BES Re-organization

Continuous Improvement measures within Building Environmental Services (BES)

Customer Meeting: Kennedy Zone
Thursday, March 5, 2015 | 1:30 pm
Building Environmental Services & Recycling cares for UNC Charlotte’s built environment to provide a safe and healthy campus. We achieve this by routinely cleaning, recycling, and conserving University resources.

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Implementation began this week

- On March 1, 2015, BES implemented a new Organizational Structure, new Zones, new Shift Hours, and new Geographical assignments for the whole unit

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Kennedy Zone

- The BES Kennedy Zone Supervisor covers Barnard, Cato, Denny, Garinger, Kennedy, Macy, Prospector, Smith, Storrs and Winningham

- The BES Kennedy Zone Supervisor normal work hours are Monday – Friday, 8:00 am – 5:00 pm

Customer Meeting: Kennedy Zone
Your BES Kennedy Zone Contact

Larry Blomberg
BES South Area Manager

Office: Kennedy 104
Phone: 704-687-0602
Email: lblomber@uncc.edu
Monday - Friday (8:00 am - 5:00 pm)

Larry is the primary point of contact for all BES cleaning needs in the Kennedy Zone. All BES cleaning and floor care work requests for Barnard, Cato Hall, Denny, Garinger, Kennedy, Macy, Prospector, Smith, Storrs, and Winningham route directly to Larry.

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Kennedy Zone Contact: Manager Larry Blomberg

- Larry is currently the primary point of contact for all BES needs in the Kennedy Zone

- All BES work requests for Barnard, Cato, Denny, Garinger, Kennedy, Macy, Music Annex (Band), Prospector, Smith, Storrs and Winningham route directly to Larry

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Kennedy Zone Contact: Manager Larry Blomberg

- The Kennedy Zone has two crews for general cleaning:

  **1st Shift:** Tuesday – Saturday (5:00 am – 2:00 pm)
  **2nd Shift:** Monday – Friday (1:00 pm – 10:00 pm)

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Kennedy Zone Contact: Manager Larry Blomberg

- Larry coordinates floor care with 3rd Shift Floor Crew Supervisor Bill Costello
- The Floor Crew works Sunday – Thursday (11:30 pm – 8:30 am)

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Kennedy Zone Contact: Manager Larry Blomberg

- The Floor Crew Supervisor, Bill Costello, will allow Larry to coordinate and forward Floor Crew work to his unit
- The Floor Crew Manager is Joe Scollo

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**Benefits**
- Flattens organizational structure
- Simplifies shift and zone structure
- Increases productivity by minimizing travel time
- Facilitates effective communication with customers
- Streamline processes and task delegation protocol
- Cost neutral to execute

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Kennedy Zone

- You will receive a handout of the Kennedy Zone contact information and the BES Zone Map

- Now the Kennedy Zone Staff will introduce themselves and take any questions you may have.

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