BES Re-organization

Continuous Improvement measures within Building Environmental Services (BES)

Customer Meeting: Grigg Zone
Wednesday, March 4, 2015 | 1:30 pm
BES & Recycling Mission

Building Environmental Services & Recycling cares for UNC Charlotte’s built environment to provide a safe and healthy campus. We achieve this by routinely cleaning, recycling, and conserving University resources.

Customer Meeting: Grigg Zone
BES Re-org

Implementation began this week

- On March 1, 2015, BES implemented a new Organizational Structure, new Zones, new Shift Hours, and new Geographical assignments for the whole unit

Customer Meeting: Grigg Zone
Your BES Grigg Zone Contact

Aaron Harmon
BES Grigg Zone Supervisor

Office: Grigg Hall 285 C
Phone: 704-687-8957
Email: aharmon22@uncc.edu
Monday - Friday (8:00 am - 5:00 pm)

Grigg Zone

- Bioinformatics
- Duke Centennial Hall
- Grigg Hall
- Motorsports
- Motorsports Research
- PORTAL

Aaron is primary point of contact for all BES cleaning needs in the Grigg Zone. All BES cleaning and floor care work requests for Bioinformatics, Duke Centennial Hall, Grigg Hall, Motorsports, Motorsports Research, and PORTAL route directly to Aaron.
BES Re-org

Grigg Zone Supervisor: Aaron Harmon

- Aaron Harmon is the BES Grigg Zone Supervisor covering Bioinformatics, Duke Centennial Hall, Grigg Hall, Motorsports, Motorsports Research and PORTAL

- Aaron’s normal work hours are Monday – Friday 8:00 am – 5:00 pm

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Grigg Zone Supervisor: Aaron Harmon

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Grigg Zone Supervisor: Aaron Harmon

- Vanessa Dodd is the BES North Area Manager and is Aaron’s immediate Supervisor
BES Re-org

Grigg Zone Supervisor: Aaron Harmon

- Aaron has two crews for general cleaning:

  **1st Shift:** Tuesday – Saturday (5:00 am – 2:00 pm)
  **2nd Shift:** Monday – Friday (1:00 pm – 10:00 pm)

Customer Meeting: Grigg Zone
BES Re-org

Grigg Zone Supervisor: Aaron Harmon

- Aaron coordinates floor care with 3rd Shift Floor Crew Supervisor Rob Ervin

- The Floor Crew works Sunday – Thursday (11:30 pm – 8:30 am)

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BES Re-org

Grigg Zone Supervisor: Aaron Harmon

- The Floor Crew Supervisor, Rob Ervin, will allow Aaron to coordinate and forward Floor Crew work to his unit
- The Floor Crew Manager is Joe Scollo

Customer Meeting: Grigg Zone
New BES Geography (Zone Map)
BES Re-org

Benefits

- Flattens organizational structure
- Simplifies shift and zone structure
- Increases productivity by minimizing travel time
- Facilitates effective communication with customers
- Streamline processes and task delegation protocol
- Cost neutral to execute

Customer Meeting: Grigg Zone
BES Re-org

Grigg Zone

- You will receive a handout of the Grigg Zone contact information and the BES Zone Map
- Now the Grigg Zone Staff will introduce themselves and take any questions you may have
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