BES Re-organization

Continuous Improvement measures within Building Environmental Services (BES)

Customer Meeting: Woodward Zone
Thursday, March 5, 2015 | 1:00 pm
Building Environmental Services & Recycling cares for UNC Charlotte’s built environment to provide a safe and healthy campus. We achieve this by routinely cleaning, recycling, and conserving University resources.

Customer Meeting: Woodward Zone
BES Re-org

Implementation began this week

- On March 1, 2015, BES implemented a new Organizational Structure, new Zones, new Shift Hours, and new Geographical assignments for the whole unit
Your BES Woodward Zone Contact

Subhash Pandya
BES Woodward Zone Supervisor

Office: Woodward 163 A
Phone: 704-687-8604
Email: srpandya@uncc.edu
Monday - Friday (8:00 am - 5:00 pm)

Woodward Zone

- BES & Recycling Modular
- College of Education (COED)
- Env. Health & Safety (EH&S)
- Facilities Annex One
- FM / Police & Public Safety
- FO / Parking Services
- Grounds Trailer
- Receiving and Stores
- Recycling Trailer
- RUP 1
- Student Health Center
- Woodward Hall

Subhash is the primary point of contact for all BES cleaning needs in the Woodward Zone. All BES cleaning and floor care work requests for BES & Recycling, COED, EH&S, Facilities Annex One, FM / Police & Public Safety, FO / Parking, Grounds, Receiving and Stores, Recycling, RUP 1, Student Health Center, Woodward route directly to Subhash.

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BES Re-org

Woodward Zone Supervisor: Subhash Pandya

- Subhash Pandya is the BES Woodward Zone Supervisor covering BES & Recycling Modular, College of Education, Environmental Health & Safety, Facilities Annex One, FM/Police & Public Safety, FO/ Parking Services, Grounds, Receiving & Stores, Recycling Trailer, RUP 1, Student Health Center and Woodward Hall

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Woodward Zone Supervisor: Subhash Pandya

- Subhash’s normal work hours are Monday – Friday 8:00 am – 5:00 pm
- Subhash is the primary point of contact for all BES needs in the Woodward Zone
BES Re-org

Woodward Zone Supervisor: Subhash Pandya

- All BES work requests for the BES & Recycling Modular, College of Education, Environmental Health & Safety, Facilities Annex One, FM/Police & Public Safety, FO/ Parking Services, Grounds, Receiving & Stores, Recycling Trailer, RUP 1, Student Health Center and Woodward Hall route directly to Subhash

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Woodward Zone Supervisor: Subhash Pandya

- Vanessa Dodd is the BES North Area Manager and is Subhash’s immediate Supervisor
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Woodward Zone Supervisor: Subhash Pandya

- Subhash has two crews for general cleaning:

  1st Shift: Tuesday – Saturday (5:00 am – 2:00 pm)
  2nd Shift: Monday – Friday (1:00 pm – 10:00 pm)
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Woodward Zone Supervisor: Subhash Pandya

- Subhash coordinates floor care with 3rd Shift Floor Crew Supervisor Rob Ervin
- The Floor Crew works Sunday – Thursday (11:30 pm – 8:30 am)
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Woodward Zone Supervisor: Subhash Pandya

- The Floor Crew Supervisor, Rob Ervin, will allow Subhash to coordinate and forward Floor Crew work to his unit
- The Floor Crew Manager is Joe Scollo

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Benefits

- Flattens organizational structure
- Simplifies shift and zone structure
- Increases productivity by minimizing travel time
- Facilitates effective communication with customers
- Streamline processes and task delegation protocol
- Cost neutral to execute

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Woodward Zone

- You will receive a handout of the Woodward Zone contact information and the BES Zone Map

- Now the Woodward Zone Staff will introduce themselves and take any questions you may have.
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