BES Re-organization

Continuous Improvement measures within Building Environmental Services (BES)

Customer Meeting: Grigg Zone
Wednesday, March 4, 2015 | 1:30 pm
BES & Recycling Mission

Building Environmental Services & Recycling cares for UNC Charlotte’s built environment to provide a safe and healthy campus. We achieve this by routinely cleaning, recycling, and conserving University resources.

Customer Meeting: Grigg Zone
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Implementation began this week

- On March 1, 2015, BES implemented a new Organizational Structure, new Zones, new Shift Hours, and new Geographical assignments for the whole unit
Your BES Grigg Zone Contact

Virgie Fewell
BES Grigg Zone Supervisor

Office: Grigg Hall 285 C
Phone: 704-687-8957
Email: vfewell@uncc.edu
Monday - Friday (8:00 am - 5:00 pm)

Grigg Zone

- Bioinformatics
- Duke Centennial Hall
- Grigg Hall
- Motorsports
- Motorsports Research
- PORTAL

Virgie is primary point of contact for all BES cleaning needs in the Grigg Zone. All BES cleaning and floor care work requests for Bioinformatics, Duke Centennial Hall, Grigg Hall, Motorsports, Motorsports Research, and PORTAL route directly to Virgie.

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Grigg Zone Supervisor: Virgie Fewell

- Virgie Fewell is the current BES Grigg Zone contact covering Bioinformatics, Duke Centennial Hall, Grigg Hall, Motorsports, Motorsports Research and PORTAL

- Virgie’s normal work hours are Monday – Friday 8:00 am – 5:00 pm

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Grigg Zone Supervisor: Virgie Fewell

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Grigg Zone Supervisor: Virgie Fewell

- The Grigg Zone has two crews for general cleaning:

  **1st Shift:** Tuesday – Saturday (5:00 am – 2:00 pm)
  **2nd Shift:** Monday – Friday (1:00 pm – 10:00 pm)

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Grigg Zone Supervisor: Virgie Fewell

- Virgie coordinates floor care with 3rd Shift Floor Crew Supervisor Rob Ervin
- The Floor Crew works Sunday – Thursday (11:30 pm – 8:30 am)

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Grigg Zone Supervisor: Virgie Fewell

- The Floor Crew Supervisor, Rob Ervin, will allow Virgie to coordinate and forward Floor Crew work to his unit
- The Floor Crew Manager is Joe Scollo
BES Re-org

Benefits

- Flattens organizational structure
- Simplifies shift and zone structure
- Increases productivity by minimizing travel time
- Facilitates effective communication with customers
- Streamline processes and task delegation protocol
- Cost neutral to execute

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Grigg Zone

- You will receive a handout of the Grigg Zone contact information and the BES Zone Map

- Now the Grigg Zone Staff will introduce themselves and take any questions you may have
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