always count on him to help in an emergency or when ever I need him.

Nominated by: Phil Meacham, Electrical Supervisor
Chris McKinney, Electrical Award for Excellence

- There was a huge need on Second Shift the week of Thanksgiving and Chris volunteered to change his work schedule to help out on second shift. This is a great example of a team player.

- Nominated by: David Smith, Electrical Supervisor
Second Shift Housekeeping would like to thank Steve Reis for always coming when we need him. Never saying no, if he can't do the job, he always puts in a work order to get the job done, always looks out for us.

Nominated by: Bonnie Peoples, Housekeeping Supervisor
John Renwick, General Services Award for Excellence

- John fabricated wood arm rests for the chairs in a lecture hall in Fretwell. The company that usually supplies the arm rests has a $1,000 minimum order, thus John saved the University several hundred dollars.

- Chris Shores, Preventive Maintenance
On Wednesday, November 28th, I was having some trouble with my EZ-go. I went to Bobby with a question and he immediately stopped what he was doing and took a look at my vehicle. He performed some quick maintenance on it and I was on my way. He is to be commended on his dedication to his job and helpfulness to his fellow employees.

Nominated by: Beverly Starcher, Housekeeping
Thanks for going the extra mile to help out with supplies and helping the housekeepers even though you do floor work. You still help the housekeepers do some of their work. Thanks Velton

Nominated by: Bonnie Peoples, Housekeeping Supervisor
Mary Smith, Housekeeping Customer Service Award

- Mary does an excellent job keeping the Facilities Management building tidy and clean. She is always very courteous and polite. She puts forth extra effort to help organize my messy desk top.

- Nominated by: John Neilson, Capital Projects
Kao is an excellent team player. He is always feeding us with all kind of information that helps our team to be more efficient and knowledgeable with out even being asked. He helps and supports us by providing the information of the latest changes in all software that we are using even though it is not really part of his job or responsibilities. He is always helpful, patient and professional. He provides info to us, since he believes that the more we know the better the team can perform. I have rarely encounter with such an individual with a goal for the team's success and mindset who is not in a managerial position or role, but has the ability to empower the team and help us to provide better services to our customers.

Nominated by: Safi Neshat, Design Services

In the past two years or longer, we’ve had a new “resident photographer” taking photos at our All Employees Meetings and departmental gatherings. Using his own valuable camera equipment and expertise, Kao Vang, stepped up to the plate so we would have a permanent record of our events. He does not have to do this and it is outside of his scope of work. Kao, who continuously looks for ways and submits ideas to help our department be the best place to work says, “It’s a small token that I can give back to my department.” Therefore, we do not want to take Kao’s love for photography for granted. Thanks Kao for your generosity and professionalism.

Nominated by: Beverly Imes, Associate Vice Chancellor’s Office – Facilities Management
TEAM
AWARD OF EXCELLENCE AND CUSTOMER SERVICE AWARDS

Great Job!
On the evening of November 7th there was a reception in the Rowe Arts building. The occupants wanted to make sure that the lobby area looked exceptionally nice. We found out about this work on the morning of November 7th. These gentlemen teamed up and got all the lights working before they left for the day. Not only was their work noticed and appreciated by the people in Rowe, but members of Academic Affairs also sent a note of thanks. Thank you men for dropping what you were working on to take care of this urgent situation.

Nominated by: David Smith, Electrical Supervisor
Thank you for the amount of work you put out on a daily basis in the new FM & Public Safety Building, J Building and the Auxiliary Trailer.
Nominated by: Bonnie Peoples, Housekeeping Supervisor

Yves and Mary go beyond what they do everyday to ensure Design Services' is kept sparkling. After a messy day one can rest assure that Yves and Mary will have things back to normal. Having one's desk straightened is a bonus everyone in Design Service gets without asking.
Nominated by: Kao Vang, Design Services
Award for Excellence
Housekeeping

Jeffery Adams, James Brown, Sarah Chie, Deborah Deese, Rosilyn Douglas, Dorothy Knotts, Pershell Leak, Mario Moore, Elzy Neely, Diana Parks, Reginald Fils-Aime, and Lotoia Young

Robinson Hall was having a week long event in the main lobby and theatre and had to be cleaned every night. Subhash's crew were short three positions and were able to team up and have the area ready every night for the week long event.

Nominated by: Greg Kish,
Housekeeping Administrator
Seeing as though I am a student who spends many late nights studying on campus, I have met or come into contact with many of the people working for Housekeeping at UNCC, and I must say that sometimes it really has NOT been a pleasant experience. But this entire team working in Burson is amazing. I have yet to meet one member of this team that has a bad attitude. Every time I see one of them I am greeted with a big smile and hello, many of them I even know by name now. Many times, when I am leaving very late at night, they have offered to walk me to my car so that I am not having to walk outside in the middle of the night alone. It is because of this crew that I feel VERY safe late at night in Burson. They are always very polite and many times they even go out of their way for not only me but every student they come into contact with. There are many nights that I find myself sticking around a little later than I really have to, just so that I can say hi to them. I must say that this group of workers is the best I personally have seen or meet on this campus.

Nominated by: Jessica Brown, Student
The Office of International Programs was trying to find a home for our giant puppets that are a special part of the IFEST celebration. We were rescued by the generous offer of Lee Arnold to house them, at least temporarily, in some of the recycling space in our building. Last Friday morning a full team of recycling students and staff (listed above) came to CHHS and hefted the puppets through the halls and down to the lower level of CHHS. Acts of kindness such as helping to find a home for the IFEST giant puppets is a good reminder that we are all members of a 'team' seeking collective solutions and for that we are grateful.

Nominated by: Marian Beane, International Programs
The gentlemen who worked on the fume hood in my lab (Duke 125D) did a top notch job. Their responsiveness exceeded all my expectations as they had the fume hood up and running within hours of my initial query. Additionally they took the time to inform me about additional work to be performed (installing the control switch) and the expected scheduling of that work. They made every effort to minimize the impact on research that was going on in the lab in that they were only in there when they needed to be and they did not disturb the equipment or leave a mess. Their efficient, professional completion of this project allowed my lab mates and I to stay focused on our research.

Nominated by; Wesley Williams, Mechanical Engineering & Engineering Science
CONGRATULATIONS EVERYONE!