BES Re-organization

Continuous Improvement measures within Building Environmental Services (BES)

Customer Meeting: Library Zone
Wednesday, March 4, 2015 | 1:00 pm
Building Environmental Services & Recycling cares for UNC Charlotte’s built environment to provide a safe and healthy campus. We achieve this by routinely cleaning, recycling, and conserving University resources.
BES Re-org

Implementation began this week

- On March 1, 2015, BES implemented a new Organizational Structure, new Zones, new Shift Hours, and new Geographical assignments for the whole unit

Customer Meeting: Library Zone
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Your BES Library Zone Contact

Bill Costello
BES Library Zone Interim Supervisor

Office: Atkins Library G-49
Phone: 704-687-1732
Email: wcostell@uncc.edu
Monday - Friday (7:00 am - 4:00 pm)

Library Zone

- Atkins Library
- King Building
- Reese Building

Bill is the primary point of contact for all BES cleaning needs in the Library Zone. All BES cleaning and floor care work requests for Atkins, King, and Reese route directly to Bill.
BES Re-org

Library Zone Interim Supervisor: Bill Costello

- Bill Costello is the BES Library Zone Interim Supervisor covering Atkins Library, King and Reese

- Bill’s normal work hours are Monday – Friday 7:00 am – 4:00 pm

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Library Zone Interim Supervisor: Bill Costello

- Larry Blomberg is the BES South Area Manager and is Bill’s immediate Supervisor

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- Bill has two crews for general cleaning:

  **1st Shift:** Tuesday – Saturday (5:00 am – 2:00 pm)
  **2nd Shift:** Monday – Friday (1:00 pm – 10:00 pm)

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- Bill coordinates floor care with 3rd Shift South Area Floor Crew
- The Floor Crew works Sunday – Thursday (11:30 pm – 8:30 am)

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- The Floor Crew Supervisor, Bill Costello, will allow Library Zone to coordinate and forward Floor Crew work to his unit
- The Floor Crew Manager is Joe Scollo

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Benefits

- Flattens organizational structure
- Simplifies shift and zone structure
- Increases productivity by minimizing travel time
- Facilitates effective communication with customers
- Streamline processes and task delegation protocol
- Cost neutral to execute

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Library Zone

- You will receive a handout of the Library Zone contact information and the BES Zone Map

- Now the Library Zone Staff will introduce themselves and take any questions you may have

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