BES Re-organization

Continuous Improvement measures within Building Environmental Services (BES)

Customer Meeting: McEniry Zone
Thursday, March 5, 2015 | 1:00 pm
BES & Recycling Mission

Building Environmental Services & Recycling cares for UNC Charlotte’s built environment to provide a safe and healthy campus. We achieve this by routinely cleaning, recycling, and conserving University resources.

Customer Meeting: McEniry Zone
BES Re-org

Implementation began this week

- On March 1, 2015, BES implemented a new Organizational Structure, new Zones, new Shift Hours, and new Geographical assignments for the whole unit

Customer Meeting: McEniry Zone
Your BES McEniry Zone Contact

Katherine Humphries
BES McEniry Zone Supervisor

Office: McEniry 012 C
Phone: 704-687-7398
Email: khumphr9@uncc.edu
Monday - Friday (8:00 am - 5:00 pm)

McEniry Zone
- Auxiliary Services
- Fretwell Building
- Friday Building
- McEniry Building
- McMillian Greenhouse

Katherine is primary point of contact for all BES cleaning needs in the McEniry Zone. All BES cleaning and floor care work requests for Auxiliary Services, Fretwell, Friday, McEniry, and McMillian Greenhouse route directly to Katherine.

Customer Meeting: McEniry Zone
BES Re-org

McEniry Zone Supervisor: Katherine Humphries

- Katherine Humphries is the BES McEniry Zone Supervisor covering Auxiliary Services, Fretwell, Friday, McEniry, and McMillian Greenhouse

- Katherine’s normal work hours are Monday – Friday 8:00 am – 5:00 pm

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McEniry Zone Supervisor: Katherine Humphries

- Greg Kish is the BES South Area Manager and is Katherine’s immediate Supervisor

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McEniry Zone Supervisor: Katherine Humphries

- Katherine has two crews for general cleaning:

  1st Shift: Tuesday – Saturday (5:00 am – 2:00 pm)
  2nd Shift: Monday – Friday (1:00 pm – 10:00 pm)
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McEniry Zone Supervisor: Katherine Humphries

- Katherine coordinates floor care with 3rd Shift Floor Crew Supervisor Bill Costello
- The Floor Crew works Sunday – Thursday (11:30 pm – 8:30 am)

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McEniry Zone Supervisor: Katherine Humphries

- The Floor Crew Supervisor, Bill Costello, will allow Katherine to coordinate and forward Floor Crew work to his unit

- The Floor Crew Manager is Joe Scollo
BES Re-org

Benefits

- Flattens organizational structure
- Simplifies shift and zone structure
- Increases productivity by minimizing travel time
- Facilitates effective communication with customers
- Streamline processes and task delegation protocol
- Cost neutral to execute

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McEniry Zone

- You will receive a handout of the McEniry Zone contact information and the BES Zone Map

- Now the McEniry Zone Staff will introduce themselves and take any questions you may have.

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